

Section A: Academic Environment and Advising

A1a. Instructors' ability to motivate me to do my best

| | Very Satisfied | | Satisfied | | Neither Satisfied nor Dissatisfied | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 |
|------------------|----------------|------|-----------|------|------------------------------------|------|--------------|------|-------------------|-----|---------------------------------------|------|----------------------|-------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | Avg |
| ASU | 122 | 16.6 | 464 | 63.2 | 109 | 14.9 | 33 | 4.5 | 6 | 0.8 | 586 | 79.8 | 734 | 3.9 |
| ECU | 353 | 19.6 | 1,069 | 59.2 | 326 | 18.1 | 44 | 2.4 | 13 | 0.7 | 1,422 | 78.8 | 1,805 | 3.9 |
| ECSU | 5 | 21.7 | 15 | 65.2 | 3 | 13.0 | . | . | . | . | 20 | 87.0 | 23 | 4.1 |
| FSU | 3 | 12.5 | 17 | 70.8 | . | . | 3 | 12.5 | 1 | 4.2 | 20 | 83.3 | 24 | 3.8 |
| NCA&T | 50 | 20.3 | 123 | 50.0 | 53 | 21.5 | 17 | 6.9 | 3 | 1.2 | 173 | 70.3 | 246 | 3.8 |
| NCCU | 45 | 18.6 | 141 | 58.3 | 40 | 16.5 | 10 | 4.1 | 6 | 2.5 | 186 | 76.9 | 242 | 3.9 |
| NCSU | 73 | 11.5 | 400 | 62.8 | 134 | 21.0 | 28 | 4.4 | 2 | 0.3 | 473 | 74.3 | 637 | 3.8 |
| UNCA | 53 | 26.9 | 105 | 53.3 | 32 | 16.2 | 6 | 3.0 | 1 | 0.5 | 158 | 80.2 | 197 | 4.0 |
| UNC-CH | 15 | 8.2 | 114 | 62.0 | 40 | 21.7 | 13 | 7.1 | 2 | 1.1 | 129 | 70.1 | 184 | 3.7 |
| UNCC | 43 | 11.5 | 203 | 54.1 | 96 | 25.6 | 29 | 7.7 | 4 | 1.1 | 246 | 65.6 | 375 | 3.7 |
| UNCG | 119 | 18.2 | 382 | 58.4 | 124 | 19.0 | 28 | 4.3 | 1 | 0.2 | 501 | 76.6 | 654 | 3.9 |
| UNCP | 17 | 26.6 | 38 | 59.4 | 8 | 12.5 | 1 | 1.6 | . | . | 55 | 85.9 | 64 | 4.1 |
| UNCW | 22 | 14.9 | 93 | 62.8 | 28 | 18.9 | 4 | 2.7 | 1 | 0.7 | 115 | 77.7 | 148 | 3.9 |
| UNCSA | 14 | 33.3 | 17 | 40.5 | 8 | 19.0 | 3 | 7.1 | . | . | 31 | 73.8 | 42 | 4.0 |
| WCU | 16 | 17.4 | 54 | 58.7 | 12 | 13.0 | 7 | 7.6 | 3 | 3.3 | 70 | 76.1 | 92 | 3.8 |
| WSSU | 30 | 15.5 | 116 | 60.1 | 38 | 19.7 | 7 | 3.6 | 2 | 1.0 | 146 | 75.6 | 193 | 3.9 |
| UNC Total | 980 | 17.3 | 3,351 | 59.2 | 1,051 | 18.6 | 233 | 4.1 | 45 | 0.8 | 4,331 | 76.5 | 5,660 | 3.9 |

Section A: Academic Environment and Advising

A1b. How carefully instructors explain the expectations of student performance in the course

| | Very Satisfied | | Satisfied | | Neither Satisfied nor Dissatisfied | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 Avg |
|------------------|----------------|------|-----------|------|---------------------------------------|------|--------------|-----|-------------------|-----|--|------|----------------------------|-----------------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | |
| ASU | 151 | 20.6 | 477 | 65.1 | 84 | 11.5 | 18 | 2.5 | 3 | 0.4 | 628 | 85.7 | 733 | 4.0 |
| ECU | 409 | 22.8 | 1,103 | 61.4 | 228 | 12.7 | 41 | 2.3 | 14 | 0.8 | 1,512 | 84.2 | 1,795 | 4.0 |
| ECSU | 8 | 34.8 | 14 | 60.9 | 1 | 4.3 | . | . | . | . | 22 | 95.7 | 23 | 4.3 |
| FSU | 4 | 16.0 | 18 | 72.0 | 1 | 4.0 | 1 | 4.0 | 1 | 4.0 | 22 | 88.0 | 25 | 3.9 |
| NCA&T | 43 | 17.6 | 137 | 56.1 | 38 | 15.6 | 21 | 8.6 | 5 | 2.0 | 180 | 73.8 | 244 | 3.8 |
| NCCU | 50 | 20.7 | 146 | 60.6 | 34 | 14.1 | 9 | 3.7 | 2 | 0.8 | 196 | 81.3 | 241 | 4.0 |
| NCSU | 109 | 17.1 | 434 | 68.2 | 70 | 11.0 | 21 | 3.3 | 2 | 0.3 | 543 | 85.4 | 636 | 4.0 |
| UNCA | 49 | 24.7 | 106 | 53.5 | 34 | 17.2 | 7 | 3.5 | 2 | 1.0 | 155 | 78.3 | 198 | 4.0 |
| UNC-CH | 30 | 16.3 | 114 | 62.0 | 24 | 13.0 | 14 | 7.6 | 2 | 1.1 | 144 | 78.3 | 184 | 3.8 |
| UNCC | 54 | 14.4 | 222 | 59.2 | 70 | 18.7 | 26 | 6.9 | 3 | 0.8 | 276 | 73.6 | 375 | 3.8 |
| UNCG | 173 | 26.6 | 391 | 60.1 | 72 | 11.1 | 14 | 2.2 | 1 | 0.2 | 564 | 86.6 | 651 | 4.1 |
| UNCP | 15 | 23.4 | 40 | 62.5 | 8 | 12.5 | 1 | 1.6 | . | . | 55 | 85.9 | 64 | 4.1 |
| UNCW | 26 | 17.7 | 95 | 64.6 | 20 | 13.6 | 6 | 4.1 | . | . | 121 | 82.3 | 147 | 4.0 |
| UNCSA | 12 | 28.6 | 19 | 45.2 | 6 | 14.3 | 4 | 9.5 | 1 | 2.4 | 31 | 73.8 | 42 | 3.9 |
| WCU | 15 | 16.3 | 60 | 65.2 | 8 | 8.7 | 6 | 6.5 | 3 | 3.3 | 75 | 81.5 | 92 | 3.8 |
| WSSU | 35 | 18.1 | 130 | 67.4 | 21 | 10.9 | 5 | 2.6 | 2 | 1.0 | 165 | 85.5 | 193 | 4.0 |
| UNC Total | 1,183 | 21.0 | 3,506 | 62.1 | 719 | 12.7 | 194 | 3.4 | 41 | 0.7 | 4,689 | 83.1 | 5,643 | 4.0 |

Section A: Academic Environment and Advising

A1c. How well instructors explain course material

| | Very Satisfied | | Neither Satisfied nor Dissatisfied | | | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 Avg |
|-----------|----------------|------|------------------------------------|------|-----|------|--------------|------|-------------------|-----|---------------------------------------|------|----------------------|-----------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | |
| ASU | 128 | 17.5 | 496 | 67.8 | 84 | 11.5 | 20 | 2.7 | 4 | 0.5 | 624 | 85.2 | 732 | 4.0 |
| ECU | 335 | 18.7 | 1,085 | 60.6 | 294 | 16.4 | 63 | 3.5 | 14 | 0.8 | 1,420 | 79.3 | 1,791 | 3.9 |
| ECSU | 4 | 17.4 | 18 | 78.3 | 1 | 4.3 | . | . | . | . | 22 | 95.7 | 23 | 4.1 |
| FSU | 2 | 8.0 | 18 | 72.0 | 1 | 4.0 | 3 | 12.0 | 1 | 4.0 | 20 | 80.0 | 25 | 3.7 |
| NCA&T | 48 | 19.6 | 125 | 51.0 | 54 | 22.0 | 15 | 6.1 | 3 | 1.2 | 173 | 70.6 | 245 | 3.8 |
| NCCU | 42 | 17.5 | 140 | 58.3 | 43 | 17.9 | 15 | 6.3 | . | . | 182 | 75.8 | 240 | 3.9 |
| NCSU | 75 | 11.8 | 437 | 68.8 | 100 | 15.7 | 21 | 3.3 | 2 | 0.3 | 512 | 80.6 | 635 | 3.9 |
| UNCA | 52 | 26.4 | 113 | 57.4 | 26 | 13.2 | 5 | 2.5 | 1 | 0.5 | 165 | 83.8 | 197 | 4.1 |
| UNC-CH | 22 | 12.0 | 127 | 69.0 | 22 | 12.0 | 12 | 6.5 | 1 | 0.5 | 149 | 81.0 | 184 | 3.9 |
| UNCC | 48 | 12.8 | 222 | 59.2 | 80 | 21.3 | 22 | 5.9 | 3 | 0.8 | 270 | 72.0 | 375 | 3.8 |
| UNCG | 140 | 21.5 | 413 | 63.3 | 79 | 12.1 | 18 | 2.8 | 2 | 0.3 | 553 | 84.8 | 652 | 4.0 |
| UNCP | 13 | 20.3 | 38 | 59.4 | 11 | 17.2 | 2 | 3.1 | . | . | 51 | 79.7 | 64 | 4.0 |
| UNCW | 26 | 17.6 | 100 | 67.6 | 20 | 13.5 | 2 | 1.4 | . | . | 126 | 85.1 | 148 | 4.0 |
| UNCSA | 13 | 31.7 | 20 | 48.8 | 5 | 12.2 | 3 | 7.3 | . | . | 33 | 80.5 | 41 | 4.0 |
| WCU | 16 | 17.4 | 58 | 63.0 | 11 | 12.0 | 5 | 5.4 | 2 | 2.2 | 74 | 80.4 | 92 | 3.9 |
| WSSU | 27 | 14.1 | 124 | 64.6 | 33 | 17.2 | 7 | 3.6 | 1 | 0.5 | 151 | 78.6 | 192 | 3.9 |
| UNC total | 991 | 17.6 | 3,534 | 62.7 | 864 | 15.3 | 213 | 3.8 | 34 | 0.6 | 4,525 | 80.3 | 5,636 | 3.9 |

Section A: Academic Environment and Advising

A1d. The extent to which instructors encourage class discussion

| | Very Satisfied | | Satisfied | | Neither Satisfied nor Dissatisfied | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 Avg |
|-----------|----------------|------|-----------|------|------------------------------------|------|--------------|------|-------------------|-----|---------------------------------------|------|----------------------|-----------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | |
| ASU | 142 | 19.4 | 418 | 57.0 | 131 | 17.9 | 35 | 4.8 | 7 | 1.0 | 560 | 76.4 | 733 | 3.9 |
| ECU | 348 | 19.6 | 979 | 55.0 | 361 | 20.3 | 80 | 4.5 | 12 | 0.7 | 1,327 | 74.6 | 1,780 | 3.9 |
| ECSU | 5 | 22.7 | 14 | 63.6 | 3 | 13.6 | . | . | . | . | 19 | 86.4 | 22 | 4.1 |
| FSU | 4 | 16.0 | 17 | 68.0 | 2 | 8.0 | 1 | 4.0 | 1 | 4.0 | 21 | 84.0 | 25 | 3.9 |
| NCA&T | 49 | 19.8 | 119 | 48.2 | 47 | 19.0 | 28 | 11.3 | 4 | 1.6 | 168 | 68.0 | 247 | 3.7 |
| NCCU | 45 | 18.9 | 129 | 54.2 | 53 | 22.3 | 10 | 4.2 | 1 | 0.4 | 174 | 73.1 | 238 | 3.9 |
| NCSU | 86 | 13.5 | 356 | 55.9 | 148 | 23.2 | 42 | 6.6 | 5 | 0.8 | 442 | 69.4 | 637 | 3.7 |
| UNCA | 76 | 38.4 | 85 | 42.9 | 31 | 15.7 | 5 | 2.5 | 1 | 0.5 | 161 | 81.3 | 198 | 4.2 |
| UNC-CH | 27 | 14.8 | 115 | 62.8 | 34 | 18.6 | 6 | 3.3 | 1 | 0.5 | 142 | 77.6 | 183 | 3.9 |
| UNCC | 58 | 15.5 | 174 | 46.4 | 107 | 28.5 | 33 | 8.8 | 3 | 0.8 | 232 | 61.9 | 375 | 3.7 |
| UNCG | 147 | 22.5 | 344 | 52.8 | 134 | 20.6 | 24 | 3.7 | 3 | 0.5 | 491 | 75.3 | 652 | 3.9 |
| UNCP | 16 | 25.0 | 40 | 62.5 | 6 | 9.4 | 2 | 3.1 | . | . | 56 | 87.5 | 64 | 4.1 |
| UNCW | 25 | 17.0 | 89 | 60.5 | 24 | 16.3 | 8 | 5.4 | 1 | 0.7 | 114 | 77.6 | 147 | 3.9 |
| UNCSA | 15 | 36.6 | 20 | 48.8 | 5 | 12.2 | 1 | 2.4 | . | . | 35 | 85.4 | 41 | 4.2 |
| WCU | 23 | 25.0 | 51 | 55.4 | 10 | 10.9 | 6 | 6.5 | 2 | 2.2 | 74 | 80.4 | 92 | 3.9 |
| WSSU | 37 | 19.3 | 106 | 55.2 | 45 | 23.4 | 3 | 1.6 | 1 | 0.5 | 143 | 74.5 | 192 | 3.9 |
| UNC total | 1,103 | 19.6 | 3,056 | 54.3 | 1,141 | 20.3 | 284 | 5.0 | 42 | 0.7 | 4,159 | 73.9 | 5,626 | 3.9 |

Section A: Academic Environment and Advising

A1e. How effectively instructors use instructional technology in teaching and learning activities

| | Very Satisfied | | Satisfied | | Neither Satisfied nor Dissatisfied | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 Avg |
|-----------|----------------|------|-----------|------|------------------------------------|------|--------------|------|-------------------|-----|---------------------------------------|------|----------------------|-----------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | |
| ASU | 165 | 22.5 | 435 | 59.3 | 110 | 15.0 | 19 | 2.6 | 4 | 0.5 | 600 | 81.9 | 733 | 4.0 |
| ECU | 405 | 22.6 | 996 | 55.6 | 327 | 18.3 | 50 | 2.8 | 13 | 0.7 | 1,401 | 78.2 | 1,791 | 4.0 |
| ECSU | 6 | 27.3 | 13 | 59.1 | 3 | 13.6 | . | . | . | . | 19 | 86.4 | 22 | 4.1 |
| FSU | 3 | 12.0 | 16 | 64.0 | 2 | 8.0 | 3 | 12.0 | 1 | 4.0 | 19 | 76.0 | 25 | 3.7 |
| NCA&T | 39 | 15.9 | 117 | 47.8 | 53 | 21.6 | 31 | 12.7 | 5 | 2.0 | 156 | 63.7 | 245 | 3.6 |
| NCCU | 56 | 23.3 | 122 | 50.8 | 48 | 20.0 | 14 | 5.8 | . | . | 178 | 74.2 | 240 | 3.9 |
| NCSU | 156 | 24.5 | 379 | 59.6 | 88 | 13.8 | 12 | 1.9 | 1 | 0.2 | 535 | 84.1 | 636 | 4.1 |
| UNCA | 50 | 25.3 | 104 | 52.5 | 37 | 18.7 | 5 | 2.5 | 2 | 1.0 | 154 | 77.8 | 198 | 4.0 |
| UNC-CH | 35 | 19.0 | 119 | 64.7 | 24 | 13.0 | 4 | 2.2 | 2 | 1.1 | 154 | 83.7 | 184 | 4.0 |
| UNCC | 81 | 21.6 | 200 | 53.3 | 69 | 18.4 | 21 | 5.6 | 4 | 1.1 | 281 | 74.9 | 375 | 3.9 |
| UNCG | 171 | 26.4 | 327 | 50.5 | 122 | 18.8 | 28 | 4.3 | . | . | 498 | 76.9 | 648 | 4.0 |
| UNCP | 17 | 26.6 | 36 | 56.3 | 8 | 12.5 | 2 | 3.1 | 1 | 1.6 | 53 | 82.8 | 64 | 4.0 |
| UNCW | 32 | 21.8 | 77 | 52.4 | 29 | 19.7 | 9 | 6.1 | . | . | 109 | 74.1 | 147 | 3.9 |
| UNCSA | 12 | 27.3 | 18 | 40.9 | 11 | 25.0 | 2 | 4.5 | 1 | 2.3 | 30 | 68.2 | 44 | 3.9 |
| WCU | 22 | 23.9 | 49 | 53.3 | 14 | 15.2 | 5 | 5.4 | 2 | 2.2 | 71 | 77.2 | 92 | 3.9 |
| WSSU | 44 | 23.2 | 104 | 54.7 | 34 | 17.9 | 6 | 3.2 | 2 | 1.1 | 148 | 77.9 | 190 | 4.0 |
| UNC total | 1,294 | 23.0 | 3,112 | 55.2 | 979 | 17.4 | 211 | 3.7 | 38 | 0.7 | 4,406 | 78.2 | 5,634 | 4.0 |

Section A: Academic Environment and Advising

A1f. How quickly instructors provide feedback on my work

| | Very Satisfied | | Neither Satisfied nor Dissatisfied | | | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 Avg |
|-----------|----------------|------|------------------------------------|------|-------|------|--------------|------|-------------------|------|---------------------------------------|------|----------------------|-----------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | |
| ASU | 120 | 16.4 | 374 | 51.1 | 171 | 23.4 | 60 | 8.2 | 7 | 1.0 | 494 | 67.5 | 732 | 3.7 |
| ECU | 296 | 16.5 | 925 | 51.4 | 418 | 23.2 | 137 | 7.6 | 23 | 1.3 | 1,221 | 67.9 | 1,799 | 3.7 |
| ECSU | 4 | 17.4 | 7 | 30.4 | 6 | 26.1 | 6 | 26.1 | . | . | 11 | 47.8 | 23 | 3.4 |
| FSU | 4 | 16.0 | 15 | 60.0 | 2 | 8.0 | 1 | 4.0 | 3 | 12.0 | 19 | 76.0 | 25 | 3.6 |
| NCA&T | 48 | 19.6 | 112 | 45.7 | 46 | 18.8 | 35 | 14.3 | 4 | 1.6 | 160 | 65.3 | 245 | 3.7 |
| NCCU | 39 | 16.3 | 96 | 40.0 | 57 | 23.8 | 41 | 17.1 | 7 | 2.9 | 135 | 56.3 | 240 | 3.5 |
| NCSU | 117 | 18.4 | 351 | 55.1 | 122 | 19.2 | 44 | 6.9 | 3 | 0.5 | 468 | 73.5 | 637 | 3.8 |
| UNCA | 44 | 22.2 | 97 | 49.0 | 41 | 20.7 | 14 | 7.1 | 2 | 1.0 | 141 | 71.2 | 198 | 3.8 |
| UNC-CH | 12 | 6.5 | 102 | 55.4 | 41 | 22.3 | 24 | 13.0 | 5 | 2.7 | 114 | 62.0 | 184 | 3.5 |
| UNCC | 42 | 11.2 | 190 | 50.7 | 100 | 26.7 | 37 | 9.9 | 6 | 1.6 | 232 | 61.9 | 375 | 3.6 |
| UNCG | 118 | 18.2 | 322 | 49.7 | 145 | 22.4 | 55 | 8.5 | 8 | 1.2 | 440 | 67.9 | 648 | 3.8 |
| UNCP | 13 | 20.6 | 35 | 55.6 | 10 | 15.9 | 5 | 7.9 | . | . | 48 | 76.2 | 63 | 3.9 |
| UNCW | 22 | 14.9 | 84 | 56.8 | 26 | 17.6 | 16 | 10.8 | . | . | 106 | 71.6 | 148 | 3.8 |
| UNCSA | 12 | 26.7 | 15 | 33.3 | 6 | 13.3 | 9 | 20.0 | 3 | 6.7 | 27 | 60.0 | 45 | 3.5 |
| WCU | 19 | 20.7 | 40 | 43.5 | 19 | 20.7 | 11 | 12.0 | 3 | 3.3 | 59 | 64.1 | 92 | 3.7 |
| WSSU | 23 | 11.9 | 98 | 50.8 | 46 | 23.8 | 22 | 11.4 | 4 | 2.1 | 121 | 62.7 | 193 | 3.6 |
| UNC total | 933 | 16.5 | 2,863 | 50.7 | 1,256 | 22.2 | 517 | 9.2 | 78 | 1.4 | 3,796 | 67.2 | 5,647 | 3.7 |

Section A: Academic Environment and Advising

A1g. The helpfulness of instructors feedback on my work

| | Very Satisfied | | Satisfied | | Neither Satisfied nor Dissatisfied | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 |
|-----------|----------------|------|-----------|------|------------------------------------|------|--------------|------|-------------------|-----|---------------------------------------|------|----------------------|-------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | Avg |
| ASU | 143 | 19.5 | 396 | 54.0 | 138 | 18.8 | 46 | 6.3 | 10 | 1.4 | 539 | 73.5 | 733 | 3.8 |
| ECU | 314 | 17.6 | 949 | 53.0 | 381 | 21.3 | 126 | 7.0 | 19 | 1.1 | 1,263 | 70.6 | 1,789 | 3.8 |
| ECSU | 5 | 21.7 | 12 | 52.2 | 3 | 13.0 | 3 | 13.0 | . | . | 17 | 73.9 | 23 | 3.8 |
| FSU | 3 | 12.5 | 17 | 70.8 | 1 | 4.2 | 1 | 4.2 | 2 | 8.3 | 20 | 83.3 | 24 | 3.8 |
| NCA&T | 55 | 22.9 | 130 | 54.2 | 34 | 14.2 | 17 | 7.1 | 4 | 1.7 | 185 | 77.1 | 240 | 3.9 |
| NCCU | 46 | 19.2 | 116 | 48.3 | 58 | 24.2 | 17 | 7.1 | 3 | 1.3 | 162 | 67.5 | 240 | 3.8 |
| NCSU | 98 | 15.4 | 360 | 56.7 | 131 | 20.6 | 42 | 6.6 | 4 | 0.6 | 458 | 72.1 | 635 | 3.8 |
| UNCA | 50 | 25.5 | 99 | 50.5 | 35 | 17.9 | 11 | 5.6 | 1 | 0.5 | 149 | 76.0 | 196 | 3.9 |
| UNC-CH | 17 | 9.2 | 98 | 53.3 | 42 | 22.8 | 24 | 13.0 | 3 | 1.6 | 115 | 62.5 | 184 | 3.6 |
| UNCC | 41 | 10.9 | 191 | 50.9 | 108 | 28.8 | 26 | 6.9 | 9 | 2.4 | 232 | 61.9 | 375 | 3.6 |
| UNCG | 129 | 19.9 | 321 | 49.5 | 146 | 22.5 | 46 | 7.1 | 7 | 1.1 | 450 | 69.3 | 649 | 3.8 |
| UNCP | 13 | 20.3 | 40 | 62.5 | 8 | 12.5 | 3 | 4.7 | . | . | 53 | 82.8 | 64 | 4.0 |
| UNCW | 27 | 18.2 | 79 | 53.4 | 31 | 20.9 | 11 | 7.4 | . | . | 106 | 71.6 | 148 | 3.8 |
| UNCSA | 16 | 34.8 | 20 | 43.5 | 5 | 10.9 | 4 | 8.7 | 1 | 2.2 | 36 | 78.3 | 46 | 4.0 |
| WCU | 15 | 16.5 | 44 | 48.4 | 21 | 23.1 | 9 | 9.9 | 2 | 2.2 | 59 | 64.8 | 91 | 3.7 |
| WSSU | 24 | 12.5 | 106 | 55.2 | 41 | 21.4 | 16 | 8.3 | 5 | 2.6 | 130 | 67.7 | 192 | 3.7 |
| UNC total | 996 | 17.7 | 2,978 | 52.9 | 1,183 | 21.0 | 402 | 7.1 | 70 | 1.2 | 3,974 | 70.6 | 5,629 | 3.8 |

Section A: Academic Environment and Advising

A2a. I consider what I have been learning in my class valuable

| | Strongly Agree | | Agree | | Neither Agree nor Disagree | | Disagree | | Strongly Disagree | | Strongly Agree and Agree Combined | | Total Number Answers | Average Score 5-1 Avg |
|-----------|----------------|------|-------|------|----------------------------|------|----------|------|-------------------|-----|-----------------------------------|------|----------------------|-----------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | |
| ASU | 242 | 33.0 | 419 | 57.1 | 52 | 7.1 | 14 | 1.9 | 7 | 1.0 | 661 | 90.1 | 734 | 4.2 |
| ECU | 517 | 28.8 | 1,008 | 56.1 | 193 | 10.7 | 67 | 3.7 | 13 | 0.7 | 1,525 | 84.8 | 1,798 | 4.1 |
| ECSU | 10 | 43.5 | 8 | 34.8 | 4 | 17.4 | 1 | 4.3 | . | . | 18 | 78.3 | 23 | 4.2 |
| FSU | 5 | 20.0 | 14 | 56.0 | 2 | 8.0 | 3 | 12.0 | 1 | 4.0 | 19 | 76.0 | 25 | 3.8 |
| NCA&T | 72 | 29.5 | 115 | 47.1 | 33 | 13.5 | 17 | 7.0 | 7 | 2.9 | 187 | 76.6 | 244 | 3.9 |
| NCCU | 56 | 23.3 | 153 | 63.8 | 25 | 10.4 | 6 | 2.5 | . | . | 209 | 87.1 | 240 | 4.1 |
| NCSU | 205 | 32.3 | 357 | 56.3 | 52 | 8.2 | 16 | 2.5 | 4 | 0.6 | 562 | 88.6 | 634 | 4.2 |
| UNCA | 80 | 40.6 | 87 | 44.2 | 20 | 10.2 | 8 | 4.1 | 2 | 1.0 | 167 | 84.8 | 197 | 4.2 |
| UNC-CH | 52 | 28.3 | 96 | 52.2 | 22 | 12.0 | 13 | 7.1 | 1 | 0.5 | 148 | 80.4 | 184 | 4.0 |
| UNCC | 103 | 27.5 | 216 | 57.6 | 39 | 10.4 | 16 | 4.3 | 1 | 0.3 | 319 | 85.1 | 375 | 4.1 |
| UNCG | 224 | 34.3 | 339 | 51.8 | 67 | 10.2 | 20 | 3.1 | 4 | 0.6 | 563 | 86.1 | 654 | 4.2 |
| UNCP | 23 | 35.9 | 36 | 56.3 | 3 | 4.7 | 2 | 3.1 | . | . | 59 | 92.2 | 64 | 4.3 |
| UNCW | 53 | 35.8 | 75 | 50.7 | 12 | 8.1 | 5 | 3.4 | 3 | 2.0 | 128 | 86.5 | 148 | 4.1 |
| UNCSA | 19 | 47.5 | 18 | 45.0 | 1 | 2.5 | 1 | 2.5 | 1 | 2.5 | 37 | 92.5 | 40 | 4.3 |
| WCU | 25 | 27.5 | 52 | 57.1 | 8 | 8.8 | 5 | 5.5 | 1 | 1.1 | 77 | 84.6 | 91 | 4.0 |
| WSSU | 51 | 26.4 | 121 | 62.7 | 14 | 7.3 | 6 | 3.1 | 1 | 0.5 | 172 | 89.1 | 193 | 4.1 |
| UNC total | 1,737 | 30.8 | 3,114 | 55.2 | 547 | 9.7 | 200 | 3.5 | 46 | 0.8 | 4,851 | 85.9 | 5,644 | 4.1 |

Section A: Academic Environment and Advising

A2b. My experiences at this institution have stimulated interest in an intended field of study

| | Strongly Agree | | Agree | | Neither Agree nor Disagree | | Disagree | | Strongly Disagree | | Strongly Agree and Agree Combined | | Total Number Answers | Average Score 5-1 Avg |
|-----------|----------------|------|-------|------|----------------------------|------|----------|-----|-------------------|-----|-----------------------------------|------|----------------------|-----------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | |
| ASU | 327 | 44.6 | 318 | 43.3 | 67 | 9.1 | 19 | 2.6 | 3 | 0.4 | 645 | 87.9 | 734 | 4.3 |
| ECU | 650 | 36.2 | 892 | 49.7 | 206 | 11.5 | 31 | 1.7 | 15 | 0.8 | 1,542 | 86.0 | 1,794 | 4.2 |
| ECSU | 10 | 43.5 | 9 | 39.1 | 3 | 13.0 | 1 | 4.3 | . | . | 19 | 82.6 | 23 | 4.2 |
| FSU | 7 | 28.0 | 15 | 60.0 | 1 | 4.0 | . | . | 2 | 8.0 | 22 | 88.0 | 25 | 4.0 |
| NCA&T | 55 | 22.7 | 115 | 47.5 | 40 | 16.5 | 24 | 9.9 | 8 | 3.3 | 170 | 70.2 | 242 | 3.8 |
| NCCU | 75 | 31.3 | 118 | 49.2 | 36 | 15.0 | 10 | 4.2 | 1 | 0.4 | 193 | 80.4 | 240 | 4.1 |
| NCSU | 262 | 41.4 | 299 | 47.2 | 57 | 9.0 | 12 | 1.9 | 3 | 0.5 | 561 | 88.6 | 633 | 4.3 |
| UNCA | 105 | 53.0 | 73 | 36.9 | 12 | 6.1 | 2 | 1.0 | 6 | 3.0 | 178 | 89.9 | 198 | 4.4 |
| UNC-CH | 80 | 43.5 | 73 | 39.7 | 17 | 9.2 | 14 | 7.6 | . | . | 153 | 83.2 | 184 | 4.2 |
| UNCC | 122 | 32.5 | 175 | 46.7 | 56 | 14.9 | 17 | 4.5 | 5 | 1.3 | 297 | 79.2 | 375 | 4.0 |
| UNCG | 269 | 41.2 | 275 | 42.1 | 81 | 12.4 | 23 | 3.5 | 5 | 0.8 | 544 | 83.3 | 653 | 4.2 |
| UNCP | 26 | 41.3 | 28 | 44.4 | 9 | 14.3 | . | . | . | . | 54 | 85.7 | 63 | 4.3 |
| UNCW | 66 | 44.6 | 62 | 41.9 | 11 | 7.4 | 9 | 6.1 | . | . | 128 | 86.5 | 148 | 4.3 |
| UNCSA | 24 | 55.8 | 13 | 30.2 | 4 | 9.3 | 2 | 4.7 | . | . | 37 | 86.0 | 43 | 4.4 |
| WCU | 35 | 38.5 | 35 | 38.5 | 11 | 12.1 | 8 | 8.8 | 2 | 2.2 | 70 | 76.9 | 91 | 4.0 |
| WSSU | 51 | 26.4 | 106 | 54.9 | 25 | 13.0 | 11 | 5.7 | . | . | 157 | 81.3 | 193 | 4.0 |
| UNC total | 2,164 | 38.4 | 2,606 | 46.2 | 636 | 11.3 | 183 | 3.2 | 50 | 0.9 | 4,770 | 84.6 | 5,639 | 4.2 |

Section A: Academic Environment and Advising

A2c. I am able to freely explore academic interests at this institution

| | Strongly Agree | | Agree | | Neither Agree nor Disagree | | Disagree | | Strongly Disagree | | Strongly Agree and Agree Combined | | Total Number Answers | Average Score 5-1 Avg |
|-----------|----------------|------|-------|------|----------------------------|------|----------|------|-------------------|-----|-----------------------------------|------|----------------------|-----------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | |
| ASU | 239 | 32.6 | 360 | 49.1 | 84 | 11.5 | 43 | 5.9 | 7 | 1.0 | 599 | 81.7 | 733 | 4.1 |
| ECU | 569 | 31.7 | 922 | 51.4 | 233 | 13.0 | 53 | 3.0 | 17 | 0.9 | 1,491 | 83.1 | 1,794 | 4.1 |
| ECSU | 8 | 34.8 | 13 | 56.5 | 1 | 4.3 | 1 | 4.3 | . | . | 21 | 91.3 | 23 | 4.2 |
| FSU | 5 | 20.0 | 14 | 56.0 | 4 | 16.0 | 2 | 8.0 | . | . | 19 | 76.0 | 25 | 3.9 |
| NCA&T | 61 | 25.2 | 123 | 50.8 | 36 | 14.9 | 20 | 8.3 | 2 | 0.8 | 184 | 76.0 | 242 | 3.9 |
| NCCU | 57 | 23.8 | 137 | 57.1 | 35 | 14.6 | 10 | 4.2 | 1 | 0.4 | 194 | 80.8 | 240 | 4.0 |
| NCSU | 196 | 31.0 | 307 | 48.6 | 87 | 13.8 | 31 | 4.9 | 11 | 1.7 | 503 | 79.6 | 632 | 4.0 |
| UNCA | 70 | 35.4 | 73 | 36.9 | 30 | 15.2 | 19 | 9.6 | 6 | 3.0 | 143 | 72.2 | 198 | 3.9 |
| UNC-CH | 46 | 25.4 | 65 | 35.9 | 34 | 18.8 | 32 | 17.7 | 4 | 2.2 | 111 | 61.3 | 181 | 3.6 |
| UNCC | 98 | 26.1 | 172 | 45.9 | 76 | 20.3 | 18 | 4.8 | 11 | 2.9 | 270 | 72.0 | 375 | 3.9 |
| UNCG | 215 | 33.1 | 306 | 47.1 | 90 | 13.8 | 33 | 5.1 | 6 | 0.9 | 521 | 80.2 | 650 | 4.1 |
| UNCP | 18 | 28.6 | 38 | 60.3 | 6 | 9.5 | 1 | 1.6 | . | . | 56 | 88.9 | 63 | 4.2 |
| UNCW | 52 | 35.1 | 72 | 48.6 | 13 | 8.8 | 8 | 5.4 | 3 | 2.0 | 124 | 83.8 | 148 | 4.1 |
| UNCSA | 7 | 16.3 | 14 | 32.6 | 9 | 20.9 | 9 | 20.9 | 4 | 9.3 | 21 | 48.8 | 43 | 3.3 |
| WCU | 26 | 28.9 | 46 | 51.1 | 13 | 14.4 | 4 | 4.4 | 1 | 1.1 | 72 | 80.0 | 90 | 4.0 |
| WSSU | 35 | 18.2 | 114 | 59.4 | 35 | 18.2 | 8 | 4.2 | . | . | 149 | 77.6 | 192 | 3.9 |
| UNC total | 1,702 | 30.2 | 2,776 | 49.3 | 786 | 14.0 | 292 | 5.2 | 73 | 1.3 | 4,478 | 79.6 | 5,629 | 4.0 |

Section A: Academic Environment and Advising

A2d. Students at this institution are encouraged to ask questions

| | Strongly Agree | | Agree | | Neither Agree nor Disagree | | Disagree | | Strongly Disagree | | Strongly Agree and Agree Combined | | Total Number Answers | Average Score 5-1 Avg |
|-----------|----------------|------|-------|------|----------------------------|------|----------|------|-------------------|-----|-----------------------------------|------|----------------------|-----------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | |
| ASU | 232 | 31.7 | 399 | 54.5 | 86 | 11.7 | 12 | 1.6 | 3 | 0.4 | 631 | 86.2 | 732 | 4.2 |
| ECU | 481 | 26.8 | 984 | 54.8 | 283 | 15.8 | 32 | 1.8 | 14 | 0.8 | 1,465 | 81.7 | 1,794 | 4.1 |
| ECSU | 7 | 30.4 | 13 | 56.5 | 3 | 13.0 | . | . | . | . | 20 | 87.0 | 23 | 4.2 |
| FSU | 3 | 12.0 | 15 | 60.0 | 4 | 16.0 | 3 | 12.0 | . | . | 18 | 72.0 | 25 | 3.7 |
| NCA&T | 39 | 16.0 | 113 | 46.5 | 55 | 22.6 | 31 | 12.8 | 5 | 2.1 | 152 | 62.6 | 243 | 3.6 |
| NCCU | 65 | 27.1 | 121 | 50.4 | 42 | 17.5 | 9 | 3.8 | 3 | 1.3 | 186 | 77.5 | 240 | 4.0 |
| NCSU | 202 | 31.9 | 325 | 51.3 | 92 | 14.5 | 13 | 2.1 | 1 | 0.2 | 527 | 83.3 | 633 | 4.1 |
| UNCA | 65 | 33.2 | 93 | 47.4 | 30 | 15.3 | 5 | 2.6 | 3 | 1.5 | 158 | 80.6 | 196 | 4.1 |
| UNC-CH | 44 | 23.9 | 110 | 59.8 | 22 | 12.0 | 7 | 3.8 | 1 | 0.5 | 154 | 83.7 | 184 | 4.0 |
| UNCC | 87 | 23.2 | 202 | 53.9 | 63 | 16.8 | 21 | 5.6 | 2 | 0.5 | 289 | 77.1 | 375 | 3.9 |
| UNCG | 202 | 30.9 | 329 | 50.4 | 102 | 15.6 | 16 | 2.5 | 4 | 0.6 | 531 | 81.3 | 653 | 4.1 |
| UNCP | 18 | 28.6 | 38 | 60.3 | 5 | 7.9 | 2 | 3.2 | . | . | 56 | 88.9 | 63 | 4.1 |
| UNCW | 48 | 32.4 | 80 | 54.1 | 15 | 10.1 | 3 | 2.0 | 2 | 1.4 | 128 | 86.5 | 148 | 4.1 |
| UNCSA | 20 | 48.8 | 14 | 34.1 | 5 | 12.2 | 2 | 4.9 | . | . | 34 | 82.9 | 41 | 4.3 |
| WCU | 30 | 33.7 | 45 | 50.6 | 11 | 12.4 | 1 | 1.1 | 2 | 2.2 | 75 | 84.3 | 89 | 4.1 |
| WSSU | 43 | 22.4 | 102 | 53.1 | 34 | 17.7 | 12 | 6.3 | 1 | 0.5 | 145 | 75.5 | 192 | 3.9 |
| UNC total | 1,586 | 28.2 | 2,983 | 53.0 | 852 | 15.1 | 169 | 3.0 | 41 | 0.7 | 4,569 | 81.1 | 5,631 | 4.0 |

Section A: Academic Environment and Advising

A2e. Students at this institution are given meaningful answers to the questions they ask

| | Strongly Agree | | Agree | | Neither Agree nor Disagree | | Disagree | | Strongly Disagree | | Strongly Agree and Agree Combined | | Total Number Answers | Average Score 5-1 Avg |
|-----------|----------------|------|-------|------|----------------------------|------|----------|------|-------------------|-----|-----------------------------------|------|----------------------|-----------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | |
| ASU | 157 | 21.4 | 430 | 58.7 | 119 | 16.3 | 22 | 3.0 | 4 | 0.5 | 587 | 80.2 | 732 | 4.0 |
| ECU | 385 | 21.5 | 983 | 55.0 | 352 | 19.7 | 56 | 3.1 | 11 | 0.6 | 1,368 | 76.6 | 1,787 | 3.9 |
| ECSU | 7 | 30.4 | 8 | 34.8 | 8 | 34.8 | . | . | . | . | 15 | 65.2 | 23 | 4.0 |
| FSU | 4 | 16.0 | 11 | 44.0 | 8 | 32.0 | 2 | 8.0 | . | . | 15 | 60.0 | 25 | 3.7 |
| NCA&T | 49 | 20.2 | 133 | 54.7 | 35 | 14.4 | 19 | 7.8 | 7 | 2.9 | 182 | 74.9 | 243 | 3.8 |
| NCCU | 34 | 14.2 | 111 | 46.3 | 68 | 28.3 | 24 | 10.0 | 3 | 1.3 | 145 | 60.4 | 240 | 3.6 |
| NCSU | 147 | 23.2 | 363 | 57.3 | 105 | 16.6 | 15 | 2.4 | 3 | 0.5 | 510 | 80.6 | 633 | 4.0 |
| UNCA | 65 | 33.2 | 93 | 47.4 | 30 | 15.3 | 5 | 2.6 | 3 | 1.5 | 158 | 80.6 | 196 | 4.1 |
| UNC-CH | 29 | 15.8 | 117 | 63.6 | 33 | 17.9 | 5 | 2.7 | . | . | 146 | 79.3 | 184 | 3.9 |
| UNCC | 66 | 17.6 | 191 | 50.9 | 89 | 23.7 | 24 | 6.4 | 5 | 1.3 | 257 | 68.5 | 375 | 3.8 |
| UNCG | 139 | 21.4 | 337 | 51.8 | 151 | 23.2 | 21 | 3.2 | 3 | 0.5 | 476 | 73.1 | 651 | 3.9 |
| UNCP | 11 | 17.5 | 37 | 58.7 | 12 | 19.0 | 3 | 4.8 | . | . | 48 | 76.2 | 63 | 3.9 |
| UNCW | 38 | 26.0 | 81 | 55.5 | 21 | 14.4 | 4 | 2.7 | 2 | 1.4 | 119 | 81.5 | 146 | 4.0 |
| UNCSA | 11 | 26.2 | 17 | 40.5 | 10 | 23.8 | 4 | 9.5 | . | . | 28 | 66.7 | 42 | 3.8 |
| WCU | 24 | 26.4 | 44 | 48.4 | 15 | 16.5 | 5 | 5.5 | 3 | 3.3 | 68 | 74.7 | 91 | 3.9 |
| WSSU | 21 | 11.0 | 97 | 50.8 | 55 | 28.8 | 16 | 8.4 | 2 | 1.0 | 118 | 61.8 | 191 | 3.6 |
| UNC total | 1,187 | 21.1 | 3,053 | 54.3 | 1,111 | 19.8 | 225 | 4.0 | 46 | 0.8 | 4,240 | 75.4 | 5,622 | 3.9 |

Section A: Academic Environment and Advising

A2f. At this institution, students are invited to share their ideas and knowledge

| | Strongly Agree | | Agree | | Neither Agree nor Disagree | | Disagree | | Strongly Disagree | | Strongly Agree and Agree Combined | | Total Number Answers | Average Score 5-1 Avg |
|-----------|----------------|------|-------|------|----------------------------|------|----------|------|-------------------|------|-----------------------------------|------|----------------------|-----------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | |
| ASU | 238 | 32.5 | 405 | 55.3 | 72 | 9.8 | 13 | 1.8 | 5 | 0.7 | 643 | 87.7 | 733 | 4.2 |
| ECU | 446 | 25.0 | 1,030 | 57.7 | 257 | 14.4 | 35 | 2.0 | 18 | 1.0 | 1,476 | 82.6 | 1,786 | 4.0 |
| ECSU | 9 | 39.1 | 10 | 43.5 | 4 | 17.4 | . | . | . | . | 19 | 82.6 | 23 | 4.2 |
| FSU | 3 | 12.5 | 16 | 66.7 | 4 | 16.7 | 1 | 4.2 | . | . | 19 | 79.2 | 24 | 3.9 |
| NCA&T | . | . | 23 | 9.5 | 47 | 19.4 | 54 | 22.3 | 118 | 48.8 | 23 | 9.5 | 242 | 1.9 |
| NCCU | 54 | 22.6 | 129 | 54.0 | 49 | 20.5 | 6 | 2.5 | 1 | 0.4 | 183 | 76.6 | 239 | 4.0 |
| NCSU | 192 | 30.3 | 329 | 52.0 | 93 | 14.7 | 15 | 2.4 | 4 | 0.6 | 521 | 82.3 | 633 | 4.1 |
| UNCA | 96 | 48.7 | 76 | 38.6 | 21 | 10.7 | 3 | 1.5 | 1 | 0.5 | 172 | 87.3 | 197 | 4.3 |
| UNC-CH | 53 | 29.0 | 104 | 56.8 | 23 | 12.6 | 3 | 1.6 | . | . | 157 | 85.8 | 183 | 4.1 |
| UNCC | 76 | 20.3 | 216 | 57.6 | 65 | 17.3 | 15 | 4.0 | 3 | 0.8 | 292 | 77.9 | 375 | 3.9 |
| UNCG | 193 | 29.7 | 357 | 55.0 | 81 | 12.5 | 17 | 2.6 | 1 | 0.2 | 550 | 84.7 | 649 | 4.1 |
| UNCP | 13 | 20.6 | 42 | 66.7 | 4 | 6.3 | 4 | 6.3 | . | . | 55 | 87.3 | 63 | 4.0 |
| UNCW | 38 | 25.7 | 87 | 58.8 | 15 | 10.1 | 6 | 4.1 | 2 | 1.4 | 125 | 84.5 | 148 | 4.0 |
| UNCSA | 18 | 39.1 | 18 | 39.1 | 6 | 13.0 | 4 | 8.7 | . | . | 36 | 78.3 | 46 | 4.1 |
| WCU | 26 | 28.9 | 44 | 48.9 | 11 | 12.2 | 4 | 4.4 | 5 | 5.6 | 70 | 77.8 | 90 | 3.9 |
| WSSU | 38 | 19.9 | 119 | 62.3 | 28 | 14.7 | 5 | 2.6 | 1 | 0.5 | 157 | 82.2 | 191 | 4.0 |
| UNC total | 1,493 | 26.6 | 3,005 | 53.5 | 780 | 13.9 | 185 | 3.3 | 159 | 2.8 | 4,498 | 80.0 | 5,622 | 4.0 |

Section A: Academic Environment and Advising

A3. How many of your classes at this institution do you feel have been too large for you to learn effectively?

| | Four or More | | Three | | Two | | One | | None | | Three and Four or More Combined | | Total Number Answers |
|-----------|--------------|------|-------|------|-------|------|-------|------|-------|------|---------------------------------|------|----------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # |
| ASU | 28 | 3.8 | 66 | 9.0 | 208 | 28.3 | 170 | 23.2 | 262 | 35.7 | 94 | 19.9 | 472 |
| ECU | 133 | 7.5 | 252 | 14.2 | 484 | 27.2 | 372 | 20.9 | 539 | 30.3 | 385 | 31.0 | 1,241 |
| ECSU | 2 | 8.7 | 1 | 4.3 | 1 | 4.3 | 6 | 26.1 | 13 | 56.5 | 3 | 30.0 | 10 |
| FSU | 2 | 8.3 | 1 | 4.2 | 3 | 12.5 | 2 | 8.3 | 16 | 66.7 | 3 | 37.5 | 8 |
| NCA&T | 46 | 18.5 | 61 | 24.5 | 57 | 22.9 | 79 | 31.7 | 6 | 2.4 | 107 | 44.0 | 243 |
| NCCU | 8 | 3.4 | 22 | 9.4 | 37 | 15.7 | 57 | 24.3 | 111 | 47.2 | 30 | 24.2 | 124 |
| NCSU | 104 | 16.4 | 121 | 19.1 | 170 | 26.8 | 109 | 17.2 | 131 | 20.6 | 225 | 44.6 | 504 |
| UNCA | 3 | 1.5 | 5 | 2.5 | 22 | 11.2 | 54 | 27.4 | 113 | 57.4 | 8 | 9.5 | 84 |
| UNC-CH | 30 | 22.2 | 37 | 27.4 | 38 | 28.1 | 30 | 22.2 | . | . | 67 | 49.6 | 135 |
| UNCC | 31 | 8.3 | 63 | 16.8 | 94 | 25.1 | 74 | 19.7 | 113 | 30.1 | 94 | 35.9 | 262 |
| UNCG | 53 | 8.2 | 94 | 14.5 | 173 | 26.6 | 143 | 22.0 | 187 | 28.8 | 147 | 31.7 | 463 |
| UNCP | 2 | 3.2 | 2 | 3.2 | 7 | 11.1 | 3 | 4.8 | 49 | 77.8 | 4 | 28.6 | 14 |
| UNCW | 5 | 3.4 | 20 | 13.5 | 38 | 25.7 | 39 | 26.4 | 46 | 31.1 | 25 | 24.5 | 102 |
| UNCSA | 1 | 2.2 | 2 | 4.4 | 7 | 15.6 | 7 | 15.6 | 28 | 62.2 | 3 | 17.6 | 17 |
| WCU | 4 | 4.3 | 10 | 10.9 | 20 | 21.7 | 21 | 22.8 | 37 | 40.2 | 14 | 25.5 | 55 |
| WSSU | 9 | 4.7 | 12 | 6.3 | 30 | 15.7 | 40 | 20.9 | 100 | 52.4 | 21 | 23.1 | 91 |
| UNC total | 461 | 8.3 | 769 | 13.8 | 1,389 | 24.9 | 1,206 | 21.6 | 1,751 | 31.4 | 1,230 | 32.2 | 3,825 |

Section A: Academic Environment and Advising

A4.

In how many of your classes at this institution have you had difficulty understanding the spoken English of an instructor?

| | Four or More | | Three | | Two | | One | | None | | Three and Four or More Combined | | Total Number Answers |
|-----------|--------------|------|-------|------|-------|------|-------|------|-------|------|---------------------------------|------|----------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # |
| ASU | 1 | 0.1 | 7 | 1.0 | 48 | 6.5 | 249 | 33.9 | 429 | 58.4 | 8 | 2.6 | 305 |
| ECU | 87 | 4.9 | 156 | 8.8 | 396 | 22.3 | 592 | 33.3 | 545 | 30.7 | 243 | 19.7 | 1,231 |
| ECSU | 1 | 4.3 | 3 | 13.0 | 4 | 17.4 | 10 | 43.5 | 5 | 21.7 | 4 | 22.2 | 18 |
| FSU | 8 | 32.0 | 1 | 4.0 | 5 | 20.0 | 5 | 20.0 | 6 | 24.0 | 9 | 47.4 | 19 |
| NCA&T | 19 | 8.6 | 9 | 4.1 | 104 | 47.3 | 88 | 40.0 | . | . | 28 | 12.7 | 220 |
| NCCU | 20 | 8.4 | 35 | 14.6 | 60 | 25.1 | 77 | 32.2 | 47 | 19.7 | 55 | 28.6 | 192 |
| NCSU | 48 | 7.6 | 80 | 12.6 | 165 | 26.0 | 209 | 32.9 | 133 | 20.9 | 128 | 25.5 | 502 |
| UNCA | . | . | 2 | 1.0 | 12 | 6.1 | 62 | 31.6 | 120 | 61.2 | 2 | 2.6 | 76 |
| UNC-CH | 6 | 4.9 | 8 | 6.5 | 41 | 33.3 | 68 | 55.3 | . | . | 14 | 11.4 | 123 |
| UNCC | 38 | 10.1 | 40 | 10.7 | 89 | 23.7 | 131 | 34.9 | 77 | 20.5 | 78 | 26.2 | 298 |
| UNCG | 4 | 0.6 | 14 | 2.2 | 80 | 12.4 | 221 | 34.2 | 327 | 50.6 | 18 | 5.6 | 319 |
| UNCP | . | . | 6 | 9.5 | 8 | 12.7 | 16 | 25.4 | 33 | 52.4 | 6 | 20.0 | 30 |
| UNCW | 1 | 0.7 | 7 | 4.7 | 16 | 10.8 | 63 | 42.6 | 61 | 41.2 | 8 | 9.2 | 87 |
| UNCSA | 1 | 2.2 | . | . | 1 | 2.2 | 6 | 13.3 | 37 | 82.2 | 1 | 12.5 | 8 |
| WCU | 1 | 1.1 | 2 | 2.2 | 5 | 5.4 | 29 | 31.5 | 55 | 59.8 | 3 | 8.1 | 37 |
| WSSU | 11 | 5.7 | 26 | 13.5 | 60 | 31.1 | 49 | 25.4 | 47 | 24.4 | 37 | 25.3 | 146 |
| UNC total | 246 | 4.4 | 396 | 7.2 | 1,094 | 19.8 | 1,875 | 33.9 | 1,922 | 34.7 | 642 | 17.8 | 3,611 |

Section A: Academic Environment and Advising

A5.

Which of the following choices best reflects your primary source for academic advising during your sophomore year?

| | Faculty member in my Department | | Professional advisor in my Department or College | | Centralized or campus-wide advising service | | University provided web-based advising site | | Other | | Faculty..and Professional... Combined | | Total Number Answers |
|-----------|---------------------------------|------|--|------|---|------|---|------|-------|------|---------------------------------------|------|----------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # |
| ASU | 247 | 33.7 | 303 | 41.3 | 105 | 14.3 | 38 | 5.2 | 41 | 5.6 | 550 | 74.9 | 734 |
| ECU | 415 | 23.4 | 1,122 | 63.3 | 126 | 7.1 | 59 | 3.3 | 50 | 2.8 | 1,537 | 86.7 | 1,772 |
| ECSU | 10 | 43.5 | 12 | 52.2 | . | . | . | . | 1 | 4.3 | 22 | 95.7 | 23 |
| FSU | 6 | 24.0 | 14 | 56.0 | 1 | 4.0 | 2 | 8.0 | 2 | 8.0 | 20 | 80.0 | 25 |
| NCA&T | 14 | 5.6 | 20 | 8.0 | 37 | 14.9 | 100 | 40.2 | 78 | 31.3 | 34 | 13.7 | 249 |
| NCCU | 13 | 5.8 | 113 | 50.7 | 84 | 37.7 | 9 | 4.0 | 4 | 1.8 | 126 | 56.5 | 223 |
| NCSU | 196 | 30.9 | 337 | 53.2 | 25 | 3.9 | 47 | 7.4 | 29 | 4.6 | 533 | 84.1 | 634 |
| UNCA | 104 | 53.1 | 48 | 24.5 | 13 | 6.6 | 16 | 8.2 | 15 | 7.7 | 152 | 77.6 | 196 |
| UNC-CH | 12 | 6.7 | 81 | 45.0 | 59 | 32.8 | 18 | 10.0 | 10 | 5.6 | 93 | 51.7 | 180 |
| UNCC | 113 | 30.1 | 200 | 53.3 | 23 | 6.1 | 26 | 6.9 | 13 | 3.5 | 313 | 83.5 | 375 |
| UNCG | 282 | 44.0 | 259 | 40.4 | 45 | 7.0 | 20 | 3.1 | 35 | 5.5 | 541 | 84.4 | 641 |
| UNCP | 24 | 39.3 | 30 | 49.2 | 4 | 6.6 | 3 | 4.9 | . | . | 54 | 88.5 | 61 |
| UNCW | 75 | 51.0 | 48 | 32.7 | 18 | 12.2 | 6 | 4.1 | . | . | 123 | 83.7 | 147 |
| UNCSA | 26 | 56.5 | 6 | 13.0 | 4 | 8.7 | 2 | 4.3 | 8 | 17.4 | 32 | 69.6 | 46 |
| WCU | 47 | 51.1 | 29 | 31.5 | 6 | 6.5 | 2 | 2.2 | 8 | 8.7 | 76 | 82.6 | 92 |
| WSSU | 49 | 26.8 | 97 | 53.0 | 14 | 7.7 | 12 | 6.6 | 11 | 6.0 | 146 | 79.8 | 183 |
| UNC total | 1,633 | 29.3 | 2,719 | 48.7 | 564 | 10.1 | 360 | 6.5 | 305 | 5.5 | 4,352 | 78.0 | 5,581 |

Section A: Academic Environment and Advising

A6a. Accessibility of my primary advisor

| | Very Satisfied | | Neither Satisfied nor Dissatisfied | | | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 |
|------------------|----------------|------|------------------------------------|------|-----|------|--------------|------|-------------------|-----|---------------------------------------|------|----------------------|-------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | Avg |
| ASU | 203 | 27.7 | 334 | 45.6 | 99 | 13.5 | 71 | 9.7 | 26 | 3.5 | 537 | 73.3 | 733 | 3.8 |
| ECU | 677 | 37.5 | 756 | 41.9 | 215 | 11.9 | 112 | 6.2 | 43 | 2.4 | 1,433 | 79.5 | 1,803 | 4.1 |
| ECSU | 9 | 39.1 | 7 | 30.4 | 4 | 17.4 | 2 | 8.7 | 1 | 4.3 | 16 | 69.6 | 23 | 3.9 |
| FSU | 8 | 32.0 | 10 | 40.0 | 3 | 12.0 | 4 | 16.0 | . | . | 18 | 72.0 | 25 | 3.9 |
| NCA&T | 82 | 33.6 | 104 | 42.6 | 37 | 15.2 | 16 | 6.6 | 5 | 2.0 | 186 | 76.2 | 244 | 4.0 |
| NCCU | 117 | 48.8 | 100 | 41.7 | 18 | 7.5 | 4 | 1.7 | 1 | 0.4 | 217 | 90.4 | 240 | 4.4 |
| NCSU | 233 | 36.6 | 243 | 38.2 | 84 | 13.2 | 55 | 8.6 | 21 | 3.3 | 476 | 74.8 | 636 | 4.0 |
| UNCA | 85 | 42.9 | 77 | 38.9 | 29 | 14.6 | 6 | 3.0 | 1 | 0.5 | 162 | 81.8 | 198 | 4.2 |
| UNC-CH | 38 | 20.8 | 80 | 43.7 | 41 | 22.4 | 20 | 10.9 | 4 | 2.2 | 118 | 64.5 | 183 | 3.7 |
| UNCC | 104 | 27.7 | 168 | 44.8 | 68 | 18.1 | 26 | 6.9 | 9 | 2.4 | 272 | 72.5 | 375 | 3.9 |
| UNCG | 227 | 34.9 | 258 | 39.6 | 106 | 16.3 | 46 | 7.1 | 14 | 2.2 | 485 | 74.5 | 651 | 4.0 |
| UNCP | 23 | 37.7 | 31 | 50.8 | . | . | 6 | 9.8 | 1 | 1.6 | 54 | 88.5 | 61 | 4.1 |
| UNCW | 48 | 32.7 | 57 | 38.8 | 22 | 15.0 | 17 | 11.6 | 3 | 2.0 | 105 | 71.4 | 147 | 3.9 |
| UNCSA | 10 | 23.8 | 19 | 45.2 | 9 | 21.4 | 4 | 9.5 | . | . | 29 | 69.0 | 42 | 3.8 |
| WCU | 38 | 41.3 | 34 | 37.0 | 10 | 10.9 | 8 | 8.7 | 2 | 2.2 | 72 | 78.3 | 92 | 4.1 |
| WSSU | 61 | 31.9 | 84 | 44.0 | 28 | 14.7 | 8 | 4.2 | 10 | 5.2 | 145 | 75.9 | 191 | 3.9 |
| UNC Total | 1,963 | 34.8 | 2,362 | 41.8 | 773 | 13.7 | 405 | 7.2 | 141 | 2.5 | 4,325 | 76.6 | 5,644 | 4.0 |

Section A: Academic Environment and Advising

A6b. Amount of time I am given during advising sessions

| | Very Satisfied | | Satisfied | | Neither Satisfied nor Dissatisfied | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 |
|------------------|----------------|-------------|--------------|-------------|------------------------------------|-------------|--------------|------------|-------------------|------------|---------------------------------------|-------------|----------------------|-------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | Avg |
| ASU | 226 | 30.9 | 353 | 48.2 | 103 | 14.1 | 42 | 5.7 | 8 | 1.1 | 579 | 79.1 | 732 | 4.0 |
| ECU | 690 | 38.3 | 769 | 42.7 | 239 | 13.3 | 79 | 4.4 | 26 | 1.4 | 1,459 | 80.9 | 1,803 | 4.1 |
| ECSU | 11 | 47.8 | 10 | 43.5 | 2 | 8.7 | . | . | . | . | 21 | 91.3 | 23 | 4.4 |
| FSU | 9 | 36.0 | 9 | 36.0 | 5 | 20.0 | 2 | 8.0 | . | . | 18 | 72.0 | 25 | 4.0 |
| NCA&T | 88 | 36.1 | 96 | 39.3 | 33 | 13.5 | 18 | 7.4 | 9 | 3.7 | 184 | 75.4 | 244 | 4.0 |
| NCCU | 121 | 50.2 | 102 | 42.3 | 16 | 6.6 | 1 | 0.4 | 1 | 0.4 | 223 | 92.5 | 241 | 4.4 |
| NCSU | 213 | 33.6 | 255 | 40.3 | 108 | 17.1 | 37 | 5.8 | 20 | 3.2 | 468 | 73.9 | 633 | 4.0 |
| UNCA | 86 | 43.4 | 73 | 36.9 | 33 | 16.7 | 6 | 3.0 | . | . | 159 | 80.3 | 198 | 4.2 |
| UNC-CH | 46 | 25.1 | 93 | 50.8 | 28 | 15.3 | 11 | 6.0 | 5 | 2.7 | 139 | 76.0 | 183 | 3.9 |
| UNCC | 115 | 30.7 | 157 | 41.9 | 65 | 17.3 | 32 | 8.5 | 6 | 1.6 | 272 | 72.5 | 375 | 3.9 |
| UNCG | 230 | 35.3 | 277 | 42.5 | 75 | 11.5 | 63 | 9.7 | 6 | 0.9 | 507 | 77.9 | 651 | 4.0 |
| UNCP | 22 | 35.5 | 33 | 53.2 | 3 | 4.8 | 3 | 4.8 | 1 | 1.6 | 55 | 88.7 | 62 | 4.2 |
| UNCW | 46 | 31.5 | 58 | 39.7 | 29 | 19.9 | 10 | 6.8 | 3 | 2.1 | 104 | 71.2 | 146 | 3.9 |
| UNCSA | 11 | 25.6 | 21 | 48.8 | 7 | 16.3 | 4 | 9.3 | . | . | 32 | 74.4 | 43 | 3.9 |
| WCU | 38 | 41.3 | 36 | 39.1 | 8 | 8.7 | 7 | 7.6 | 3 | 3.3 | 74 | 80.4 | 92 | 4.1 |
| WSSU | 57 | 30.2 | 78 | 41.3 | 40 | 21.2 | 7 | 3.7 | 7 | 3.7 | 135 | 71.4 | 189 | 3.9 |
| UNC Total | 2,009 | 35.6 | 2,420 | 42.9 | 794 | 14.1 | 322 | 5.7 | 95 | 1.7 | 4,429 | 78.5 | 5,640 | 4.1 |

Section A: Academic Environment and Advising

A6c. Advisor's concern with my academic success

| | Very Satisfied | | Satisfied | | Neither Satisfied nor Dissatisfied | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 Avg |
|------------------|----------------|------|-----------|------|------------------------------------|------|--------------|------|-------------------|-----|---------------------------------------|------|----------------------|-----------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | |
| ASU | 252 | 34.4 | 293 | 40.0 | 109 | 14.9 | 59 | 8.1 | 19 | 2.6 | 545 | 74.5 | 732 | 4.0 |
| ECU | 670 | 37.3 | 698 | 38.8 | 284 | 15.8 | 106 | 5.9 | 40 | 2.2 | 1,368 | 76.1 | 1,798 | 4.0 |
| ECSU | 14 | 60.9 | 5 | 21.7 | 3 | 13.0 | . | . | 1 | 4.3 | 19 | 82.6 | 23 | 4.3 |
| FSU | 7 | 28.0 | 10 | 40.0 | 2 | 8.0 | 5 | 20.0 | 1 | 4.0 | 17 | 68.0 | 25 | 3.7 |
| NCA&T | 64 | 26.3 | 83 | 34.2 | 49 | 20.2 | 31 | 12.8 | 16 | 6.6 | 147 | 60.5 | 243 | 3.6 |
| NCCU | 135 | 56.5 | 82 | 34.3 | 18 | 7.5 | 2 | 0.8 | 2 | 0.8 | 217 | 90.8 | 239 | 4.4 |
| NCSU | 213 | 33.7 | 228 | 36.1 | 121 | 19.1 | 44 | 7.0 | 26 | 4.1 | 441 | 69.8 | 632 | 3.9 |
| UNCA | 90 | 45.7 | 70 | 35.5 | 32 | 16.2 | 5 | 2.5 | . | . | 160 | 81.2 | 197 | 4.2 |
| UNC-CH | 39 | 21.3 | 69 | 37.7 | 39 | 21.3 | 28 | 15.3 | 8 | 4.4 | 108 | 59.0 | 183 | 3.6 |
| UNCC | 105 | 28.0 | 132 | 35.2 | 83 | 22.1 | 41 | 10.9 | 14 | 3.7 | 237 | 63.2 | 375 | 3.7 |
| UNCG | 230 | 35.5 | 207 | 31.9 | 144 | 22.2 | 49 | 7.6 | 18 | 2.8 | 437 | 67.4 | 648 | 3.9 |
| UNCP | 23 | 37.7 | 27 | 44.3 | 8 | 13.1 | . | . | 3 | 4.9 | 50 | 82.0 | 61 | 4.1 |
| UNCW | 45 | 31.0 | 57 | 39.3 | 24 | 16.6 | 16 | 11.0 | 3 | 2.1 | 102 | 70.3 | 145 | 3.9 |
| UNCSA | 11 | 26.8 | 20 | 48.8 | 7 | 17.1 | 3 | 7.3 | . | . | 31 | 75.6 | 41 | 4.0 |
| WCU | 40 | 44.0 | 29 | 31.9 | 14 | 15.4 | 6 | 6.6 | 2 | 2.2 | 69 | 75.8 | 91 | 4.1 |
| WSSU | 59 | 31.2 | 78 | 41.3 | 37 | 19.6 | 8 | 4.2 | 7 | 3.7 | 137 | 72.5 | 189 | 3.9 |
| UNC total | 1,997 | 35.5 | 2,088 | 37.1 | 974 | 17.3 | 403 | 7.2 | 160 | 2.8 | 4,085 | 72.7 | 5,622 | 4.0 |

Section A: Academic Environment and Advising

A6d. Advisor keeping me informed about my academic progress

| | Very Satisfied | | Neither Satisfied nor Dissatisfied | | | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 Avg |
|-----------|----------------|------|------------------------------------|------|-------|------|--------------|------|-------------------|-----|---------------------------------------|------|----------------------|-----------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | |
| ASU | 169 | 23.1 | 287 | 39.3 | 162 | 22.2 | 84 | 11.5 | 29 | 4.0 | 456 | 62.4 | 731 | 3.7 |
| ECU | 607 | 33.7 | 662 | 36.8 | 314 | 17.5 | 169 | 9.4 | 47 | 2.6 | 1,269 | 70.5 | 1,799 | 3.9 |
| ECSU | 9 | 39.1 | 6 | 26.1 | 6 | 26.1 | 1 | 4.3 | 1 | 4.3 | 15 | 65.2 | 23 | 3.9 |
| FSU | 5 | 20.0 | 10 | 40.0 | 4 | 16.0 | 4 | 16.0 | 2 | 8.0 | 15 | 60.0 | 25 | 3.5 |
| NCA&T | 88 | 36.4 | 96 | 39.7 | 44 | 18.2 | 10 | 4.1 | 4 | 1.7 | 184 | 76.0 | 242 | 4.0 |
| NCCU | 118 | 49.2 | 92 | 38.3 | 26 | 10.8 | 2 | 0.8 | 2 | 0.8 | 210 | 87.5 | 240 | 4.3 |
| NCSU | 171 | 27.0 | 186 | 29.3 | 182 | 28.7 | 65 | 10.3 | 30 | 4.7 | 357 | 56.3 | 634 | 3.6 |
| UNCA | 64 | 32.5 | 72 | 36.5 | 47 | 23.9 | 13 | 6.6 | 1 | 0.5 | 136 | 69.0 | 197 | 3.9 |
| UNC-CH | 26 | 14.3 | 65 | 35.7 | 37 | 20.3 | 43 | 23.6 | 11 | 6.0 | 91 | 50.0 | 182 | 3.3 |
| UNCC | 78 | 20.8 | 116 | 30.9 | 104 | 27.7 | 57 | 15.2 | 20 | 5.3 | 194 | 51.7 | 375 | 3.5 |
| UNCG | 168 | 25.7 | 201 | 30.8 | 176 | 27.0 | 86 | 13.2 | 22 | 3.4 | 369 | 56.5 | 653 | 3.6 |
| UNCP | 14 | 23.0 | 24 | 39.3 | 14 | 23.0 | 7 | 11.5 | 2 | 3.3 | 38 | 62.3 | 61 | 3.7 |
| UNCW | 37 | 25.2 | 43 | 29.3 | 36 | 24.5 | 27 | 18.4 | 4 | 2.7 | 80 | 54.4 | 147 | 3.6 |
| UNCSA | 9 | 22.0 | 15 | 36.6 | 9 | 22.0 | 7 | 17.1 | 1 | 2.4 | 24 | 58.5 | 41 | 3.6 |
| WCU | 30 | 32.6 | 31 | 33.7 | 15 | 16.3 | 11 | 12.0 | 5 | 5.4 | 61 | 66.3 | 92 | 3.8 |
| WSSU | 45 | 23.7 | 67 | 35.3 | 48 | 25.3 | 21 | 11.1 | 9 | 4.7 | 112 | 58.9 | 190 | 3.6 |
| UNC total | 1,638 | 29.1 | 1,973 | 35.0 | 1,224 | 21.7 | 607 | 10.8 | 190 | 3.4 | 3,611 | 64.1 | 5,632 | 3.8 |

Section A: Academic Environment and Advising

A6e. Advisor's knowledge about university rules and procedures

| | Very Satisfied | | Neither Satisfied nor Dissatisfied | | | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 |
|-----------|----------------|------|------------------------------------|------|-----|------|--------------|-----|-------------------|-----|---------------------------------------|------|----------------------|-------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | Avg |
| ASU | 196 | 26.9 | 343 | 47.1 | 126 | 17.3 | 41 | 5.6 | 23 | 3.2 | 539 | 73.9 | 729 | 3.9 |
| ECU | 680 | 37.9 | 748 | 41.7 | 271 | 15.1 | 63 | 3.5 | 32 | 1.8 | 1,428 | 79.6 | 1,794 | 4.1 |
| ECSU | 12 | 52.2 | 9 | 39.1 | 1 | 4.3 | . | . | 1 | 4.3 | 21 | 91.3 | 23 | 4.3 |
| FSU | 8 | 32.0 | 10 | 40.0 | 5 | 20.0 | 2 | 8.0 | . | . | 18 | 72.0 | 25 | 4.0 |
| NCA&T | 83 | 34.0 | 94 | 38.5 | 34 | 13.9 | 24 | 9.8 | 9 | 3.7 | 177 | 72.5 | 244 | 3.9 |
| NCCU | 131 | 54.4 | 90 | 37.3 | 18 | 7.5 | . | . | 2 | 0.8 | 221 | 91.7 | 241 | 4.4 |
| NCSU | 217 | 34.2 | 258 | 40.6 | 116 | 18.3 | 30 | 4.7 | 14 | 2.2 | 475 | 74.8 | 635 | 4.0 |
| UNCA | 80 | 40.4 | 72 | 36.4 | 35 | 17.7 | 9 | 4.5 | 2 | 1.0 | 152 | 76.8 | 198 | 4.1 |
| UNC-CH | 46 | 25.1 | 85 | 46.4 | 31 | 16.9 | 15 | 8.2 | 6 | 3.3 | 131 | 71.6 | 183 | 3.8 |
| UNCC | 107 | 28.5 | 154 | 41.1 | 82 | 21.9 | 22 | 5.9 | 10 | 2.7 | 261 | 69.6 | 375 | 3.9 |
| UNCG | 238 | 36.6 | 256 | 39.4 | 125 | 19.2 | 20 | 3.1 | 11 | 1.7 | 494 | 76.0 | 650 | 4.1 |
| UNCP | 24 | 39.3 | 31 | 50.8 | 3 | 4.9 | 1 | 1.6 | 2 | 3.3 | 55 | 90.2 | 61 | 4.2 |
| UNCW | 48 | 32.7 | 47 | 32.0 | 36 | 24.5 | 12 | 8.2 | 4 | 2.7 | 95 | 64.6 | 147 | 3.8 |
| UNCSA | 12 | 29.3 | 19 | 46.3 | 10 | 24.4 | . | . | . | . | 31 | 75.6 | 41 | 4.0 |
| WCU | 33 | 36.3 | 35 | 38.5 | 14 | 15.4 | 7 | 7.7 | 2 | 2.2 | 68 | 74.7 | 91 | 4.0 |
| WSSU | 55 | 28.9 | 81 | 42.6 | 40 | 21.1 | 11 | 5.8 | 3 | 1.6 | 136 | 71.6 | 190 | 3.9 |
| UNC total | 1,970 | 35.0 | 2,332 | 41.4 | 947 | 16.8 | 257 | 4.6 | 121 | 2.2 | 4,302 | 76.5 | 5,627 | 4.0 |

Section A: Academic Environment and Advising

A6f. Advisor providing me with the information I need about academic courses and programs

| | Very Satisfied | | Satisfied | | Neither Satisfied nor Dissatisfied | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 Avg |
|------------------|----------------|------|-----------|------|------------------------------------|------|--------------|------|-------------------|-----|---------------------------------------|------|----------------------|-----------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | |
| ASU | 223 | 30.5 | 302 | 41.3 | 105 | 14.3 | 72 | 9.8 | 30 | 4.1 | 525 | 71.7 | 732 | 3.8 |
| ECU | 680 | 37.8 | 741 | 41.1 | 227 | 12.6 | 120 | 6.7 | 33 | 1.8 | 1,421 | 78.9 | 1,801 | 4.1 |
| ECSU | 13 | 56.5 | 7 | 30.4 | 2 | 8.7 | . | . | 1 | 4.3 | 20 | 87.0 | 23 | 4.3 |
| FSU | 7 | 28.0 | 12 | 48.0 | 1 | 4.0 | 3 | 12.0 | 2 | 8.0 | 19 | 76.0 | 25 | 3.8 |
| NCA&T | 91 | 37.6 | 103 | 42.6 | 30 | 12.4 | 14 | 5.8 | 4 | 1.7 | 194 | 80.2 | 242 | 4.1 |
| NCCU | 130 | 53.9 | 92 | 38.2 | 17 | 7.1 | 1 | 0.4 | 1 | 0.4 | 222 | 92.1 | 241 | 4.4 |
| NCSU | 225 | 35.5 | 244 | 38.5 | 97 | 15.3 | 49 | 7.7 | 19 | 3.0 | 469 | 74.0 | 634 | 4.0 |
| UNCA | 88 | 44.4 | 63 | 31.8 | 32 | 16.2 | 13 | 6.6 | 2 | 1.0 | 151 | 76.3 | 198 | 4.1 |
| UNC-CH | 40 | 21.9 | 82 | 44.8 | 36 | 19.7 | 18 | 9.8 | 7 | 3.8 | 122 | 66.7 | 183 | 3.7 |
| UNCC | 118 | 31.5 | 140 | 37.3 | 61 | 16.3 | 41 | 10.9 | 15 | 4.0 | 258 | 68.8 | 375 | 3.8 |
| UNCG | 244 | 37.6 | 248 | 38.2 | 87 | 13.4 | 48 | 7.4 | 22 | 3.4 | 492 | 75.8 | 649 | 4.0 |
| UNCP | 21 | 34.4 | 30 | 49.2 | 2 | 3.3 | 6 | 9.8 | 2 | 3.3 | 51 | 83.6 | 61 | 4.0 |
| UNCW | 46 | 31.9 | 53 | 36.8 | 23 | 16.0 | 20 | 13.9 | 2 | 1.4 | 99 | 68.8 | 144 | 3.8 |
| UNCSA | 8 | 19.5 | 17 | 41.5 | 11 | 26.8 | 4 | 9.8 | 1 | 2.4 | 25 | 61.0 | 41 | 3.7 |
| WCU | 36 | 39.1 | 36 | 39.1 | 8 | 8.7 | 10 | 10.9 | 2 | 2.2 | 72 | 78.3 | 92 | 4.0 |
| WSSU | 59 | 31.1 | 81 | 42.6 | 35 | 18.4 | 10 | 5.3 | 5 | 2.6 | 140 | 73.7 | 190 | 3.9 |
| UNC total | 2,029 | 36.0 | 2,251 | 40.0 | 774 | 13.7 | 429 | 7.6 | 148 | 2.6 | 4,280 | 76.0 | 5,631 | 4.0 |

Section A: Academic Environment and Advising

A6g. Advisor's knowledge about the requirements for my current major or major of interest

| | Very Satisfied | | Satisfied | | Neither Satisfied nor Dissatisfied | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 Avg |
|------------------|----------------|------|-----------|------|------------------------------------|------|--------------|-----|-------------------|-----|---------------------------------------|------|----------------------|-----------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | |
| ASU | 257 | 35.1 | 307 | 41.9 | 100 | 13.6 | 51 | 7.0 | 18 | 2.5 | 564 | 76.9 | 733 | 4.0 |
| ECU | 751 | 41.7 | 740 | 41.0 | 217 | 12.0 | 63 | 3.5 | 32 | 1.8 | 1,491 | 82.7 | 1,803 | 4.2 |
| ECSU | 11 | 47.8 | 9 | 39.1 | 1 | 4.3 | 1 | 4.3 | 1 | 4.3 | 20 | 87.0 | 23 | 4.2 |
| FSU | 8 | 32.0 | 13 | 52.0 | 1 | 4.0 | 1 | 4.0 | 2 | 8.0 | 21 | 84.0 | 25 | 4.0 |
| NCA&T | 77 | 31.7 | 102 | 42.0 | 48 | 19.8 | 11 | 4.5 | 5 | 2.1 | 179 | 73.7 | 243 | 4.0 |
| NCCU | 117 | 48.8 | 94 | 39.2 | 22 | 9.2 | 5 | 2.1 | 2 | 0.8 | 211 | 87.9 | 240 | 4.3 |
| NCSU | 262 | 41.4 | 235 | 37.1 | 92 | 14.5 | 32 | 5.1 | 12 | 1.9 | 497 | 78.5 | 633 | 4.1 |
| UNCA | 89 | 44.9 | 57 | 28.8 | 39 | 19.7 | 12 | 6.1 | 1 | 0.5 | 146 | 73.7 | 198 | 4.1 |
| UNC-CH | 57 | 31.1 | 85 | 46.4 | 25 | 13.7 | 12 | 6.6 | 4 | 2.2 | 142 | 77.6 | 183 | 4.0 |
| UNCC | 136 | 36.3 | 161 | 42.9 | 48 | 12.8 | 21 | 5.6 | 9 | 2.4 | 297 | 79.2 | 375 | 4.1 |
| UNCG | 295 | 45.2 | 248 | 38.0 | 73 | 11.2 | 30 | 4.6 | 6 | 0.9 | 543 | 83.3 | 652 | 4.2 |
| UNCP | 29 | 46.8 | 28 | 45.2 | 1 | 1.6 | 2 | 3.2 | 2 | 3.2 | 57 | 91.9 | 62 | 4.3 |
| UNCW | 56 | 38.9 | 54 | 37.5 | 23 | 16.0 | 10 | 6.9 | 1 | 0.7 | 110 | 76.4 | 144 | 4.1 |
| UNCSA | 17 | 39.5 | 16 | 37.2 | 7 | 16.3 | 2 | 4.7 | 1 | 2.3 | 33 | 76.7 | 43 | 4.1 |
| WCU | 40 | 44.0 | 37 | 40.7 | 5 | 5.5 | 7 | 7.7 | 2 | 2.2 | 77 | 84.6 | 91 | 4.2 |
| WSSU | 65 | 34.2 | 83 | 43.7 | 29 | 15.3 | 8 | 4.2 | 5 | 2.6 | 148 | 77.9 | 190 | 4.0 |
| UNC total | 2,267 | 40.2 | 2,269 | 40.2 | 731 | 13.0 | 268 | 4.8 | 103 | 1.8 | 4,536 | 80.5 | 5,638 | 4.1 |

Section A: Academic Environment and Advising

A6h. Advisor's knowledge about general education and other degree requirements

| | Very Satisfied | | Satisfied | | Neither Satisfied nor Dissatisfied | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 Avg |
|-----------|----------------|------|-----------|------|------------------------------------|------|--------------|------|-------------------|-----|---------------------------------------|------|----------------------|-----------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | |
| ASU | 206 | 28.1 | 332 | 45.3 | 127 | 17.3 | 51 | 7.0 | 17 | 2.3 | 538 | 73.4 | 733 | 3.9 |
| ECU | 667 | 37.1 | 767 | 42.6 | 269 | 15.0 | 65 | 3.6 | 31 | 1.7 | 1,434 | 79.7 | 1,799 | 4.1 |
| ECSU | 10 | 43.5 | 11 | 47.8 | 1 | 4.3 | . | . | 1 | 4.3 | 21 | 91.3 | 23 | 4.3 |
| FSU | 6 | 24.0 | 15 | 60.0 | 2 | 8.0 | 1 | 4.0 | 1 | 4.0 | 21 | 84.0 | 25 | 4.0 |
| NCA&T | 67 | 27.7 | 91 | 37.6 | 66 | 27.3 | 13 | 5.4 | 5 | 2.1 | 158 | 65.3 | 242 | 3.8 |
| NCCU | 121 | 50.2 | 102 | 42.3 | 17 | 7.1 | . | . | 1 | 0.4 | 223 | 92.5 | 241 | 4.4 |
| NCSU | 222 | 35.1 | 247 | 39.1 | 115 | 18.2 | 34 | 5.4 | 14 | 2.2 | 469 | 74.2 | 632 | 4.0 |
| UNCA | 78 | 39.4 | 79 | 39.9 | 30 | 15.2 | 11 | 5.6 | . | . | 157 | 79.3 | 198 | 4.1 |
| UNC-CH | 56 | 30.6 | 85 | 46.4 | 27 | 14.8 | 11 | 6.0 | 4 | 2.2 | 141 | 77.0 | 183 | 4.0 |
| UNCC | 119 | 31.7 | 167 | 44.5 | 61 | 16.3 | 19 | 5.1 | 9 | 2.4 | 286 | 76.3 | 375 | 4.0 |
| UNCG | 237 | 36.6 | 269 | 41.5 | 113 | 17.4 | 21 | 3.2 | 8 | 1.2 | 506 | 78.1 | 648 | 4.1 |
| UNCP | 21 | 34.4 | 33 | 54.1 | 3 | 4.9 | 2 | 3.3 | 2 | 3.3 | 54 | 88.5 | 61 | 4.1 |
| UNCW | 49 | 34.3 | 49 | 34.3 | 28 | 19.6 | 16 | 11.2 | 1 | 0.7 | 98 | 68.5 | 143 | 3.9 |
| UNCSA | 9 | 22.0 | 20 | 48.8 | 10 | 24.4 | 1 | 2.4 | 1 | 2.4 | 29 | 70.7 | 41 | 3.9 |
| WCU | 34 | 37.0 | 37 | 40.2 | 11 | 12.0 | 7 | 7.6 | 3 | 3.3 | 71 | 77.2 | 92 | 4.0 |
| WSSU | 56 | 29.5 | 76 | 40.0 | 42 | 22.1 | 10 | 5.3 | 6 | 3.2 | 132 | 69.5 | 190 | 3.9 |
| UNC total | 1,958 | 34.8 | 2,380 | 42.3 | 922 | 16.4 | 262 | 4.7 | 104 | 1.8 | 4,338 | 77.1 | 5,626 | 4.0 |

Section A: Academic Environment and Advising

A6i. Advisor knowing whom to contact to help me with non-academic problems

| | Very Satisfied | | Satisfied | | Neither Satisfied nor Dissatisfied | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 Avg |
|------------------|----------------|------|-----------|------|------------------------------------|------|--------------|------|-------------------|-----|---------------------------------------|------|----------------------|-----------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | |
| ASU | 177 | 24.2 | 292 | 39.9 | 212 | 29.0 | 31 | 4.2 | 19 | 2.6 | 469 | 64.2 | 731 | 3.8 |
| ECU | 607 | 33.8 | 670 | 37.3 | 419 | 23.3 | 67 | 3.7 | 35 | 1.9 | 1,277 | 71.0 | 1,798 | 4.0 |
| ECSU | 10 | 43.5 | 6 | 26.1 | 6 | 26.1 | . | . | 1 | 4.3 | 16 | 69.6 | 23 | 4.0 |
| FSU | 6 | 24.0 | 12 | 48.0 | 4 | 16.0 | 1 | 4.0 | 2 | 8.0 | 18 | 72.0 | 25 | 3.8 |
| NCA&T | 80 | 33.6 | 77 | 32.4 | 44 | 18.5 | 27 | 11.3 | 10 | 4.2 | 157 | 66.0 | 238 | 3.8 |
| NCCU | 110 | 45.6 | 88 | 36.5 | 41 | 17.0 | 1 | 0.4 | 1 | 0.4 | 198 | 82.2 | 241 | 4.3 |
| NCSU | 171 | 27.0 | 209 | 33.0 | 217 | 34.2 | 25 | 3.9 | 12 | 1.9 | 380 | 59.9 | 634 | 3.8 |
| UNCA | 73 | 37.2 | 61 | 31.1 | 54 | 27.6 | 7 | 3.6 | 1 | 0.5 | 134 | 68.4 | 196 | 4.0 |
| UNC-CH | 31 | 16.9 | 66 | 36.1 | 68 | 37.2 | 16 | 8.7 | 2 | 1.1 | 97 | 53.0 | 183 | 3.6 |
| UNCC | 82 | 21.9 | 122 | 32.5 | 128 | 34.1 | 33 | 8.8 | 10 | 2.7 | 204 | 54.4 | 375 | 3.6 |
| UNCG | 180 | 27.6 | 181 | 27.8 | 255 | 39.1 | 26 | 4.0 | 10 | 1.5 | 361 | 55.4 | 652 | 3.8 |
| UNCP | 16 | 26.2 | 24 | 39.3 | 18 | 29.5 | 1 | 1.6 | 2 | 3.3 | 40 | 65.6 | 61 | 3.8 |
| UNCW | 41 | 28.7 | 40 | 28.0 | 49 | 34.3 | 12 | 8.4 | 1 | 0.7 | 81 | 56.6 | 143 | 3.8 |
| UNCSA | 13 | 31.7 | 16 | 39.0 | 9 | 22.0 | 3 | 7.3 | . | . | 29 | 70.7 | 41 | 4.0 |
| WCU | 31 | 33.7 | 22 | 23.9 | 33 | 35.9 | 4 | 4.3 | 2 | 2.2 | 53 | 57.6 | 92 | 3.8 |
| WSSU | 43 | 22.8 | 69 | 36.5 | 58 | 30.7 | 14 | 7.4 | 5 | 2.6 | 112 | 59.3 | 189 | 3.7 |
| UNC total | 1,671 | 29.7 | 1,955 | 34.8 | 1,615 | 28.7 | 268 | 4.8 | 113 | 2.0 | 3,626 | 64.5 | 5,622 | 3.9 |

Section A: Academic Environment and Advising

A6j. Advisor's encouragement of participation in educational enrichment opportunities (e.g. internship etc.)

| | Very Satisfied | | Satisfied | | Neither Satisfied nor Dissatisfied | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 Avg |
|------------------|----------------|------|-----------|------|------------------------------------|------|--------------|------|-------------------|-----|---------------------------------------|------|----------------------|-----------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | |
| ASU | 145 | 19.9 | 299 | 41.0 | 220 | 30.1 | 47 | 6.4 | 19 | 2.6 | 444 | 60.8 | 730 | 3.7 |
| ECU | 566 | 31.5 | 674 | 37.5 | 408 | 22.7 | 110 | 6.1 | 40 | 2.2 | 1,240 | 69.0 | 1,798 | 3.9 |
| ECSU | 12 | 54.5 | 8 | 36.4 | 1 | 4.5 | . | . | 1 | 4.5 | 20 | 90.9 | 22 | 4.4 |
| FSU | 7 | 28.0 | 11 | 44.0 | 2 | 8.0 | 3 | 12.0 | 2 | 8.0 | 18 | 72.0 | 25 | 3.7 |
| NCA&T | 69 | 28.5 | 86 | 35.5 | 56 | 23.1 | 22 | 9.1 | 9 | 3.7 | 155 | 64.0 | 242 | 3.8 |
| NCCU | 105 | 43.6 | 88 | 36.5 | 42 | 17.4 | 5 | 2.1 | 1 | 0.4 | 193 | 80.1 | 241 | 4.2 |
| NCSU | 162 | 25.6 | 203 | 32.1 | 191 | 30.2 | 54 | 8.5 | 22 | 3.5 | 365 | 57.8 | 632 | 3.7 |
| UNCA | 64 | 32.5 | 65 | 33.0 | 57 | 28.9 | 9 | 4.6 | 2 | 1.0 | 129 | 65.5 | 197 | 3.9 |
| UNC-CH | 22 | 12.0 | 50 | 27.3 | 57 | 31.1 | 44 | 24.0 | 10 | 5.5 | 72 | 39.3 | 183 | 3.2 |
| UNCC | 69 | 18.4 | 112 | 29.9 | 124 | 33.1 | 42 | 11.2 | 28 | 7.5 | 181 | 48.3 | 375 | 3.4 |
| UNCG | 159 | 24.5 | 182 | 28.0 | 215 | 33.1 | 70 | 10.8 | 23 | 3.5 | 341 | 52.5 | 649 | 3.6 |
| UNCP | 14 | 23.3 | 23 | 38.3 | 17 | 28.3 | 3 | 5.0 | 3 | 5.0 | 37 | 61.7 | 60 | 3.7 |
| UNCW | 34 | 23.6 | 49 | 34.0 | 37 | 25.7 | 19 | 13.2 | 5 | 3.5 | 83 | 57.6 | 144 | 3.6 |
| UNCSA | 10 | 23.8 | 17 | 40.5 | 11 | 26.2 | 4 | 9.5 | . | . | 27 | 64.3 | 42 | 3.8 |
| WCU | 30 | 33.0 | 31 | 34.1 | 20 | 22.0 | 9 | 9.9 | 1 | 1.1 | 61 | 67.0 | 91 | 3.9 |
| WSSU | 57 | 30.0 | 69 | 36.3 | 39 | 20.5 | 17 | 8.9 | 8 | 4.2 | 126 | 66.3 | 190 | 3.8 |
| UNC total | 1,525 | 27.1 | 1,967 | 35.0 | 1,497 | 26.6 | 458 | 8.1 | 174 | 3.1 | 3,492 | 62.1 | 5,621 | 3.7 |

Section A: Academic Environment and Advising

A6k. Advisor's knowledge about post-graduation educational options (e.g. graduate school)

| | Very Satisfied | | Satisfied | | Neither Satisfied nor Dissatisfied | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 Avg |
|------------------|----------------|------|-----------|------|------------------------------------|------|--------------|------|-------------------|-----|---------------------------------------|------|----------------------|-----------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | |
| ASU | 140 | 19.1 | 250 | 34.1 | 295 | 40.2 | 34 | 4.6 | 14 | 1.9 | 390 | 53.2 | 733 | 3.6 |
| ECU | 554 | 30.9 | 657 | 36.6 | 473 | 26.4 | 76 | 4.2 | 34 | 1.9 | 1,211 | 67.5 | 1,794 | 3.9 |
| ECSU | 11 | 47.8 | 7 | 30.4 | 4 | 17.4 | . | . | 1 | 4.3 | 18 | 78.3 | 23 | 4.2 |
| FSU | 6 | 24.0 | 10 | 40.0 | 8 | 32.0 | 1 | 4.0 | . | . | 16 | 64.0 | 25 | 3.8 |
| NCA&T | 61 | 25.1 | 82 | 33.7 | 63 | 25.9 | 31 | 12.8 | 6 | 2.5 | 143 | 58.8 | 243 | 3.7 |
| NCCU | 95 | 39.4 | 79 | 32.8 | 59 | 24.5 | 7 | 2.9 | 1 | 0.4 | 174 | 72.2 | 241 | 4.1 |
| NCSU | 151 | 23.9 | 197 | 31.1 | 248 | 39.2 | 24 | 3.8 | 13 | 2.1 | 348 | 55.0 | 633 | 3.7 |
| UNCA | 56 | 28.3 | 63 | 31.8 | 74 | 37.4 | 4 | 2.0 | 1 | 0.5 | 119 | 60.1 | 198 | 3.9 |
| UNC-CH | 19 | 10.4 | 46 | 25.1 | 85 | 46.4 | 24 | 13.1 | 9 | 4.9 | 65 | 35.5 | 183 | 3.2 |
| UNCC | 73 | 19.5 | 111 | 29.6 | 150 | 40.0 | 28 | 7.5 | 13 | 3.5 | 184 | 49.1 | 375 | 3.5 |
| UNCG | 140 | 21.5 | 187 | 28.8 | 269 | 41.4 | 39 | 6.0 | 15 | 2.3 | 327 | 50.3 | 650 | 3.6 |
| UNCP | 16 | 26.2 | 24 | 39.3 | 16 | 26.2 | 3 | 4.9 | 2 | 3.3 | 40 | 65.6 | 61 | 3.8 |
| UNCW | 39 | 27.1 | 33 | 22.9 | 57 | 39.6 | 14 | 9.7 | 1 | 0.7 | 72 | 50.0 | 144 | 3.7 |
| UNCSA | 9 | 21.4 | 13 | 31.0 | 16 | 38.1 | 3 | 7.1 | 1 | 2.4 | 22 | 52.4 | 42 | 3.6 |
| WCU | 30 | 32.6 | 25 | 27.2 | 31 | 33.7 | 5 | 5.4 | 1 | 1.1 | 55 | 59.8 | 92 | 3.8 |
| WSSU | 46 | 24.2 | 67 | 35.3 | 60 | 31.6 | 10 | 5.3 | 7 | 3.7 | 113 | 59.5 | 190 | 3.7 |
| UNC total | 1,446 | 25.7 | 1,851 | 32.9 | 1,908 | 33.9 | 303 | 5.4 | 119 | 2.1 | 3,297 | 58.6 | 5,627 | 3.7 |

Section A: Academic Environment and Advising

A6l. Advisor's knowledge about post-graduation employment options

| | Very Satisfied | | Satisfied | | Neither Satisfied nor Dissatisfied | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 Avg |
|-----------|----------------|------|-----------|------|------------------------------------|------|--------------|------|-------------------|------|---------------------------------------|------|----------------------|-----------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | |
| ASU | 132 | 18.1 | 249 | 34.2 | 295 | 40.5 | 38 | 5.2 | 15 | 2.1 | 381 | 52.3 | 729 | 3.6 |
| ECU | 515 | 28.7 | 650 | 36.2 | 514 | 28.6 | 80 | 4.5 | 37 | 2.1 | 1,165 | 64.9 | 1,796 | 3.8 |
| ECSU | 11 | 47.8 | 5 | 21.7 | 6 | 26.1 | . | . | 1 | 4.3 | 16 | 69.6 | 23 | 4.1 |
| FSU | 5 | 20.0 | 12 | 48.0 | 7 | 28.0 | 1 | 4.0 | . | . | 17 | 68.0 | 25 | 3.8 |
| NCA&T | 45 | 18.6 | 103 | 42.6 | 41 | 16.9 | 11 | 4.5 | 42 | 17.4 | 148 | 61.2 | 242 | 3.4 |
| NCCU | 83 | 34.4 | 76 | 31.5 | 75 | 31.1 | 5 | 2.1 | 2 | 0.8 | 159 | 66.0 | 241 | 4.0 |
| NCSU | 138 | 21.9 | 191 | 30.3 | 261 | 41.4 | 27 | 4.3 | 13 | 2.1 | 329 | 52.2 | 630 | 3.7 |
| UNCA | 55 | 27.8 | 60 | 30.3 | 78 | 39.4 | 4 | 2.0 | 1 | 0.5 | 115 | 58.1 | 198 | 3.8 |
| UNC-CH | 16 | 8.7 | 43 | 23.5 | 98 | 53.6 | 16 | 8.7 | 10 | 5.5 | 59 | 32.2 | 183 | 3.2 |
| UNCC | 67 | 17.9 | 108 | 28.8 | 161 | 42.9 | 24 | 6.4 | 15 | 4.0 | 175 | 46.7 | 375 | 3.5 |
| UNCG | 134 | 20.6 | 157 | 24.1 | 307 | 47.1 | 34 | 5.2 | 20 | 3.1 | 291 | 44.6 | 652 | 3.5 |
| UNCP | 17 | 27.9 | 21 | 34.4 | 16 | 26.2 | 4 | 6.6 | 3 | 4.9 | 38 | 62.3 | 61 | 3.7 |
| UNCW | 37 | 25.5 | 32 | 22.1 | 61 | 42.1 | 12 | 8.3 | 3 | 2.1 | 69 | 47.6 | 145 | 3.6 |
| UNCSA | 14 | 31.8 | 10 | 22.7 | 14 | 31.8 | 5 | 11.4 | 1 | 2.3 | 24 | 54.5 | 44 | 3.7 |
| WCU | 33 | 35.9 | 23 | 25.0 | 30 | 32.6 | 5 | 5.4 | 1 | 1.1 | 56 | 60.9 | 92 | 3.9 |
| WSSU | 41 | 21.6 | 57 | 30.0 | 75 | 39.5 | 8 | 4.2 | 9 | 4.7 | 98 | 51.6 | 190 | 3.6 |
| UNC total | 1,343 | 23.9 | 1,797 | 31.9 | 2,039 | 36.2 | 274 | 4.9 | 173 | 3.1 | 3,140 | 55.8 | 5,626 | 3.7 |

B1a. Academic Assistance/Tutoring: Availability of academic assistance or tutoring services on campus

| | Very Satisfied | | Satisfied | | Neither Satisfied nor Dissatisfied | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 |
|------------------|----------------|------|-----------|------|------------------------------------|------|--------------|------|-------------------|------|---------------------------------------|------|----------------------|-------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | Avg |
| ASU | 116 | 22.8 | 228 | 44.9 | 148 | 29.1 | 10 | 2.0 | 6 | 1.2 | 344 | 67.7 | 508 | 3.9 |
| ECU | 419 | 28.2 | 727 | 49.0 | 294 | 19.8 | 34 | 2.3 | 11 | 0.7 | 1,146 | 77.2 | 1,485 | 4.0 |
| ECSU | 6 | 33.3 | 10 | 55.6 | 2 | 11.1 | . | . | . | . | 16 | 88.9 | 18 | 4.2 |
| FSU | 4 | 20.0 | 15 | 75.0 | 1 | 5.0 | . | . | . | . | 19 | 95.0 | 20 | 4.2 |
| NCA&T | 33 | 13.6 | 74 | 30.6 | 41 | 16.9 | 7 | 2.9 | 87 | 36.0 | 107 | 44.2 | 242 | 2.8 |
| NCCU | 49 | 22.2 | 113 | 51.1 | 38 | 17.2 | 12 | 5.4 | 9 | 4.1 | 162 | 73.3 | 221 | 3.8 |
| NCSU | 85 | 22.3 | 195 | 51.0 | 67 | 17.5 | 29 | 7.6 | 6 | 1.6 | 280 | 73.3 | 382 | 3.8 |
| UNCA | 46 | 28.9 | 71 | 44.7 | 38 | 23.9 | 3 | 1.9 | 1 | 0.6 | 117 | 73.6 | 159 | 4.0 |
| UNC-CH | 27 | 19.6 | 76 | 55.1 | 29 | 21.0 | 6 | 4.3 | . | . | 103 | 74.6 | 138 | 3.9 |
| UNCC | 64 | 21.0 | 165 | 54.1 | 50 | 16.4 | 21 | 6.9 | 5 | 1.6 | 229 | 75.1 | 305 | 3.9 |
| UNCG | 142 | 26.3 | 242 | 44.8 | 134 | 24.8 | 17 | 3.1 | 5 | 0.9 | 384 | 71.1 | 540 | 3.9 |
| UNCP | 12 | 20.3 | 29 | 49.2 | 16 | 27.1 | 1 | 1.7 | 1 | 1.7 | 41 | 69.5 | 59 | 3.8 |
| UNCW | 40 | 28.0 | 59 | 41.3 | 38 | 26.6 | 5 | 3.5 | 1 | 0.7 | 99 | 69.2 | 143 | 3.9 |
| UNCSA | 4 | 11.1 | 16 | 44.4 | 11 | 30.6 | 4 | 11.1 | 1 | 2.8 | 20 | 55.6 | 36 | 3.5 |
| WCU | 24 | 36.4 | 29 | 43.9 | 12 | 18.2 | 1 | 1.5 | . | . | 53 | 80.3 | 66 | 4.2 |
| WSSU | 39 | 21.7 | 93 | 51.7 | 36 | 20.0 | 10 | 5.6 | 2 | 1.1 | 132 | 73.3 | 180 | 3.9 |
| UNC Total | 1,110 | 24.7 | 2,142 | 47.6 | 955 | 21.2 | 160 | 3.6 | 135 | 3.0 | 3,252 | 72.2 | 4,502 | 3.9 |

B1b1. Academic assistance or tutoring services you have received on campus for help with writing

| | Very Satisfied | | Satisfied | | Neither Satisfied nor Dissatisfied | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 |
|------------------|----------------|------|-----------|------|------------------------------------|------|--------------|-----|-------------------|------|---------------------------------------|-------|----------------------|-------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | Avg |
| ASU | 75 | 20.5 | 127 | 34.7 | 157 | 42.9 | 6 | 1.6 | 1 | 0.3 | 202 | 55.2 | 366 | 3.7 |
| ECU | 235 | 20.4 | 503 | 43.7 | 382 | 33.2 | 19 | 1.6 | 13 | 1.1 | 738 | 64.1 | 1,152 | 3.8 |
| ECSU | 3 | 25.0 | 9 | 75.0 | . | . | . | . | . | . | 12 | 100.0 | 12 | 4.3 |
| FSU | 5 | 26.3 | 11 | 57.9 | 3 | 15.8 | . | . | . | . | 16 | 84.2 | 19 | 4.1 |
| NCA&T | 25 | 10.5 | 55 | 23.0 | 42 | 17.6 | 8 | 3.3 | 109 | 45.6 | 80 | 33.5 | 239 | 2.5 |
| NCCU | 31 | 20.1 | 62 | 40.3 | 57 | 37.0 | 1 | 0.6 | 3 | 1.9 | 93 | 60.4 | 154 | 3.8 |
| NCSU | 39 | 22.2 | 78 | 44.3 | 53 | 30.1 | 6 | 3.4 | . | . | 117 | 66.5 | 176 | 3.9 |
| UNCA | 38 | 34.9 | 45 | 41.3 | 23 | 21.1 | 2 | 1.8 | 1 | 0.9 | 83 | 76.1 | 109 | 4.1 |
| UNC-CH | 22 | 24.4 | 41 | 45.6 | 21 | 23.3 | 4 | 4.4 | 2 | 2.2 | 63 | 70.0 | 90 | 3.9 |
| UNCC | 38 | 26.6 | 56 | 39.2 | 42 | 29.4 | 5 | 3.5 | 2 | 1.4 | 94 | 65.7 | 143 | 3.9 |
| UNCG | 112 | 28.8 | 176 | 45.2 | 95 | 24.4 | 5 | 1.3 | 1 | 0.3 | 288 | 74.0 | 389 | 4.0 |
| UNCP | 14 | 24.1 | 14 | 24.1 | 29 | 50.0 | . | . | 1 | 1.7 | 28 | 48.3 | 58 | 3.7 |
| UNCW | 35 | 24.5 | 56 | 39.2 | 46 | 32.2 | 5 | 3.5 | 1 | 0.7 | 91 | 63.6 | 143 | 3.8 |
| UNCSA | 6 | 18.8 | 16 | 50.0 | 7 | 21.9 | 2 | 6.3 | 1 | 3.1 | 22 | 68.8 | 32 | 3.8 |
| WCU | 21 | 45.7 | 18 | 39.1 | 6 | 13.0 | . | . | 1 | 2.2 | 39 | 84.8 | 46 | 4.3 |
| WSSU | 43 | 26.5 | 68 | 42.0 | 43 | 26.5 | 3 | 1.9 | 5 | 3.1 | 111 | 68.5 | 162 | 3.9 |
| UNC Total | 742 | 22.6 | 1,335 | 40.6 | 1,006 | 30.6 | 66 | 2.0 | 141 | 4.3 | 2,077 | 63.1 | 3,290 | 3.8 |

B1b2. Academic assistance or tutoring services you have received on campus for help with reading

| | Very Satisfied | | Satisfied | | Neither Satisfied nor Dissatisfied | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 |
|------------------|----------------|------|-----------|------|------------------------------------|------|--------------|-----|-------------------|------|---------------------------------------|-------|----------------------|-------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | Avg |
| ASU | 41 | 13.0 | 84 | 26.7 | 184 | 58.4 | 5 | 1.6 | 1 | 0.3 | 125 | 39.7 | 315 | 3.5 |
| ECU | 178 | 17.1 | 410 | 39.3 | 429 | 41.2 | 17 | 1.6 | 8 | 0.8 | 588 | 56.4 | 1,042 | 3.7 |
| ECSU | 4 | 30.8 | 9 | 69.2 | . | . | . | . | . | . | 13 | 100.0 | 13 | 4.3 |
| FSU | 2 | 12.5 | 11 | 68.8 | 3 | 18.8 | . | . | . | . | 13 | 81.3 | 16 | 3.9 |
| NCA&T | 29 | 12.0 | 78 | 32.4 | 40 | 16.6 | 13 | 5.4 | 81 | 33.6 | 107 | 44.4 | 241 | 2.8 |
| NCCU | 15 | 11.8 | 39 | 30.7 | 69 | 54.3 | 3 | 2.4 | 1 | 0.8 | 54 | 42.5 | 127 | 3.5 |
| NCSU | 20 | 17.1 | 37 | 31.6 | 58 | 49.6 | 1 | 0.9 | 1 | 0.9 | 57 | 48.7 | 117 | 3.6 |
| UNCA | 14 | 20.0 | 18 | 25.7 | 35 | 50.0 | 2 | 2.9 | 1 | 1.4 | 32 | 45.7 | 70 | 3.6 |
| UNC-CH | 2 | 4.5 | 12 | 27.3 | 29 | 65.9 | 1 | 2.3 | . | . | 14 | 31.8 | 44 | 3.3 |
| UNCC | 7 | 6.8 | 31 | 30.1 | 59 | 57.3 | 4 | 3.9 | 2 | 1.9 | 38 | 36.9 | 103 | 3.4 |
| UNCG | 44 | 15.8 | 76 | 27.2 | 156 | 55.9 | 1 | 0.4 | 2 | 0.7 | 120 | 43.0 | 279 | 3.6 |
| UNCP | 9 | 16.4 | 9 | 16.4 | 37 | 67.3 | . | . | . | . | 18 | 32.7 | 55 | 3.5 |
| UNCW | 19 | 13.5 | 36 | 25.5 | 85 | 60.3 | 1 | 0.7 | . | . | 55 | 39.0 | 141 | 3.5 |
| UNCSA | 5 | 15.2 | 9 | 27.3 | 15 | 45.5 | 2 | 6.1 | 2 | 6.1 | 14 | 42.4 | 33 | 3.4 |
| WCU | 5 | 17.2 | 12 | 41.4 | 12 | 41.4 | . | . | . | . | 17 | 58.6 | 29 | 3.8 |
| WSSU | 24 | 17.4 | 51 | 37.0 | 52 | 37.7 | 5 | 3.6 | 6 | 4.3 | 75 | 54.3 | 138 | 3.6 |
| UNC Total | 418 | 15.1 | 922 | 33.4 | 1,263 | 45.7 | 55 | 2.0 | 105 | 3.8 | 1,340 | 48.5 | 2,763 | 3.5 |

B1b3. Academic assistance or tutoring services you have received on campus for help with mathematics

| | Very Satisfied | | Satisfied | | Neither Satisfied nor Dissatisfied | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 |
|------------------|----------------|------|-----------|------|------------------------------------|------|--------------|------|-------------------|------|---------------------------------------|-------|----------------------|-------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | Avg |
| ASU | 61 | 16.2 | 126 | 33.5 | 176 | 46.8 | 6 | 1.6 | 7 | 1.9 | 187 | 49.7 | 376 | 3.6 |
| ECU | 226 | 19.2 | 521 | 44.2 | 370 | 31.4 | 37 | 3.1 | 24 | 2.0 | 747 | 63.4 | 1,178 | 3.8 |
| ECSU | 4 | 33.3 | 8 | 66.7 | . | . | . | . | . | . | 12 | 100.0 | 12 | 4.3 |
| FSU | 3 | 16.7 | 12 | 66.7 | 3 | 16.7 | . | . | . | . | 15 | 83.3 | 18 | 4.0 |
| NCA&T | 25 | 10.4 | 61 | 25.4 | 46 | 19.2 | 13 | 5.4 | 95 | 39.6 | 86 | 35.8 | 240 | 2.6 |
| NCCU | 27 | 16.1 | 72 | 42.9 | 55 | 32.7 | 9 | 5.4 | 5 | 3.0 | 99 | 58.9 | 168 | 3.6 |
| NCSU | 47 | 19.5 | 131 | 54.4 | 50 | 20.7 | 11 | 4.6 | 2 | 0.8 | 178 | 73.9 | 241 | 3.9 |
| UNCA | 49 | 41.2 | 38 | 31.9 | 26 | 21.8 | 6 | 5.0 | . | . | 87 | 73.1 | 119 | 4.1 |
| UNC-CH | 14 | 17.3 | 34 | 42.0 | 22 | 27.2 | 9 | 11.1 | 2 | 2.5 | 48 | 59.3 | 81 | 3.6 |
| UNCC | 24 | 12.6 | 85 | 44.7 | 47 | 24.7 | 23 | 12.1 | 11 | 5.8 | 109 | 57.4 | 190 | 3.5 |
| UNCG | 53 | 16.2 | 106 | 32.4 | 148 | 45.3 | 14 | 4.3 | 6 | 1.8 | 159 | 48.6 | 327 | 3.6 |
| UNCP | 10 | 17.9 | 16 | 28.6 | 26 | 46.4 | 4 | 7.1 | . | . | 26 | 46.4 | 56 | 3.6 |
| UNCW | 25 | 17.5 | 41 | 28.7 | 70 | 49.0 | 5 | 3.5 | 2 | 1.4 | 66 | 46.2 | 143 | 3.6 |
| UNCSA | 3 | 10.0 | 7 | 23.3 | 15 | 50.0 | 3 | 10.0 | 2 | 6.7 | 10 | 33.3 | 30 | 3.2 |
| WCU | 10 | 28.6 | 16 | 45.7 | 8 | 22.9 | 1 | 2.9 | . | . | 26 | 74.3 | 35 | 4.0 |
| WSSU | 30 | 19.5 | 65 | 42.2 | 46 | 29.9 | 6 | 3.9 | 7 | 4.5 | 95 | 61.7 | 154 | 3.7 |
| UNC total | 611 | 18.1 | 1,339 | 39.8 | 1,108 | 32.9 | 147 | 4.4 | 163 | 4.8 | 1,950 | 57.9 | 3,368 | 3.6 |

B1b4. Academic assistance or tutoring services you have received on campus for help with science

| | Very Satisfied | | Neither Satisfied nor Dissatisfied | | | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 Avg |
|------------------|----------------|------|------------------------------------|------|-------|------|--------------|------|-------------------|------|---------------------------------------|-------|----------------------|-----------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | |
| ASU | 60 | 16.4 | 118 | 32.2 | 163 | 44.5 | 22 | 6.0 | 3 | 0.8 | 178 | 48.6 | 366 | 3.6 |
| ECU | 233 | 19.4 | 524 | 43.5 | 381 | 31.6 | 48 | 4.0 | 18 | 1.5 | 757 | 62.9 | 1,204 | 3.8 |
| ECSU | 4 | 33.3 | 8 | 66.7 | . | . | . | . | . | . | 12 | 100.0 | 12 | 4.3 |
| FSU | 3 | 18.8 | 8 | 50.0 | 3 | 18.8 | 2 | 12.5 | . | . | 11 | 68.8 | 16 | 3.8 |
| NCA&T | 23 | 9.5 | 50 | 20.7 | 47 | 19.5 | 5 | 2.1 | 116 | 48.1 | 73 | 30.3 | 241 | 2.4 |
| NCCU | 19 | 13.4 | 49 | 34.5 | 66 | 46.5 | 5 | 3.5 | 3 | 2.1 | 68 | 47.9 | 142 | 3.5 |
| NCSU | 53 | 21.8 | 117 | 48.1 | 57 | 23.5 | 12 | 4.9 | 4 | 1.6 | 170 | 70.0 | 243 | 3.8 |
| UNCA | 23 | 25.3 | 32 | 35.2 | 33 | 36.3 | 2 | 2.2 | 1 | 1.1 | 55 | 60.4 | 91 | 3.8 |
| UNC-CH | 6 | 7.5 | 32 | 40.0 | 28 | 35.0 | 12 | 15.0 | 2 | 2.5 | 38 | 47.5 | 80 | 3.4 |
| UNCC | 29 | 17.5 | 60 | 36.1 | 58 | 34.9 | 9 | 5.4 | 10 | 6.0 | 89 | 53.6 | 166 | 3.5 |
| UNCG | 68 | 19.2 | 123 | 34.7 | 142 | 40.1 | 15 | 4.2 | 6 | 1.7 | 191 | 54.0 | 354 | 3.7 |
| UNCP | 11 | 19.3 | 12 | 21.1 | 32 | 56.1 | 2 | 3.5 | . | . | 23 | 40.4 | 57 | 3.6 |
| UNCW | 24 | 16.9 | 36 | 25.4 | 76 | 53.5 | 3 | 2.1 | 3 | 2.1 | 60 | 42.3 | 142 | 3.5 |
| UNCSA | 3 | 10.3 | 8 | 27.6 | 13 | 44.8 | 3 | 10.3 | 2 | 6.9 | 11 | 37.9 | 29 | 3.2 |
| WCU | 9 | 24.3 | 14 | 37.8 | 13 | 35.1 | 1 | 2.7 | . | . | 23 | 62.2 | 37 | 3.8 |
| WSSU | 35 | 21.7 | 64 | 39.8 | 48 | 29.8 | 9 | 5.6 | 5 | 3.1 | 99 | 61.5 | 161 | 3.7 |
| UNC total | 603 | 18.0 | 1,255 | 37.6 | 1,160 | 34.7 | 150 | 4.5 | 173 | 5.2 | 1,858 | 55.6 | 3,341 | 3.6 |

B1b5. Academic assistance or tutoring services you have received on campus for help with foreign language

| | Very Satisfied | | Neither Satisfied nor Dissatisfied | | | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 |
|-----------|----------------|------|------------------------------------|------|-------|------|--------------|------|-------------------|------|---------------------------------------|------|----------------------|-------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | Avg |
| ASU | 38 | 12.0 | 76 | 24.0 | 193 | 60.9 | 8 | 2.5 | 2 | 0.6 | 114 | 36.0 | 317 | 3.4 |
| ECU | 168 | 16.8 | 365 | 36.6 | 440 | 44.1 | 16 | 1.6 | 9 | 0.9 | 533 | 53.4 | 998 | 3.7 |
| ECSU | 3 | 30.0 | 6 | 60.0 | 1 | 10.0 | . | . | . | . | 9 | 90.0 | 10 | 4.2 |
| FSU | . | . | 8 | 61.5 | 3 | 23.1 | 1 | 7.7 | 1 | 7.7 | 8 | 61.5 | 13 | 3.4 |
| NCA&T | 22 | 9.2 | 66 | 27.5 | 45 | 18.8 | 9 | 3.8 | 98 | 40.8 | 88 | 36.7 | 240 | 2.6 |
| NCCU | 21 | 15.4 | 46 | 33.8 | 62 | 45.6 | 4 | 2.9 | 3 | 2.2 | 67 | 49.3 | 136 | 3.6 |
| NCSU | 17 | 14.4 | 43 | 36.4 | 55 | 46.6 | 2 | 1.7 | 1 | 0.8 | 60 | 50.8 | 118 | 3.6 |
| UNCA | 24 | 28.6 | 25 | 29.8 | 29 | 34.5 | 6 | 7.1 | . | . | 49 | 58.3 | 84 | 3.8 |
| UNC-CH | 8 | 11.4 | 28 | 40.0 | 26 | 37.1 | 8 | 11.4 | . | . | 36 | 51.4 | 70 | 3.5 |
| UNCC | 14 | 12.5 | 31 | 27.7 | 56 | 50.0 | 4 | 3.6 | 7 | 6.3 | 45 | 40.2 | 112 | 3.4 |
| UNCG | 41 | 14.6 | 74 | 26.3 | 153 | 54.4 | 7 | 2.5 | 6 | 2.1 | 115 | 40.9 | 281 | 3.5 |
| UNCP | 4 | 7.3 | 10 | 18.2 | 40 | 72.7 | 1 | 1.8 | . | . | 14 | 25.5 | 55 | 3.3 |
| UNCW | 22 | 15.5 | 41 | 28.9 | 75 | 52.8 | 4 | 2.8 | . | . | 63 | 44.4 | 142 | 3.6 |
| UNCSA | 5 | 16.7 | 11 | 36.7 | 11 | 36.7 | 1 | 3.3 | 2 | 6.7 | 16 | 53.3 | 30 | 3.5 |
| WCU | 5 | 18.5 | 8 | 29.6 | 14 | 51.9 | . | . | . | . | 13 | 48.1 | 27 | 3.7 |
| WSSU | 17 | 12.8 | 50 | 37.6 | 56 | 42.1 | 5 | 3.8 | 5 | 3.8 | 67 | 50.4 | 133 | 3.5 |
| UNC total | 409 | 14.8 | 888 | 32.1 | 1,259 | 45.5 | 76 | 2.7 | 134 | 4.8 | 1,297 | 46.9 | 2,766 | 3.5 |

B1b6. Academic assistance or tutoring services you have received on campus for help with study skills

| | Very Satisfied | | Neither Satisfied nor Dissatisfied | | | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 |
|------------------|----------------|------|------------------------------------|------|-------|------|--------------|-----|-------------------|------|---------------------------------------|------|----------------------|-------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | Avg |
| ASU | 39 | 12.0 | 91 | 28.1 | 187 | 57.7 | 6 | 1.9 | 1 | 0.3 | 130 | 40.1 | 324 | 3.5 |
| ECU | 200 | 18.5 | 429 | 39.7 | 428 | 39.6 | 13 | 1.2 | 11 | 1.0 | 629 | 58.2 | 1,081 | 3.7 |
| ECSU | 4 | 33.3 | 7 | 58.3 | 1 | 8.3 | . | . | . | . | 11 | 91.7 | 12 | 4.3 |
| FSU | 1 | 6.7 | 9 | 60.0 | 2 | 13.3 | 1 | 6.7 | 2 | 13.3 | 10 | 66.7 | 15 | 3.4 |
| NCA&T | 28 | 11.6 | 60 | 24.8 | 51 | 21.1 | 19 | 7.9 | 84 | 34.7 | 88 | 36.4 | 242 | 2.7 |
| NCCU | 18 | 12.8 | 48 | 34.0 | 68 | 48.2 | 4 | 2.8 | 3 | 2.1 | 66 | 46.8 | 141 | 3.5 |
| NCSU | 25 | 17.6 | 58 | 40.8 | 52 | 36.6 | 4 | 2.8 | 3 | 2.1 | 83 | 58.5 | 142 | 3.7 |
| UNCA | 13 | 18.1 | 15 | 20.8 | 39 | 54.2 | 4 | 5.6 | 1 | 1.4 | 28 | 38.9 | 72 | 3.5 |
| UNC-CH | 4 | 7.5 | 14 | 26.4 | 33 | 62.3 | 1 | 1.9 | 1 | 1.9 | 18 | 34.0 | 53 | 3.4 |
| UNCC | 14 | 11.4 | 43 | 35.0 | 57 | 46.3 | 5 | 4.1 | 4 | 3.3 | 57 | 46.3 | 123 | 3.5 |
| UNCG | 47 | 15.6 | 102 | 33.8 | 142 | 47.0 | 7 | 2.3 | 4 | 1.3 | 149 | 49.3 | 302 | 3.6 |
| UNCP | 7 | 12.5 | 18 | 32.1 | 30 | 53.6 | 1 | 1.8 | . | . | 25 | 44.6 | 56 | 3.6 |
| UNCW | 20 | 14.3 | 33 | 23.6 | 85 | 60.7 | 2 | 1.4 | . | . | 53 | 37.9 | 140 | 3.5 |
| UNCSA | 3 | 9.4 | 10 | 31.3 | 15 | 46.9 | 2 | 6.3 | 2 | 6.3 | 13 | 40.6 | 32 | 3.3 |
| WCU | 4 | 13.3 | 12 | 40.0 | 13 | 43.3 | 1 | 3.3 | . | . | 16 | 53.3 | 30 | 3.6 |
| WSSU | 26 | 18.1 | 57 | 39.6 | 50 | 34.7 | 5 | 3.5 | 6 | 4.2 | 83 | 57.6 | 144 | 3.6 |
| UNC total | 453 | 15.6 | 1,006 | 34.6 | 1,253 | 43.1 | 75 | 2.6 | 122 | 4.2 | 1,459 | 50.2 | 2,909 | 3.5 |

B2a. Research Support: Oportunities to be actively involved with faculty on their research

| | Very Satisfied | | Satisfied | | Neither Satisfied nor Dissatisfied | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 Avg |
|------------------|----------------|------|-----------|------|------------------------------------|------|--------------|------|-------------------|------|---------------------------------------|------|----------------------|-----------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | |
| ASU | 65 | 12.6 | 190 | 36.8 | 223 | 43.1 | 29 | 5.6 | 10 | 1.9 | 255 | 49.3 | 517 | 3.5 |
| ECU | 238 | 17.4 | 604 | 44.1 | 459 | 33.5 | 54 | 3.9 | 16 | 1.2 | 842 | 61.4 | 1,371 | 3.7 |
| ECSU | 7 | 46.7 | 5 | 33.3 | 3 | 20.0 | . | . | . | . | 12 | 80.0 | 15 | 4.3 |
| FSU | 1 | 7.1 | 9 | 64.3 | 3 | 21.4 | . | . | 1 | 7.1 | 10 | 71.4 | 14 | 3.6 |
| NCA&T | 39 | 16.0 | 74 | 30.5 | 41 | 16.9 | 29 | 11.9 | 60 | 24.7 | 113 | 46.5 | 243 | 3.0 |
| NCCU | 23 | 12.8 | 64 | 35.6 | 75 | 41.7 | 11 | 6.1 | 7 | 3.9 | 87 | 48.3 | 180 | 3.5 |
| NCSU | 37 | 14.1 | 75 | 28.6 | 95 | 36.3 | 45 | 17.2 | 10 | 3.8 | 112 | 42.7 | 262 | 3.3 |
| UNCA | 24 | 20.9 | 33 | 28.7 | 45 | 39.1 | 9 | 7.8 | 4 | 3.5 | 57 | 49.6 | 115 | 3.6 |
| UNC-CH | 9 | 9.7 | 23 | 24.7 | 35 | 37.6 | 19 | 20.4 | 7 | 7.5 | 32 | 34.4 | 93 | 3.1 |
| UNCC | 15 | 8.3 | 54 | 30.0 | 77 | 42.8 | 21 | 11.7 | 13 | 7.2 | 69 | 38.3 | 180 | 3.2 |
| UNCG | 65 | 16.7 | 117 | 30.0 | 166 | 42.6 | 29 | 7.4 | 13 | 3.3 | 182 | 46.7 | 390 | 3.5 |
| UNCP | 8 | 13.6 | 24 | 40.7 | 22 | 37.3 | 4 | 6.8 | 1 | 1.7 | 32 | 54.2 | 59 | 3.6 |
| UNCW | 19 | 13.4 | 48 | 33.8 | 70 | 49.3 | 3 | 2.1 | 2 | 1.4 | 67 | 47.2 | 142 | 3.6 |
| UNCSA | 4 | 11.8 | 10 | 29.4 | 14 | 41.2 | 3 | 8.8 | 3 | 8.8 | 14 | 41.2 | 34 | 3.3 |
| WCU | 12 | 20.7 | 19 | 32.8 | 21 | 36.2 | 3 | 5.2 | 3 | 5.2 | 31 | 53.4 | 58 | 3.6 |
| WSSU | 22 | 13.6 | 70 | 43.2 | 51 | 31.5 | 9 | 5.6 | 10 | 6.2 | 92 | 56.8 | 162 | 3.5 |
| UNC total | 588 | 15.3 | 1,419 | 37.0 | 1,400 | 36.5 | 268 | 7.0 | 160 | 4.2 | 2,007 | 52.3 | 3,835 | 3.5 |

B2b. Research Support: Access to up-to-date facilities such as labs, studios, and research centers

| | Very Satisfied | | Satisfied | | Neither Satisfied nor Dissatisfied | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 |
|------------------|----------------|------|-----------|------|------------------------------------|------|--------------|------|-------------------|------|---------------------------------------|------|----------------------|-------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | Avg |
| ASU | 127 | 21.1 | 300 | 49.8 | 156 | 25.9 | 18 | 3.0 | 2 | 0.3 | 427 | 70.8 | 603 | 3.9 |
| ECU | 345 | 22.7 | 789 | 51.9 | 339 | 22.3 | 39 | 2.6 | 7 | 0.5 | 1,134 | 74.7 | 1,519 | 3.9 |
| ECSU | 8 | 44.4 | 7 | 38.9 | 1 | 5.6 | 1 | 5.6 | 1 | 5.6 | 15 | 83.3 | 18 | 4.1 |
| FSU | 3 | 15.8 | 10 | 52.6 | 2 | 10.5 | 3 | 15.8 | 1 | 5.3 | 13 | 68.4 | 19 | 3.6 |
| NCA&T | 52 | 21.5 | 117 | 48.3 | 35 | 14.5 | 19 | 7.9 | 19 | 7.9 | 169 | 69.8 | 242 | 3.7 |
| NCCU | 34 | 16.7 | 97 | 47.8 | 60 | 29.6 | 8 | 3.9 | 4 | 2.0 | 131 | 64.5 | 203 | 3.7 |
| NCSU | 77 | 20.9 | 166 | 45.0 | 96 | 26.0 | 22 | 6.0 | 8 | 2.2 | 243 | 65.9 | 369 | 3.8 |
| UNCA | 40 | 27.2 | 58 | 39.5 | 31 | 21.1 | 15 | 10.2 | 3 | 2.0 | 98 | 66.7 | 147 | 3.8 |
| UNC-CH | 12 | 11.4 | 49 | 46.7 | 32 | 30.5 | 8 | 7.6 | 4 | 3.8 | 61 | 58.1 | 105 | 3.5 |
| UNCC | 50 | 19.5 | 115 | 44.9 | 64 | 25.0 | 20 | 7.8 | 7 | 2.7 | 165 | 64.5 | 256 | 3.7 |
| UNCG | 132 | 27.8 | 208 | 43.8 | 115 | 24.2 | 13 | 2.7 | 7 | 1.5 | 340 | 71.6 | 475 | 3.9 |
| UNCP | 12 | 19.7 | 31 | 50.8 | 14 | 23.0 | 4 | 6.6 | . | . | 43 | 70.5 | 61 | 3.8 |
| UNCW | 15 | 10.6 | 62 | 44.0 | 57 | 40.4 | 6 | 4.3 | 1 | 0.7 | 77 | 54.6 | 141 | 3.6 |
| UNCSA | 4 | 9.3 | 19 | 44.2 | 11 | 25.6 | 4 | 9.3 | 5 | 11.6 | 23 | 53.5 | 43 | 3.3 |
| WCU | 16 | 22.9 | 33 | 47.1 | 14 | 20.0 | 3 | 4.3 | 4 | 5.7 | 49 | 70.0 | 70 | 3.8 |
| WSSU | 29 | 16.8 | 89 | 51.4 | 41 | 23.7 | 6 | 3.5 | 8 | 4.6 | 118 | 68.2 | 173 | 3.7 |
| UNC Total | 956 | 21.5 | 2,150 | 48.4 | 1,068 | 24.0 | 189 | 4.3 | 81 | 1.8 | 3,106 | 69.9 | 4,444 | 3.8 |

B3a. Library: Helpfulness of staff

| | Very Satisfied | | Neither Satisfied nor Dissatisfied | | | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 |
|------------------|----------------|------|------------------------------------|------|-----|------|--------------|-----|-------------------|-----|---------------------------------------|-------|----------------------|-------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | Avg |
| ASU | 217 | 31.0 | 390 | 55.7 | 81 | 11.6 | 10 | 1.4 | 2 | 0.3 | 607 | 86.7 | 700 | 4.2 |
| ECU | 450 | 26.7 | 915 | 54.3 | 284 | 16.9 | 26 | 1.5 | 9 | 0.5 | 1,365 | 81.1 | 1,684 | 4.1 |
| ECSU | 10 | 45.5 | 12 | 54.5 | . | . | . | . | . | . | 22 | 100.0 | 22 | 4.5 |
| FSU | 6 | 26.1 | 14 | 60.9 | 3 | 13.0 | . | . | . | . | 20 | 87.0 | 23 | 4.1 |
| NCA&T | 69 | 28.5 | 116 | 47.9 | 26 | 10.7 | 14 | 5.8 | 17 | 7.0 | 185 | 76.4 | 242 | 3.9 |
| NCCU | 49 | 21.0 | 118 | 50.6 | 49 | 21.0 | 11 | 4.7 | 6 | 2.6 | 167 | 71.7 | 233 | 3.8 |
| NCSU | 159 | 28.2 | 302 | 53.6 | 90 | 16.0 | 9 | 1.6 | 3 | 0.5 | 461 | 81.9 | 563 | 4.1 |
| UNCA | 58 | 31.0 | 76 | 40.6 | 45 | 24.1 | 6 | 3.2 | 2 | 1.1 | 134 | 71.7 | 187 | 4.0 |
| UNC-CH | 38 | 23.5 | 96 | 59.3 | 21 | 13.0 | 5 | 3.1 | 2 | 1.2 | 134 | 82.7 | 162 | 4.0 |
| UNCC | 82 | 25.4 | 176 | 54.5 | 51 | 15.8 | 12 | 3.7 | 2 | 0.6 | 258 | 79.9 | 323 | 4.0 |
| UNCG | 196 | 33.3 | 294 | 50.0 | 89 | 15.1 | 6 | 1.0 | 3 | 0.5 | 490 | 83.3 | 588 | 4.1 |
| UNCP | 24 | 38.7 | 26 | 41.9 | 11 | 17.7 | 1 | 1.6 | . | . | 50 | 80.6 | 62 | 4.2 |
| UNCW | 42 | 29.8 | 71 | 50.4 | 22 | 15.6 | 5 | 3.5 | 1 | 0.7 | 113 | 80.1 | 141 | 4.0 |
| UNCSA | 10 | 24.4 | 20 | 48.8 | 7 | 17.1 | 3 | 7.3 | 1 | 2.4 | 30 | 73.2 | 41 | 3.9 |
| WCU | 35 | 41.2 | 43 | 50.6 | 5 | 5.9 | 1 | 1.2 | 1 | 1.2 | 78 | 91.8 | 85 | 4.3 |
| WSSU | 54 | 28.7 | 94 | 50.0 | 29 | 15.4 | 8 | 4.3 | 3 | 1.6 | 148 | 78.7 | 188 | 4.0 |
| UNC Total | 1,499 | 28.6 | 2,763 | 52.7 | 813 | 15.5 | 117 | 2.2 | 52 | 1.0 | 4,262 | 81.3 | 5,244 | 4.1 |

B3b. Library: Space for individual student work

| | Very Satisfied | | Neither Satisfied nor Dissatisfied | | | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 |
|------------------|----------------|------|------------------------------------|------|-----|------|--------------|------|-------------------|-----|---------------------------------------|------|----------------------|-------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | Avg |
| ASU | 179 | 25.2 | 353 | 49.7 | 78 | 11.0 | 89 | 12.5 | 11 | 1.5 | 532 | 74.9 | 710 | 3.8 |
| ECU | 421 | 24.4 | 853 | 49.5 | 251 | 14.6 | 146 | 8.5 | 53 | 3.1 | 1,274 | 73.9 | 1,724 | 3.8 |
| ECSU | 13 | 56.5 | 7 | 30.4 | 1 | 4.3 | 2 | 8.7 | . | . | 20 | 87.0 | 23 | 4.3 |
| FSU | 6 | 25.0 | 12 | 50.0 | 3 | 12.5 | 3 | 12.5 | . | . | 18 | 75.0 | 24 | 3.9 |
| NCA&T | 64 | 26.2 | 122 | 50.0 | 24 | 9.8 | 19 | 7.8 | 15 | 6.1 | 186 | 76.2 | 244 | 3.8 |
| NCCU | 59 | 25.0 | 121 | 51.3 | 34 | 14.4 | 14 | 5.9 | 8 | 3.4 | 180 | 76.3 | 236 | 3.9 |
| NCSU | 125 | 20.6 | 295 | 48.5 | 80 | 13.2 | 85 | 14.0 | 23 | 3.8 | 420 | 69.1 | 608 | 3.7 |
| UNCA | 74 | 37.8 | 83 | 42.3 | 26 | 13.3 | 8 | 4.1 | 5 | 2.6 | 157 | 80.1 | 196 | 4.1 |
| UNC-CH | 42 | 23.5 | 104 | 58.1 | 17 | 9.5 | 12 | 6.7 | 4 | 2.2 | 146 | 81.6 | 179 | 3.9 |
| UNCC | 81 | 24.3 | 158 | 47.3 | 58 | 17.4 | 33 | 9.9 | 4 | 1.2 | 239 | 71.6 | 334 | 3.8 |
| UNCG | 224 | 36.2 | 307 | 49.7 | 56 | 9.1 | 27 | 4.4 | 4 | 0.6 | 531 | 85.9 | 618 | 4.2 |
| UNCP | 22 | 36.1 | 30 | 49.2 | 6 | 9.8 | 3 | 4.9 | . | . | 52 | 85.2 | 61 | 4.2 |
| UNCW | 25 | 18.1 | 62 | 44.9 | 17 | 12.3 | 28 | 20.3 | 6 | 4.3 | 87 | 63.0 | 138 | 3.5 |
| UNCSA | 10 | 24.4 | 20 | 48.8 | 4 | 9.8 | 4 | 9.8 | 3 | 7.3 | 30 | 73.2 | 41 | 3.7 |
| WCU | 32 | 36.0 | 47 | 52.8 | 4 | 4.5 | 4 | 4.5 | 2 | 2.2 | 79 | 88.8 | 89 | 4.2 |
| WSSU | 63 | 33.5 | 97 | 51.6 | 17 | 9.0 | 10 | 5.3 | 1 | 0.5 | 160 | 85.1 | 188 | 4.1 |
| UNC total | 1,440 | 26.6 | 2,671 | 49.3 | 676 | 12.5 | 487 | 9.0 | 139 | 2.6 | 4,111 | 75.9 | 5,413 | 3.9 |

B3c. Library: Space for group work

| | Very Satisfied | | Neither Satisfied nor Dissatisfied | | | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 Avg |
|------------------|----------------|-------------|------------------------------------|-------------|------------|-------------|--------------|-------------|-------------------|------------|---------------------------------------|-------------|----------------------|-----------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | |
| ASU | 165 | 23.5 | 368 | 52.4 | 88 | 12.5 | 69 | 9.8 | 12 | 1.7 | 533 | 75.9 | 702 | 3.9 |
| ECU | 385 | 22.6 | 792 | 46.4 | 280 | 16.4 | 187 | 11.0 | 63 | 3.7 | 1,177 | 69.0 | 1,707 | 3.7 |
| ECSU | 12 | 54.5 | 7 | 31.8 | 1 | 4.5 | 2 | 9.1 | . | . | 19 | 86.4 | 22 | 4.3 |
| FSU | 6 | 26.1 | 11 | 47.8 | 3 | 13.0 | 3 | 13.0 | . | . | 17 | 73.9 | 23 | 3.9 |
| NCA&T | 56 | 23.0 | 116 | 47.7 | 38 | 15.6 | 9 | 3.7 | 24 | 9.9 | 172 | 70.8 | 243 | 3.7 |
| NCCU | 54 | 23.5 | 129 | 56.1 | 33 | 14.3 | 10 | 4.3 | 4 | 1.7 | 183 | 79.6 | 230 | 4.0 |
| NCSU | 105 | 17.7 | 265 | 44.7 | 82 | 13.8 | 106 | 17.9 | 35 | 5.9 | 370 | 62.4 | 593 | 3.5 |
| UNCA | 74 | 38.5 | 87 | 45.3 | 23 | 12.0 | 8 | 4.2 | . | . | 161 | 83.9 | 192 | 4.2 |
| UNC-CH | 19 | 10.8 | 75 | 42.6 | 20 | 11.4 | 53 | 30.1 | 9 | 5.1 | 94 | 53.4 | 176 | 3.2 |
| UNCC | 74 | 22.6 | 150 | 45.7 | 59 | 18.0 | 38 | 11.6 | 7 | 2.1 | 224 | 68.3 | 328 | 3.8 |
| UNCG | 223 | 36.6 | 283 | 46.5 | 63 | 10.3 | 36 | 5.9 | 4 | 0.7 | 506 | 83.1 | 609 | 4.1 |
| UNCP | 19 | 31.1 | 26 | 42.6 | 7 | 11.5 | 9 | 14.8 | . | . | 45 | 73.8 | 61 | 3.9 |
| UNCW | 25 | 17.7 | 48 | 34.0 | 21 | 14.9 | 37 | 26.2 | 10 | 7.1 | 73 | 51.8 | 141 | 3.3 |
| UNCSA | 5 | 12.5 | 14 | 35.0 | 11 | 27.5 | 5 | 12.5 | 5 | 12.5 | 19 | 47.5 | 40 | 3.2 |
| WCU | 26 | 29.2 | 42 | 47.2 | 6 | 6.7 | 13 | 14.6 | 2 | 2.2 | 68 | 76.4 | 89 | 3.9 |
| WSSU | 63 | 33.5 | 97 | 51.6 | 17 | 9.0 | 9 | 4.8 | 2 | 1.1 | 160 | 85.1 | 188 | 4.1 |
| UNC total | 1,311 | 24.5 | 2,510 | 47.0 | 752 | 14.1 | 594 | 11.1 | 177 | 3.3 | 3,821 | 71.5 | 5,344 | 3.8 |

B3d. Library: Training/instruction for using library and information resources

| | Very Satisfied | | Neither Satisfied nor Dissatisfied | | | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 |
|------------------|----------------|------|------------------------------------|------|-------|------|--------------|------|-------------------|-----|---------------------------------------|------|----------------------|-------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | Avg |
| ASU | 146 | 21.5 | 357 | 52.7 | 145 | 21.4 | 27 | 4.0 | 3 | 0.4 | 503 | 74.2 | 678 | 3.9 |
| ECU | 388 | 23.3 | 861 | 51.7 | 356 | 21.4 | 38 | 2.3 | 23 | 1.4 | 1,249 | 75.0 | 1,666 | 3.9 |
| ECSU | 12 | 52.2 | 8 | 34.8 | 2 | 8.7 | 1 | 4.3 | . | . | 20 | 87.0 | 23 | 4.3 |
| FSU | 2 | 9.5 | 15 | 71.4 | 1 | 4.8 | 3 | 14.3 | . | . | 17 | 81.0 | 21 | 3.8 |
| NCA&T | 53 | 21.8 | 131 | 53.9 | 31 | 12.8 | 9 | 3.7 | 19 | 7.8 | 184 | 75.7 | 243 | 3.8 |
| NCCU | 43 | 19.2 | 89 | 39.7 | 74 | 33.0 | 10 | 4.5 | 8 | 3.6 | 132 | 58.9 | 224 | 3.7 |
| NCSU | 97 | 18.5 | 239 | 45.6 | 149 | 28.4 | 29 | 5.5 | 10 | 1.9 | 336 | 64.1 | 524 | 3.7 |
| UNCA | 43 | 23.1 | 77 | 41.4 | 49 | 26.3 | 14 | 7.5 | 3 | 1.6 | 120 | 64.5 | 186 | 3.8 |
| UNC-CH | 18 | 11.8 | 86 | 56.6 | 33 | 21.7 | 12 | 7.9 | 3 | 2.0 | 104 | 68.4 | 152 | 3.7 |
| UNCC | 54 | 17.8 | 141 | 46.5 | 84 | 27.7 | 18 | 5.9 | 6 | 2.0 | 195 | 64.4 | 303 | 3.7 |
| UNCG | 141 | 25.7 | 243 | 44.3 | 133 | 24.2 | 25 | 4.6 | 7 | 1.3 | 384 | 69.9 | 549 | 3.9 |
| UNCP | 18 | 29.0 | 32 | 51.6 | 11 | 17.7 | 1 | 1.6 | . | . | 50 | 80.6 | 62 | 4.1 |
| UNCW | 33 | 23.6 | 65 | 46.4 | 35 | 25.0 | 7 | 5.0 | . | . | 98 | 70.0 | 140 | 3.9 |
| UNCSA | 6 | 14.3 | 18 | 42.9 | 12 | 28.6 | 4 | 9.5 | 2 | 4.8 | 24 | 57.1 | 42 | 3.5 |
| WCU | 24 | 28.6 | 42 | 50.0 | 16 | 19.0 | 2 | 2.4 | . | . | 66 | 78.6 | 84 | 4.0 |
| WSSU | 50 | 27.0 | 101 | 54.6 | 30 | 16.2 | 3 | 1.6 | 1 | 0.5 | 151 | 81.6 | 185 | 4.1 |
| UNC total | 1,128 | 22.2 | 2,505 | 49.3 | 1,161 | 22.8 | 203 | 4.0 | 85 | 1.7 | 3,633 | 71.5 | 5,082 | 3.9 |

B3e. Library: Availability of information/material I need for my class assignments

| | Very Satisfied | | Satisfied | | Neither Satisfied nor Dissatisfied | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 |
|------------------|----------------|------|-----------|------|------------------------------------|------|--------------|------|-------------------|-----|---------------------------------------|-------|----------------------|-------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | Avg |
| ASU | 214 | 30.1 | 408 | 57.4 | 74 | 10.4 | 15 | 2.1 | . | . | 622 | 87.5 | 711 | 4.2 |
| ECU | 420 | 24.9 | 950 | 56.2 | 286 | 16.9 | 20 | 1.2 | 14 | 0.8 | 1,370 | 81.1 | 1,690 | 4.0 |
| ECSU | 12 | 52.2 | 11 | 47.8 | . | . | . | . | . | . | 23 | 100.0 | 23 | 4.5 |
| FSU | 2 | 8.7 | 17 | 73.9 | 1 | 4.3 | 3 | 13.0 | . | . | 19 | 82.6 | 23 | 3.8 |
| NCA&T | 62 | 25.6 | 122 | 50.4 | 32 | 13.2 | 7 | 2.9 | 19 | 7.9 | 184 | 76.0 | 242 | 3.8 |
| NCCU | 46 | 19.8 | 121 | 52.2 | 54 | 23.3 | 7 | 3.0 | 4 | 1.7 | 167 | 72.0 | 232 | 3.9 |
| NCSU | 151 | 26.3 | 328 | 57.0 | 84 | 14.6 | 10 | 1.7 | 2 | 0.3 | 479 | 83.3 | 575 | 4.1 |
| UNCA | 55 | 28.6 | 85 | 44.3 | 30 | 15.6 | 16 | 8.3 | 6 | 3.1 | 140 | 72.9 | 192 | 3.9 |
| UNC-CH | 36 | 20.9 | 107 | 62.2 | 26 | 15.1 | 3 | 1.7 | . | . | 143 | 83.1 | 172 | 4.0 |
| UNCC | 70 | 21.7 | 175 | 54.2 | 65 | 20.1 | 9 | 2.8 | 4 | 1.2 | 245 | 75.9 | 323 | 3.9 |
| UNCG | 189 | 31.6 | 297 | 49.7 | 96 | 16.1 | 13 | 2.2 | 3 | 0.5 | 486 | 81.3 | 598 | 4.1 |
| UNCP | 20 | 32.8 | 32 | 52.5 | 8 | 13.1 | 1 | 1.6 | . | . | 52 | 85.2 | 61 | 4.2 |
| UNCW | 34 | 24.1 | 77 | 54.6 | 24 | 17.0 | 5 | 3.5 | 1 | 0.7 | 111 | 78.7 | 141 | 4.0 |
| UNCSA | 7 | 16.3 | 23 | 53.5 | 5 | 11.6 | 6 | 14.0 | 2 | 4.7 | 30 | 69.8 | 43 | 3.6 |
| WCU | 24 | 27.3 | 50 | 56.8 | 7 | 8.0 | 6 | 6.8 | 1 | 1.1 | 74 | 84.1 | 88 | 4.0 |
| WSSU | 53 | 28.5 | 107 | 57.5 | 22 | 11.8 | 3 | 1.6 | 1 | 0.5 | 160 | 86.0 | 186 | 4.1 |
| UNC total | 1,395 | 26.3 | 2,910 | 54.9 | 814 | 15.4 | 124 | 2.3 | 57 | 1.1 | 4,305 | 81.2 | 5,300 | 4.0 |

B3f. Library: Access to online library resources

| | Very Satisfied | | Satisfied | | Neither Satisfied nor Dissatisfied | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 Avg |
|------------------|----------------|------|-----------|------|------------------------------------|------|--------------|------|-------------------|-----|---------------------------------------|------|----------------------|-----------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | |
| ASU | 261 | 36.7 | 378 | 53.1 | 56 | 7.9 | 15 | 2.1 | 2 | 0.3 | 639 | 89.7 | 712 | 4.2 |
| ECU | 509 | 29.7 | 937 | 54.6 | 233 | 13.6 | 20 | 1.2 | 16 | 0.9 | 1,446 | 84.3 | 1,715 | 4.1 |
| ECSU | 11 | 47.8 | 11 | 47.8 | 1 | 4.3 | . | . | . | . | 22 | 95.7 | 23 | 4.4 |
| FSU | 2 | 8.3 | 17 | 70.8 | 1 | 4.2 | 3 | 12.5 | 1 | 4.2 | 19 | 79.2 | 24 | 3.7 |
| NCA&T | 84 | 34.7 | 109 | 45.0 | 24 | 9.9 | 8 | 3.3 | 17 | 7.0 | 193 | 79.8 | 242 | 4.0 |
| NCCU | 50 | 21.6 | 128 | 55.2 | 45 | 19.4 | 5 | 2.2 | 4 | 1.7 | 178 | 76.7 | 232 | 3.9 |
| NCSU | 207 | 34.7 | 329 | 55.1 | 53 | 8.9 | 7 | 1.2 | 1 | 0.2 | 536 | 89.8 | 597 | 4.2 |
| UNCA | 72 | 37.3 | 89 | 46.1 | 26 | 13.5 | 4 | 2.1 | 2 | 1.0 | 161 | 83.4 | 193 | 4.2 |
| UNC-CH | 64 | 35.8 | 104 | 58.1 | 10 | 5.6 | 1 | 0.6 | . | . | 168 | 93.9 | 179 | 4.3 |
| UNCC | 95 | 28.6 | 178 | 53.6 | 43 | 13.0 | 11 | 3.3 | 5 | 1.5 | 273 | 82.2 | 332 | 4.0 |
| UNCG | 225 | 37.8 | 296 | 49.7 | 56 | 9.4 | 15 | 2.5 | 4 | 0.7 | 521 | 87.4 | 596 | 4.2 |
| UNCP | 23 | 37.1 | 35 | 56.5 | 3 | 4.8 | 1 | 1.6 | . | . | 58 | 93.5 | 62 | 4.3 |
| UNCW | 47 | 33.3 | 77 | 54.6 | 14 | 9.9 | 2 | 1.4 | 1 | 0.7 | 124 | 87.9 | 141 | 4.2 |
| UNCSA | 9 | 22.0 | 16 | 39.0 | 10 | 24.4 | 4 | 9.8 | 2 | 4.9 | 25 | 61.0 | 41 | 3.6 |
| WCU | 32 | 36.0 | 45 | 50.6 | 8 | 9.0 | 4 | 4.5 | . | . | 77 | 86.5 | 89 | 4.2 |
| WSSU | 61 | 32.8 | 104 | 55.9 | 17 | 9.1 | 3 | 1.6 | 1 | 0.5 | 165 | 88.7 | 186 | 4.2 |
| UNC total | 1,752 | 32.7 | 2,853 | 53.2 | 600 | 11.2 | 103 | 1.9 | 56 | 1.0 | 4,605 | 85.9 | 5,364 | 4.1 |

B3g. Library: Hours of operation

| | Very Satisfied | | Neither Satisfied nor Dissatisfied | | | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 |
|------------------|----------------|------|------------------------------------|------|-----|------|--------------|------|-------------------|------|---------------------------------------|------|----------------------|-------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | Avg |
| ASU | 325 | 45.3 | 347 | 48.3 | 37 | 5.2 | 8 | 1.1 | 1 | 0.1 | 672 | 93.6 | 718 | 4.4 |
| ECU | 519 | 30.1 | 918 | 53.2 | 223 | 12.9 | 42 | 2.4 | 24 | 1.4 | 1,437 | 83.3 | 1,726 | 4.1 |
| ECSU | 11 | 50.0 | 8 | 36.4 | 2 | 9.1 | 1 | 4.5 | . | . | 19 | 86.4 | 22 | 4.3 |
| FSU | 1 | 4.2 | 16 | 66.7 | 1 | 4.2 | 4 | 16.7 | 2 | 8.3 | 17 | 70.8 | 24 | 3.4 |
| NCA&T | 47 | 19.5 | 100 | 41.5 | 33 | 13.7 | 7 | 2.9 | 54 | 22.4 | 147 | 61.0 | 241 | 3.3 |
| NCCU | 66 | 28.0 | 106 | 44.9 | 25 | 10.6 | 23 | 9.7 | 16 | 6.8 | 172 | 72.9 | 236 | 3.8 |
| NCSU | 305 | 50.2 | 251 | 41.4 | 43 | 7.1 | 6 | 1.0 | 2 | 0.3 | 556 | 91.6 | 607 | 4.4 |
| UNCA | 50 | 25.8 | 72 | 37.1 | 32 | 16.5 | 29 | 14.9 | 11 | 5.7 | 122 | 62.9 | 194 | 3.6 |
| UNC-CH | 44 | 24.6 | 105 | 58.7 | 11 | 6.1 | 19 | 10.6 | . | . | 149 | 83.2 | 179 | 4.0 |
| UNCC | 84 | 25.3 | 143 | 43.1 | 43 | 13.0 | 40 | 12.0 | 22 | 6.6 | 227 | 68.4 | 332 | 3.7 |
| UNCG | 300 | 49.3 | 251 | 41.3 | 42 | 6.9 | 13 | 2.1 | 2 | 0.3 | 551 | 90.6 | 608 | 4.4 |
| UNCP | 22 | 35.5 | 34 | 54.8 | 5 | 8.1 | 1 | 1.6 | . | . | 56 | 90.3 | 62 | 4.2 |
| UNCW | 58 | 41.4 | 64 | 45.7 | 12 | 8.6 | 5 | 3.6 | 1 | 0.7 | 122 | 87.1 | 140 | 4.2 |
| UNCSA | 4 | 9.3 | 18 | 41.9 | 8 | 18.6 | 9 | 20.9 | 4 | 9.3 | 22 | 51.2 | 43 | 3.2 |
| WCU | 26 | 29.2 | 42 | 47.2 | 8 | 9.0 | 7 | 7.9 | 6 | 6.7 | 68 | 76.4 | 89 | 3.8 |
| WSSU | 52 | 27.7 | 97 | 51.6 | 16 | 8.5 | 14 | 7.4 | 9 | 4.8 | 149 | 79.3 | 188 | 3.9 |
| UNC total | 1,914 | 35.4 | 2,572 | 47.6 | 541 | 10.0 | 228 | 4.2 | 154 | 2.8 | 4,486 | 82.9 | 5,409 | 4.1 |

B4a. Career Services: Helpfulness of staff

| | Very Satisfied | | Neither Satisfied nor Dissatisfied | | | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 |
|------------------|----------------|------|------------------------------------|------|-----|------|--------------|-----|-------------------|------|---------------------------------------|------|----------------------|-------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | Avg |
| ASU | 97 | 20.8 | 233 | 50.0 | 129 | 27.7 | 6 | 1.3 | 1 | 0.2 | 330 | 70.8 | 466 | 3.9 |
| ECU | 291 | 22.7 | 642 | 50.1 | 324 | 25.3 | 20 | 1.6 | 4 | 0.3 | 933 | 72.8 | 1,281 | 3.9 |
| ECSU | 7 | 41.2 | 9 | 52.9 | 1 | 5.9 | . | . | . | . | 16 | 94.1 | 17 | 4.4 |
| FSU | 3 | 14.3 | 13 | 61.9 | 4 | 19.0 | 1 | 4.8 | . | . | 16 | 76.2 | 21 | 3.9 |
| NCA&T | 45 | 18.8 | 82 | 34.3 | 42 | 17.6 | 14 | 5.9 | 56 | 23.4 | 127 | 53.1 | 239 | 3.2 |
| NCCU | 52 | 24.9 | 93 | 44.5 | 56 | 26.8 | 3 | 1.4 | 5 | 2.4 | 145 | 69.4 | 209 | 3.9 |
| NCSU | 66 | 21.7 | 177 | 58.2 | 57 | 18.8 | 2 | 0.7 | 2 | 0.7 | 243 | 79.9 | 304 | 4.0 |
| UNCA | 38 | 29.9 | 55 | 43.3 | 33 | 26.0 | 1 | 0.8 | . | . | 93 | 73.2 | 127 | 4.0 |
| UNC-CH | 29 | 29.0 | 49 | 49.0 | 16 | 16.0 | 5 | 5.0 | 1 | 1.0 | 78 | 78.0 | 100 | 4.0 |
| UNCC | 54 | 25.2 | 108 | 50.5 | 41 | 19.2 | 9 | 4.2 | 2 | 0.9 | 162 | 75.7 | 214 | 3.9 |
| UNCG | 120 | 29.0 | 171 | 41.3 | 109 | 26.3 | 12 | 2.9 | 2 | 0.5 | 291 | 70.3 | 414 | 4.0 |
| UNCP | 16 | 25.8 | 24 | 38.7 | 21 | 33.9 | 1 | 1.6 | . | . | 40 | 64.5 | 62 | 3.9 |
| UNCW | 28 | 20.4 | 50 | 36.5 | 55 | 40.1 | 3 | 2.2 | 1 | 0.7 | 78 | 56.9 | 137 | 3.7 |
| UNCSA | 3 | 8.3 | 12 | 33.3 | 17 | 47.2 | 2 | 5.6 | 2 | 5.6 | 15 | 41.7 | 36 | 3.3 |
| WCU | 10 | 20.8 | 21 | 43.8 | 14 | 29.2 | 2 | 4.2 | 1 | 2.1 | 31 | 64.6 | 48 | 3.8 |
| WSSU | 30 | 17.8 | 79 | 46.7 | 45 | 26.6 | 7 | 4.1 | 8 | 4.7 | 109 | 64.5 | 169 | 3.7 |
| UNC total | 889 | 23.1 | 1,818 | 47.3 | 964 | 25.1 | 88 | 2.3 | 85 | 2.2 | 2,707 | 70.4 | 3,844 | 3.9 |

B4b. Career Services: Information on internships, co-op, and other career-related experiences

| | Very Satisfied | | Satisfied | | Neither Satisfied nor Dissatisfied | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 Avg |
|------------------|----------------|------|-----------|------|------------------------------------|------|--------------|-----|-------------------|------|---------------------------------------|------|----------------------|-----------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | |
| ASU | 77 | 16.9 | 199 | 43.6 | 159 | 34.9 | 17 | 3.7 | 4 | 0.9 | 276 | 60.5 | 456 | 3.7 |
| ECU | 273 | 21.5 | 601 | 47.4 | 349 | 27.5 | 36 | 2.8 | 9 | 0.7 | 874 | 68.9 | 1,268 | 3.9 |
| ECSU | 7 | 41.2 | 8 | 47.1 | 2 | 11.8 | . | . | . | . | 15 | 88.2 | 17 | 4.3 |
| FSU | 2 | 9.5 | 13 | 61.9 | 3 | 14.3 | 2 | 9.5 | 1 | 4.8 | 15 | 71.4 | 21 | 3.6 |
| NCA&T | 45 | 18.8 | 85 | 35.4 | 43 | 17.9 | 14 | 5.8 | 53 | 22.1 | 130 | 54.2 | 240 | 3.2 |
| NCCU | 53 | 25.1 | 96 | 45.5 | 47 | 22.3 | 7 | 3.3 | 8 | 3.8 | 149 | 70.6 | 211 | 3.8 |
| NCSU | 69 | 19.7 | 185 | 52.9 | 71 | 20.3 | 19 | 5.4 | 6 | 1.7 | 254 | 72.6 | 350 | 3.8 |
| UNCA | 39 | 30.2 | 46 | 35.7 | 37 | 28.7 | 7 | 5.4 | . | . | 85 | 65.9 | 129 | 3.9 |
| UNC-CH | 28 | 27.5 | 50 | 49.0 | 18 | 17.6 | 5 | 4.9 | 1 | 1.0 | 78 | 76.5 | 102 | 4.0 |
| UNCC | 38 | 17.7 | 102 | 47.4 | 57 | 26.5 | 16 | 7.4 | 2 | 0.9 | 140 | 65.1 | 215 | 3.7 |
| UNCG | 108 | 27.1 | 154 | 38.6 | 123 | 30.8 | 12 | 3.0 | 2 | 0.5 | 262 | 65.7 | 399 | 3.9 |
| UNCP | 10 | 16.1 | 24 | 38.7 | 27 | 43.5 | 1 | 1.6 | . | . | 34 | 54.8 | 62 | 3.7 |
| UNCW | 27 | 19.9 | 43 | 31.6 | 61 | 44.9 | 5 | 3.7 | . | . | 70 | 51.5 | 136 | 3.7 |
| UNCSA | 5 | 12.5 | 17 | 42.5 | 11 | 27.5 | 2 | 5.0 | 5 | 12.5 | 22 | 55.0 | 40 | 3.4 |
| WCU | 9 | 20.0 | 18 | 40.0 | 13 | 28.9 | 4 | 8.9 | 1 | 2.2 | 27 | 60.0 | 45 | 3.7 |
| WSSU | 31 | 18.8 | 71 | 43.0 | 47 | 28.5 | 7 | 4.2 | 9 | 5.5 | 102 | 61.8 | 165 | 3.7 |
| UNC total | 821 | 21.3 | 1,712 | 44.4 | 1,068 | 27.7 | 154 | 4.0 | 101 | 2.6 | 2,533 | 65.7 | 3,856 | 3.8 |

B4c. Career Services: Access to employment opportunities (e.g., career fairs, interviews, etc.)

| | Very Satisfied | | Neither Satisfied nor Dissatisfied | | | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 |
|------------------|----------------|------|------------------------------------|------|-------|------|--------------|------|-------------------|------|---------------------------------------|------|----------------------|-------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | Avg |
| ASU | 84 | 18.0 | 208 | 44.5 | 148 | 31.7 | 23 | 4.9 | 4 | 0.9 | 292 | 62.5 | 467 | 3.7 |
| ECU | 288 | 22.2 | 620 | 47.8 | 345 | 26.6 | 38 | 2.9 | 5 | 0.4 | 908 | 70.1 | 1,296 | 3.9 |
| ECSU | 7 | 43.8 | 8 | 50.0 | 1 | 6.3 | . | . | . | . | 15 | 93.8 | 16 | 4.4 |
| FSU | 5 | 22.7 | 13 | 59.1 | 3 | 13.6 | 1 | 4.5 | . | . | 18 | 81.8 | 22 | 4.0 |
| NCA&T | 44 | 18.5 | 91 | 38.2 | 37 | 15.5 | 11 | 4.6 | 55 | 23.1 | 135 | 56.7 | 238 | 3.2 |
| NCCU | 58 | 26.5 | 103 | 47.0 | 47 | 21.5 | 5 | 2.3 | 6 | 2.7 | 161 | 73.5 | 219 | 3.9 |
| NCSU | 84 | 23.3 | 183 | 50.8 | 69 | 19.2 | 19 | 5.3 | 5 | 1.4 | 267 | 74.2 | 360 | 3.9 |
| UNCA | 31 | 24.4 | 55 | 43.3 | 37 | 29.1 | 3 | 2.4 | 1 | 0.8 | 86 | 67.7 | 127 | 3.9 |
| UNC-CH | 28 | 27.2 | 53 | 51.5 | 19 | 18.4 | 2 | 1.9 | 1 | 1.0 | 81 | 78.6 | 103 | 4.0 |
| UNCC | 46 | 21.0 | 113 | 51.6 | 47 | 21.5 | 9 | 4.1 | 4 | 1.8 | 159 | 72.6 | 219 | 3.9 |
| UNCG | 116 | 28.2 | 176 | 42.7 | 103 | 25.0 | 14 | 3.4 | 3 | 0.7 | 292 | 70.9 | 412 | 3.9 |
| UNCP | 12 | 19.4 | 22 | 35.5 | 23 | 37.1 | 4 | 6.5 | 1 | 1.6 | 34 | 54.8 | 62 | 3.6 |
| UNCW | 27 | 19.9 | 46 | 33.8 | 57 | 41.9 | 5 | 3.7 | 1 | 0.7 | 73 | 53.7 | 136 | 3.7 |
| UNCSA | 11 | 25.6 | 13 | 30.2 | 12 | 27.9 | 5 | 11.6 | 2 | 4.7 | 24 | 55.8 | 43 | 3.6 |
| WCU | 10 | 20.4 | 22 | 44.9 | 14 | 28.6 | 2 | 4.1 | 1 | 2.0 | 32 | 65.3 | 49 | 3.8 |
| WSSU | 30 | 18.0 | 73 | 43.7 | 50 | 29.9 | 6 | 3.6 | 8 | 4.8 | 103 | 61.7 | 167 | 3.7 |
| UNC total | 881 | 22.4 | 1,799 | 45.7 | 1,012 | 25.7 | 147 | 3.7 | 97 | 2.5 | 2,680 | 68.1 | 3,936 | 3.8 |

B4d. Career Services: Help in preparing for interviews, resume, etc.

| | Very Satisfied | | Neither Satisfied nor Dissatisfied | | | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 Avg |
|------------------|----------------|------|------------------------------------|------|-------|------|--------------|-----|-------------------|------|---------------------------------------|------|----------------------|-----------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | |
| ASU | 82 | 18.4 | 187 | 42.0 | 162 | 36.4 | 9 | 2.0 | 5 | 1.1 | 269 | 60.4 | 445 | 3.7 |
| ECU | 277 | 22.2 | 551 | 44.2 | 372 | 29.9 | 41 | 3.3 | 5 | 0.4 | 828 | 66.5 | 1,246 | 3.8 |
| ECSU | 7 | 43.8 | 7 | 43.8 | 2 | 12.5 | . | . | . | . | 14 | 87.5 | 16 | 4.3 |
| FSU | 4 | 18.2 | 12 | 54.5 | 4 | 18.2 | 1 | 4.5 | 1 | 4.5 | 16 | 72.7 | 22 | 3.8 |
| NCA&T | 41 | 17.2 | 83 | 34.7 | 42 | 17.6 | 12 | 5.0 | 61 | 25.5 | 124 | 51.9 | 239 | 3.1 |
| NCCU | 52 | 24.8 | 100 | 47.6 | 46 | 21.9 | 7 | 3.3 | 5 | 2.4 | 152 | 72.4 | 210 | 3.9 |
| NCSU | 69 | 21.8 | 160 | 50.6 | 72 | 22.8 | 12 | 3.8 | 3 | 0.9 | 229 | 72.5 | 316 | 3.9 |
| UNCA | 27 | 23.9 | 53 | 46.9 | 30 | 26.5 | 2 | 1.8 | 1 | 0.9 | 80 | 70.8 | 113 | 3.9 |
| UNC-CH | 21 | 23.1 | 49 | 53.8 | 20 | 22.0 | . | . | 1 | 1.1 | 70 | 76.9 | 91 | 4.0 |
| UNCC | 42 | 21.0 | 93 | 46.5 | 56 | 28.0 | 8 | 4.0 | 1 | 0.5 | 135 | 67.5 | 200 | 3.8 |
| UNCG | 111 | 28.7 | 152 | 39.3 | 113 | 29.2 | 9 | 2.3 | 2 | 0.5 | 263 | 68.0 | 387 | 3.9 |
| UNCP | 9 | 15.0 | 29 | 48.3 | 21 | 35.0 | 1 | 1.7 | . | . | 38 | 63.3 | 60 | 3.8 |
| UNCW | 31 | 22.6 | 46 | 33.6 | 58 | 42.3 | 2 | 1.5 | . | . | 77 | 56.2 | 137 | 3.8 |
| UNCSA | 10 | 25.6 | 16 | 41.0 | 7 | 17.9 | 2 | 5.1 | 4 | 10.3 | 26 | 66.7 | 39 | 3.7 |
| WCU | 10 | 21.7 | 18 | 39.1 | 13 | 28.3 | 4 | 8.7 | 1 | 2.2 | 28 | 60.9 | 46 | 3.7 |
| WSSU | 31 | 18.7 | 66 | 39.8 | 50 | 30.1 | 9 | 5.4 | 10 | 6.0 | 97 | 58.4 | 166 | 3.6 |
| UNC total | 824 | 22.1 | 1,622 | 43.5 | 1,068 | 28.6 | 119 | 3.2 | 100 | 2.7 | 2,446 | 65.5 | 3,733 | 3.8 |

B4e. Career Services: Availability of career resources online

| | Very Satisfied | | Neither Satisfied nor Dissatisfied | | | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 |
|------------------|----------------|------|------------------------------------|------|-------|------|--------------|-----|-------------------|------|---------------------------------------|------|----------------------|-------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | Avg |
| ASU | 72 | 16.1 | 200 | 44.6 | 157 | 35.0 | 15 | 3.3 | 4 | 0.9 | 272 | 60.7 | 448 | 3.7 |
| ECU | 269 | 21.0 | 595 | 46.5 | 368 | 28.8 | 37 | 2.9 | 10 | 0.8 | 864 | 67.6 | 1,279 | 3.8 |
| ECSU | 7 | 46.7 | 7 | 46.7 | 1 | 6.7 | . | . | . | . | 14 | 93.3 | 15 | 4.4 |
| FSU | 2 | 10.5 | 13 | 68.4 | 3 | 15.8 | 1 | 5.3 | . | . | 15 | 78.9 | 19 | 3.8 |
| NCA&T | 35 | 14.4 | 90 | 37.0 | 54 | 22.2 | 15 | 6.2 | 49 | 20.2 | 125 | 51.4 | 243 | 3.2 |
| NCCU | 49 | 23.7 | 95 | 45.9 | 52 | 25.1 | 6 | 2.9 | 5 | 2.4 | 144 | 69.6 | 207 | 3.9 |
| NCSU | 66 | 20.4 | 167 | 51.7 | 76 | 23.5 | 10 | 3.1 | 4 | 1.2 | 233 | 72.1 | 323 | 3.9 |
| UNCA | 30 | 24.4 | 50 | 40.7 | 40 | 32.5 | 1 | 0.8 | 2 | 1.6 | 80 | 65.0 | 123 | 3.9 |
| UNC-CH | 30 | 27.3 | 54 | 49.1 | 19 | 17.3 | 4 | 3.6 | 3 | 2.7 | 84 | 76.4 | 110 | 3.9 |
| UNCC | 49 | 22.6 | 96 | 44.2 | 54 | 24.9 | 15 | 6.9 | 3 | 1.4 | 145 | 66.8 | 217 | 3.8 |
| UNCG | 102 | 25.4 | 165 | 41.1 | 113 | 28.2 | 15 | 3.7 | 6 | 1.5 | 267 | 66.6 | 401 | 3.9 |
| UNCP | 9 | 14.8 | 28 | 45.9 | 21 | 34.4 | 2 | 3.3 | 1 | 1.6 | 37 | 60.7 | 61 | 3.7 |
| UNCW | 22 | 16.3 | 53 | 39.3 | 59 | 43.7 | 1 | 0.7 | . | . | 75 | 55.6 | 135 | 3.7 |
| UNCSA | 6 | 17.1 | 12 | 34.3 | 12 | 34.3 | 3 | 8.6 | 2 | 5.7 | 18 | 51.4 | 35 | 3.5 |
| WCU | 8 | 17.0 | 20 | 42.6 | 15 | 31.9 | 3 | 6.4 | 1 | 2.1 | 28 | 59.6 | 47 | 3.7 |
| WSSU | 29 | 17.5 | 68 | 41.0 | 52 | 31.3 | 8 | 4.8 | 9 | 5.4 | 97 | 58.4 | 166 | 3.6 |
| UNC total | 785 | 20.5 | 1,713 | 44.7 | 1,096 | 28.6 | 136 | 3.6 | 99 | 2.6 | 2,498 | 65.2 | 3,829 | 3.8 |

B5a. Information Technology: Training on the technology that I am required to use in my course

| | Very Satisfied | | Satisfied | | Neither Satisfied nor Dissatisfied | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 |
|------------------|----------------|------|-----------|------|------------------------------------|------|--------------|------|-------------------|------|---------------------------------------|------|----------------------|-------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | Avg |
| ASU | 98 | 16.7 | 324 | 55.1 | 133 | 22.6 | 28 | 4.8 | 5 | 0.9 | 422 | 71.8 | 588 | 3.8 |
| ECU | 322 | 21.2 | 789 | 52.0 | 354 | 23.3 | 43 | 2.8 | 9 | 0.6 | 1,111 | 73.2 | 1,517 | 3.9 |
| ECSU | 8 | 44.4 | 8 | 44.4 | 1 | 5.6 | 1 | 5.6 | . | . | 16 | 88.9 | 18 | 4.3 |
| FSU | 2 | 9.5 | 12 | 57.1 | 5 | 23.8 | 2 | 9.5 | . | . | 14 | 66.7 | 21 | 3.7 |
| NCA&T | 34 | 14.0 | 90 | 37.0 | 42 | 17.3 | 16 | 6.6 | 61 | 25.1 | 124 | 51.0 | 243 | 3.1 |
| NCCU | 38 | 18.6 | 93 | 45.6 | 62 | 30.4 | 6 | 2.9 | 5 | 2.5 | 131 | 64.2 | 204 | 3.8 |
| NCSU | 68 | 14.0 | 258 | 53.3 | 110 | 22.7 | 41 | 8.5 | 7 | 1.4 | 326 | 67.4 | 484 | 3.7 |
| UNCA | 40 | 24.8 | 67 | 41.6 | 44 | 27.3 | 9 | 5.6 | 1 | 0.6 | 107 | 66.5 | 161 | 3.8 |
| UNC-CH | 11 | 8.1 | 64 | 47.4 | 44 | 32.6 | 14 | 10.4 | 2 | 1.5 | 75 | 55.6 | 135 | 3.5 |
| UNCC | 31 | 12.6 | 123 | 49.8 | 61 | 24.7 | 26 | 10.5 | 6 | 2.4 | 154 | 62.3 | 247 | 3.6 |
| UNCG | 100 | 20.5 | 208 | 42.7 | 144 | 29.6 | 27 | 5.5 | 8 | 1.6 | 308 | 63.2 | 487 | 3.7 |
| UNCP | 11 | 18.3 | 35 | 58.3 | 14 | 23.3 | . | . | . | . | 46 | 76.7 | 60 | 4.0 |
| UNCW | 22 | 15.8 | 54 | 38.8 | 56 | 40.3 | 6 | 4.3 | 1 | 0.7 | 76 | 54.7 | 139 | 3.6 |
| UNCSA | 7 | 16.3 | 14 | 32.6 | 16 | 37.2 | 5 | 11.6 | 1 | 2.3 | 21 | 48.8 | 43 | 3.5 |
| WCU | 12 | 17.9 | 31 | 46.3 | 17 | 25.4 | 6 | 9.0 | 1 | 1.5 | 43 | 64.2 | 67 | 3.7 |
| WSSU | 25 | 14.3 | 92 | 52.6 | 40 | 22.9 | 11 | 6.3 | 7 | 4.0 | 117 | 66.9 | 175 | 3.7 |
| UNC Total | 829 | 18.1 | 2,262 | 49.3 | 1,143 | 24.9 | 241 | 5.3 | 114 | 2.5 | 3,091 | 67.4 | 4,589 | 3.8 |

B5b. Information Technology: Assistance from the helpdesk in solving my technology problems

| | Very Satisfied | | Satisfied | | Neither Satisfied nor Dissatisfied | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 |
|------------------|----------------|------|-----------|------|------------------------------------|------|--------------|------|-------------------|------|---------------------------------------|------|----------------------|-------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | Avg |
| ASU | 120 | 21.2 | 297 | 52.6 | 125 | 22.1 | 18 | 3.2 | 5 | 0.9 | 417 | 73.8 | 565 | 3.9 |
| ECU | 309 | 21.4 | 732 | 50.6 | 364 | 25.2 | 32 | 2.2 | 10 | 0.7 | 1,041 | 71.9 | 1,447 | 3.9 |
| ECSU | 6 | 33.3 | 8 | 44.4 | 2 | 11.1 | 1 | 5.6 | 1 | 5.6 | 14 | 77.8 | 18 | 3.9 |
| FSU | 2 | 9.1 | 13 | 59.1 | 5 | 22.7 | 2 | 9.1 | . | . | 15 | 68.2 | 22 | 3.7 |
| NCA&T | 28 | 11.5 | 101 | 41.4 | 42 | 17.2 | 36 | 14.8 | 37 | 15.2 | 129 | 52.9 | 244 | 3.2 |
| NCCU | 39 | 18.8 | 87 | 41.8 | 63 | 30.3 | 11 | 5.3 | 8 | 3.8 | 126 | 60.6 | 208 | 3.7 |
| NCSU | 73 | 19.9 | 191 | 52.0 | 84 | 22.9 | 16 | 4.4 | 3 | 0.8 | 264 | 71.9 | 367 | 3.9 |
| UNCA | 38 | 26.0 | 55 | 37.7 | 40 | 27.4 | 9 | 6.2 | 4 | 2.7 | 93 | 63.7 | 146 | 3.8 |
| UNC-CH | 24 | 19.0 | 70 | 55.6 | 27 | 21.4 | 4 | 3.2 | 1 | 0.8 | 94 | 74.6 | 126 | 3.9 |
| UNCC | 45 | 21.1 | 82 | 38.5 | 66 | 31.0 | 18 | 8.5 | 2 | 0.9 | 127 | 59.6 | 213 | 3.7 |
| UNCG | 95 | 21.4 | 191 | 43.0 | 131 | 29.5 | 20 | 4.5 | 7 | 1.6 | 286 | 64.4 | 444 | 3.8 |
| UNCP | 12 | 20.3 | 27 | 45.8 | 16 | 27.1 | 4 | 6.8 | . | . | 39 | 66.1 | 59 | 3.8 |
| UNCW | 32 | 23.0 | 59 | 42.4 | 39 | 28.1 | 8 | 5.8 | 1 | 0.7 | 91 | 65.5 | 139 | 3.8 |
| UNCSA | 4 | 10.5 | 10 | 26.3 | 13 | 34.2 | 6 | 15.8 | 5 | 13.2 | 14 | 36.8 | 38 | 3.1 |
| WCU | 13 | 19.4 | 33 | 49.3 | 11 | 16.4 | 6 | 9.0 | 4 | 6.0 | 46 | 68.7 | 67 | 3.7 |
| WSSU | 21 | 12.3 | 73 | 42.7 | 52 | 30.4 | 13 | 7.6 | 12 | 7.0 | 94 | 55.0 | 171 | 3.5 |
| UNC Total | 861 | 20.1 | 2,029 | 47.5 | 1,080 | 25.3 | 204 | 4.8 | 100 | 2.3 | 2,890 | 67.6 | 4,274 | 3.8 |

B5c. Information Technology: Hours of operation for university computer labs

| | Very Satisfied | | Neither Satisfied nor Dissatisfied | | | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 |
|------------------|----------------|------|------------------------------------|------|-----|------|--------------|------|-------------------|------|---------------------------------------|------|----------------------|-------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | Avg |
| ASU | 128 | 20.6 | 342 | 55.2 | 121 | 19.5 | 24 | 3.9 | 5 | 0.8 | 470 | 75.8 | 620 | 3.9 |
| ECU | 384 | 23.7 | 847 | 52.2 | 288 | 17.8 | 81 | 5.0 | 22 | 1.4 | 1,231 | 75.9 | 1,622 | 3.9 |
| ECSU | 8 | 40.0 | 11 | 55.0 | . | . | 1 | 5.0 | . | . | 19 | 95.0 | 20 | 4.3 |
| FSU | 2 | 8.3 | 15 | 62.5 | 4 | 16.7 | 3 | 12.5 | . | . | 17 | 70.8 | 24 | 3.7 |
| NCA&T | 30 | 12.4 | 111 | 45.9 | 32 | 13.2 | 34 | 14.0 | 35 | 14.5 | 141 | 58.3 | 242 | 3.3 |
| NCCU | 46 | 20.6 | 102 | 45.7 | 46 | 20.6 | 21 | 9.4 | 8 | 3.6 | 148 | 66.4 | 223 | 3.7 |
| NCSU | 109 | 23.6 | 254 | 55.1 | 84 | 18.2 | 13 | 2.8 | 1 | 0.2 | 363 | 78.7 | 461 | 4.0 |
| UNCA | 38 | 23.8 | 55 | 34.4 | 46 | 28.8 | 16 | 10.0 | 5 | 3.1 | 93 | 58.1 | 160 | 3.7 |
| UNC-CH | 27 | 17.9 | 91 | 60.3 | 22 | 14.6 | 9 | 6.0 | 2 | 1.3 | 118 | 78.1 | 151 | 3.9 |
| UNCC | 63 | 22.5 | 140 | 50.0 | 51 | 18.2 | 23 | 8.2 | 3 | 1.1 | 203 | 72.5 | 280 | 3.8 |
| UNCG | 140 | 27.3 | 254 | 49.5 | 101 | 19.7 | 17 | 3.3 | 1 | 0.2 | 394 | 76.8 | 513 | 4.0 |
| UNCP | 17 | 27.9 | 32 | 52.5 | 10 | 16.4 | 2 | 3.3 | . | . | 49 | 80.3 | 61 | 4.0 |
| UNCW | 22 | 15.7 | 59 | 42.1 | 53 | 37.9 | 6 | 4.3 | . | . | 81 | 57.9 | 140 | 3.7 |
| UNCSA | 4 | 9.5 | 20 | 47.6 | 12 | 28.6 | 3 | 7.1 | 3 | 7.1 | 24 | 57.1 | 42 | 3.5 |
| WCU | 13 | 19.7 | 32 | 48.5 | 12 | 18.2 | 6 | 9.1 | 3 | 4.5 | 45 | 68.2 | 66 | 3.7 |
| WSSU | 24 | 13.8 | 75 | 43.1 | 45 | 25.9 | 15 | 8.6 | 15 | 8.6 | 99 | 56.9 | 174 | 3.4 |
| UNC total | 1,055 | 22.0 | 2,440 | 50.8 | 927 | 19.3 | 274 | 5.7 | 103 | 2.1 | 3,495 | 72.8 | 4,799 | 3.8 |

B5d. Information Technology:
 Availability of equipment and software in university computer labs to meet my needs

| | Very Satisfied | | Neither Satisfied nor Dissatisfied | | | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 |
|------------------|----------------|------|------------------------------------|------|-----|------|--------------|------|-------------------|------|---------------------------------------|------|----------------------|-------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | Avg |
| ASU | 145 | 22.7 | 355 | 55.6 | 106 | 16.6 | 30 | 4.7 | 3 | 0.5 | 500 | 78.2 | 639 | 4.0 |
| ECU | 379 | 23.4 | 870 | 53.6 | 308 | 19.0 | 54 | 3.3 | 12 | 0.7 | 1,249 | 77.0 | 1,623 | 4.0 |
| ECSU | 8 | 40.0 | 10 | 50.0 | 1 | 5.0 | 1 | 5.0 | . | . | 18 | 90.0 | 20 | 4.3 |
| FSU | 2 | 8.3 | 15 | 62.5 | 5 | 20.8 | 2 | 8.3 | . | . | 17 | 70.8 | 24 | 3.7 |
| NCA&T | 36 | 14.8 | 89 | 36.6 | 26 | 10.7 | 45 | 18.5 | 47 | 19.3 | 125 | 51.4 | 243 | 3.1 |
| NCCU | 41 | 18.3 | 115 | 51.3 | 50 | 22.3 | 8 | 3.6 | 10 | 4.5 | 156 | 69.6 | 224 | 3.8 |
| NCSU | 111 | 22.7 | 279 | 56.9 | 82 | 16.7 | 15 | 3.1 | 3 | 0.6 | 390 | 79.6 | 490 | 4.0 |
| UNCA | 40 | 23.4 | 73 | 42.7 | 41 | 24.0 | 15 | 8.8 | 2 | 1.2 | 113 | 66.1 | 171 | 3.8 |
| UNC-CH | 26 | 17.7 | 88 | 59.9 | 28 | 19.0 | 5 | 3.4 | . | . | 114 | 77.6 | 147 | 3.9 |
| UNCC | 61 | 22.6 | 144 | 53.3 | 41 | 15.2 | 17 | 6.3 | 7 | 2.6 | 205 | 75.9 | 270 | 3.9 |
| UNCG | 135 | 25.8 | 251 | 47.9 | 109 | 20.8 | 22 | 4.2 | 7 | 1.3 | 386 | 73.7 | 524 | 3.9 |
| UNCP | 15 | 24.6 | 34 | 55.7 | 8 | 13.1 | 3 | 4.9 | 1 | 1.6 | 49 | 80.3 | 61 | 4.0 |
| UNCW | 24 | 17.1 | 63 | 45.0 | 47 | 33.6 | 4 | 2.9 | 2 | 1.4 | 87 | 62.1 | 140 | 3.7 |
| UNCSA | 2 | 4.5 | 15 | 34.1 | 9 | 20.5 | 8 | 18.2 | 10 | 22.7 | 17 | 38.6 | 44 | 2.8 |
| WCU | 13 | 20.0 | 31 | 47.7 | 12 | 18.5 | 4 | 6.2 | 5 | 7.7 | 44 | 67.7 | 65 | 3.7 |
| WSSU | 29 | 16.1 | 90 | 50.0 | 45 | 25.0 | 11 | 6.1 | 5 | 2.8 | 119 | 66.1 | 180 | 3.7 |
| UNC total | 1,067 | 21.9 | 2,522 | 51.8 | 918 | 18.9 | 244 | 5.0 | 114 | 2.3 | 3,589 | 73.8 | 4,865 | 3.9 |

B5e. Information Technology: Availability of wireless access on campus

| | Very Satisfied | | Satisfied | | Neither Satisfied nor Dissatisfied | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 |
|------------------|----------------|------|-----------|------|------------------------------------|------|--------------|------|-------------------|------|---------------------------------------|------|----------------------|-------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | Avg |
| ASU | 144 | 21.5 | 346 | 51.6 | 90 | 13.4 | 75 | 11.2 | 16 | 2.4 | 490 | 73.0 | 671 | 3.8 |
| ECU | 464 | 28.0 | 825 | 49.8 | 248 | 15.0 | 88 | 5.3 | 31 | 1.9 | 1,289 | 77.8 | 1,656 | 4.0 |
| ECSU | 9 | 47.4 | 7 | 36.8 | 1 | 5.3 | 1 | 5.3 | 1 | 5.3 | 16 | 84.2 | 19 | 4.2 |
| FSU | 2 | 8.7 | 13 | 56.5 | 5 | 21.7 | 1 | 4.3 | 2 | 8.7 | 15 | 65.2 | 23 | 3.5 |
| NCA&T | 38 | 15.8 | 90 | 37.3 | 52 | 21.6 | 17 | 7.1 | 44 | 18.3 | 128 | 53.1 | 241 | 3.3 |
| NCCU | 32 | 14.3 | 81 | 36.2 | 43 | 19.2 | 34 | 15.2 | 34 | 15.2 | 113 | 50.4 | 224 | 3.2 |
| NCSU | 175 | 30.3 | 279 | 48.3 | 66 | 11.4 | 51 | 8.8 | 7 | 1.2 | 454 | 78.5 | 578 | 4.0 |
| UNCA | 31 | 17.7 | 33 | 18.9 | 34 | 19.4 | 39 | 22.3 | 38 | 21.7 | 64 | 36.6 | 175 | 2.9 |
| UNC-CH | 42 | 23.2 | 80 | 44.2 | 26 | 14.4 | 29 | 16.0 | 4 | 2.2 | 122 | 67.4 | 181 | 3.7 |
| UNCC | 62 | 20.3 | 110 | 35.9 | 47 | 15.4 | 57 | 18.6 | 30 | 9.8 | 172 | 56.2 | 306 | 3.4 |
| UNCG | 166 | 29.3 | 241 | 42.5 | 80 | 14.1 | 64 | 11.3 | 16 | 2.8 | 407 | 71.8 | 567 | 3.8 |
| UNCP | 14 | 23.0 | 33 | 54.1 | 6 | 9.8 | 7 | 11.5 | 1 | 1.6 | 47 | 77.0 | 61 | 3.9 |
| UNCW | 34 | 24.3 | 56 | 40.0 | 27 | 19.3 | 15 | 10.7 | 8 | 5.7 | 90 | 64.3 | 140 | 3.7 |
| UNCSA | 4 | 9.3 | 21 | 48.8 | 5 | 11.6 | 11 | 25.6 | 2 | 4.7 | 25 | 58.1 | 43 | 3.3 |
| WCU | 12 | 15.4 | 37 | 47.4 | 9 | 11.5 | 15 | 19.2 | 5 | 6.4 | 49 | 62.8 | 78 | 3.5 |
| WSSU | 31 | 17.0 | 78 | 42.9 | 33 | 18.1 | 23 | 12.6 | 17 | 9.3 | 109 | 59.9 | 182 | 3.5 |
| UNC total | 1,260 | 24.5 | 2,330 | 45.3 | 772 | 15.0 | 527 | 10.2 | 256 | 5.0 | 3,590 | 69.8 | 5,145 | 3.7 |

B5f. Information Technology: Online course management system(s) used in my classes

| | Very Satisfied | | Neither Satisfied nor Dissatisfied | | | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 |
|------------------|----------------|------|------------------------------------|------|-------|------|--------------|------|-------------------|------|---------------------------------------|------|----------------------|-------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | Avg |
| ASU | 196 | 29.5 | 350 | 52.7 | 82 | 12.3 | 28 | 4.2 | 8 | 1.2 | 546 | 82.2 | 664 | 4.1 |
| ECU | 441 | 26.5 | 896 | 53.7 | 279 | 16.7 | 34 | 2.0 | 17 | 1.0 | 1,337 | 80.2 | 1,667 | 4.0 |
| ECSU | 8 | 38.1 | 12 | 57.1 | 1 | 4.8 | . | . | . | . | 20 | 95.2 | 21 | 4.3 |
| FSU | 3 | 14.3 | 12 | 57.1 | 5 | 23.8 | 1 | 4.8 | . | . | 15 | 71.4 | 21 | 3.8 |
| NCA&T | 37 | 15.3 | 99 | 40.9 | 61 | 25.2 | 13 | 5.4 | 32 | 13.2 | 136 | 56.2 | 242 | 3.4 |
| NCCU | 35 | 16.7 | 93 | 44.5 | 68 | 32.5 | 5 | 2.4 | 8 | 3.8 | 128 | 61.2 | 209 | 3.7 |
| NCSU | 98 | 16.9 | 287 | 49.6 | 115 | 19.9 | 59 | 10.2 | 20 | 3.5 | 385 | 66.5 | 579 | 3.7 |
| UNCA | 36 | 21.8 | 63 | 38.2 | 53 | 32.1 | 9 | 5.5 | 4 | 2.4 | 99 | 60.0 | 165 | 3.7 |
| UNC-CH | 14 | 8.9 | 101 | 63.9 | 33 | 20.9 | 9 | 5.7 | 1 | 0.6 | 115 | 72.8 | 158 | 3.7 |
| UNCC | 45 | 15.7 | 158 | 55.2 | 60 | 21.0 | 22 | 7.7 | 1 | 0.3 | 203 | 71.0 | 286 | 3.8 |
| UNCG | 109 | 20.4 | 257 | 48.1 | 136 | 25.5 | 22 | 4.1 | 10 | 1.9 | 366 | 68.5 | 534 | 3.8 |
| UNCP | 19 | 31.7 | 32 | 53.3 | 8 | 13.3 | . | . | 1 | 1.7 | 51 | 85.0 | 60 | 4.1 |
| UNCW | 20 | 14.3 | 64 | 45.7 | 33 | 23.6 | 15 | 10.7 | 8 | 5.7 | 84 | 60.0 | 140 | 3.5 |
| UNCSA | 8 | 18.2 | 21 | 47.7 | 10 | 22.7 | 2 | 4.5 | 3 | 6.8 | 29 | 65.9 | 44 | 3.7 |
| WCU | 10 | 12.5 | 38 | 47.5 | 18 | 22.5 | 8 | 10.0 | 6 | 7.5 | 48 | 60.0 | 80 | 3.5 |
| WSSU | 27 | 15.6 | 89 | 51.4 | 49 | 28.3 | 7 | 4.0 | 1 | 0.6 | 116 | 67.1 | 173 | 3.8 |
| UNC total | 1,106 | 21.9 | 2,572 | 51.0 | 1,011 | 20.0 | 234 | 4.6 | 120 | 2.4 | 3,678 | 72.9 | 5,043 | 3.9 |

B5g. Information Technology: Effectiveness of information technology in improving my learning experience

| | Very Satisfied | | Satisfied | | Neither Satisfied nor Dissatisfied | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 |
|------------------|----------------|------|-----------|------|------------------------------------|------|--------------|------|-------------------|------|---------------------------------------|------|----------------------|-------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | Avg |
| ASU | 143 | 22.2 | 353 | 54.7 | 133 | 20.6 | 13 | 2.0 | 3 | 0.5 | 496 | 76.9 | 645 | 4.0 |
| ECU | 392 | 24.1 | 860 | 52.9 | 340 | 20.9 | 26 | 1.6 | 7 | 0.4 | 1,252 | 77.0 | 1,625 | 4.0 |
| ECSU | 8 | 40.0 | 10 | 50.0 | 2 | 10.0 | . | . | . | . | 18 | 90.0 | 20 | 4.3 |
| FSU | 2 | 8.7 | 15 | 65.2 | 5 | 21.7 | 1 | 4.3 | . | . | 17 | 73.9 | 23 | 3.8 |
| NCA&T | 31 | 13.3 | 72 | 30.9 | 47 | 20.2 | 43 | 18.5 | 40 | 17.2 | 103 | 44.2 | 233 | 3.0 |
| NCCU | 35 | 16.2 | 112 | 51.9 | 57 | 26.4 | 6 | 2.8 | 6 | 2.8 | 147 | 68.1 | 216 | 3.8 |
| NCSU | 93 | 16.6 | 308 | 55.1 | 135 | 24.2 | 19 | 3.4 | 4 | 0.7 | 401 | 71.7 | 559 | 3.8 |
| UNCA | 36 | 20.9 | 66 | 38.4 | 60 | 34.9 | 9 | 5.2 | 1 | 0.6 | 102 | 59.3 | 172 | 3.7 |
| UNC-CH | 20 | 12.1 | 100 | 60.6 | 37 | 22.4 | 5 | 3.0 | 3 | 1.8 | 120 | 72.7 | 165 | 3.8 |
| UNCC | 39 | 14.2 | 145 | 52.9 | 75 | 27.4 | 12 | 4.4 | 3 | 1.1 | 184 | 67.2 | 274 | 3.7 |
| UNCG | 113 | 21.4 | 248 | 47.1 | 143 | 27.1 | 17 | 3.2 | 6 | 1.1 | 361 | 68.5 | 527 | 3.8 |
| UNCP | 17 | 27.9 | 33 | 54.1 | 9 | 14.8 | 1 | 1.6 | 1 | 1.6 | 50 | 82.0 | 61 | 4.0 |
| UNCW | 19 | 13.6 | 74 | 52.9 | 41 | 29.3 | 5 | 3.6 | 1 | 0.7 | 93 | 66.4 | 140 | 3.8 |
| UNCSA | 2 | 4.8 | 21 | 50.0 | 15 | 35.7 | 4 | 9.5 | . | . | 23 | 54.8 | 42 | 3.5 |
| WCU | 12 | 16.9 | 38 | 53.5 | 14 | 19.7 | 4 | 5.6 | 3 | 4.2 | 50 | 70.4 | 71 | 3.7 |
| WSSU | 33 | 18.2 | 94 | 51.9 | 42 | 23.2 | 8 | 4.4 | 4 | 2.2 | 127 | 70.2 | 181 | 3.8 |
| UNC total | 995 | 20.1 | 2,549 | 51.5 | 1,155 | 23.3 | 173 | 3.5 | 82 | 1.7 | 3,544 | 71.5 | 4,954 | 3.8 |

C1a. Services: Financial aid: application/award process

| | Very Satisfied | | Neither Satisfied nor Dissatisfied | | | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 Avg |
|------------------|----------------|------|------------------------------------|------|-----|------|--------------|------|-------------------|------|---------------------------------------|------|----------------------|-----------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | |
| ASU | 99 | 17.6 | 256 | 45.4 | 130 | 23.0 | 55 | 9.8 | 24 | 4.3 | 355 | 62.9 | 564 | 3.6 |
| ECU | 254 | 17.2 | 639 | 43.4 | 342 | 23.2 | 153 | 10.4 | 85 | 5.8 | 893 | 60.6 | 1,473 | 3.6 |
| ECSU | 6 | 25.0 | 11 | 45.8 | 2 | 8.3 | 1 | 4.2 | 4 | 16.7 | 17 | 70.8 | 24 | 3.6 |
| FSU | 2 | 8.7 | 10 | 43.5 | 3 | 13.0 | 4 | 17.4 | 4 | 17.4 | 12 | 52.2 | 23 | 3.1 |
| NCA&T | 31 | 13.8 | 82 | 36.4 | 44 | 19.6 | 39 | 17.3 | 29 | 12.9 | 113 | 50.2 | 225 | 3.2 |
| NCCU | 39 | 16.6 | 127 | 54.0 | 29 | 12.3 | 29 | 12.3 | 11 | 4.7 | 166 | 70.6 | 235 | 3.7 |
| NCSU | 96 | 22.4 | 206 | 48.1 | 72 | 16.8 | 39 | 9.1 | 15 | 3.5 | 302 | 70.6 | 428 | 3.8 |
| UNCA | 27 | 18.6 | 57 | 39.3 | 38 | 26.2 | 14 | 9.7 | 9 | 6.2 | 84 | 57.9 | 145 | 3.5 |
| UNC-CH | 20 | 16.1 | 54 | 43.5 | 25 | 20.2 | 18 | 14.5 | 7 | 5.6 | 74 | 59.7 | 124 | 3.5 |
| UNCC | 40 | 15.4 | 113 | 43.5 | 54 | 20.8 | 39 | 15.0 | 14 | 5.4 | 153 | 58.8 | 260 | 3.5 |
| UNCG | 104 | 20.2 | 218 | 42.4 | 91 | 17.7 | 66 | 12.8 | 35 | 6.8 | 322 | 62.6 | 514 | 3.6 |
| UNCP | 15 | 25.0 | 29 | 48.3 | 10 | 16.7 | 5 | 8.3 | 1 | 1.7 | 44 | 73.3 | 60 | 3.9 |
| UNCW | 24 | 17.6 | 42 | 30.9 | 53 | 39.0 | 10 | 7.4 | 7 | 5.1 | 66 | 48.5 | 136 | 3.5 |
| UNCSA | 3 | 8.8 | 15 | 44.1 | 11 | 32.4 | 3 | 8.8 | 2 | 5.9 | 18 | 52.9 | 34 | 3.4 |
| WCU | 10 | 13.2 | 39 | 51.3 | 12 | 15.8 | 11 | 14.5 | 4 | 5.3 | 49 | 64.5 | 76 | 3.5 |
| WSSU | 9 | 5.0 | 39 | 21.5 | 39 | 21.5 | 45 | 24.9 | 49 | 27.1 | 48 | 26.5 | 181 | 2.5 |
| UNC total | 779 | 17.3 | 1,937 | 43.0 | 955 | 21.2 | 531 | 11.8 | 300 | 6.7 | 2,716 | 60.3 | 4,502 | 3.5 |

C1b. Services: Financial aid: disbursement process

| | Very Satisfied | | Neither Satisfied nor Dissatisfied | | | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 Avg |
|-----------|----------------|------|------------------------------------|------|-------|------|--------------|------|-------------------|------|---------------------------------------|------|----------------------|-----------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | |
| ASU | 100 | 18.5 | 236 | 43.7 | 141 | 26.1 | 48 | 8.9 | 15 | 2.8 | 336 | 62.2 | 540 | 3.7 |
| ECU | 254 | 17.3 | 637 | 43.5 | 348 | 23.8 | 146 | 10.0 | 79 | 5.4 | 891 | 60.9 | 1,464 | 3.6 |
| ECSU | 5 | 20.8 | 11 | 45.8 | 2 | 8.3 | 1 | 4.2 | 5 | 20.8 | 16 | 66.7 | 24 | 3.4 |
| FSU | 2 | 8.7 | 11 | 47.8 | 1 | 4.3 | 4 | 17.4 | 5 | 21.7 | 13 | 56.5 | 23 | 3.0 |
| NCA&T | 29 | 12.6 | 109 | 47.2 | 49 | 21.2 | 23 | 10.0 | 21 | 9.1 | 138 | 59.7 | 231 | 3.4 |
| NCCU | 32 | 13.9 | 112 | 48.7 | 41 | 17.8 | 32 | 13.9 | 13 | 5.7 | 144 | 62.6 | 230 | 3.5 |
| NCSU | 87 | 21.3 | 202 | 49.5 | 67 | 16.4 | 37 | 9.1 | 15 | 3.7 | 289 | 70.8 | 408 | 3.8 |
| UNCA | 28 | 20.7 | 54 | 40.0 | 35 | 25.9 | 14 | 10.4 | 4 | 3.0 | 82 | 60.7 | 135 | 3.7 |
| UNC-CH | 20 | 18.7 | 49 | 45.8 | 22 | 20.6 | 9 | 8.4 | 7 | 6.5 | 69 | 64.5 | 107 | 3.6 |
| UNCC | 29 | 11.6 | 111 | 44.4 | 65 | 26.0 | 33 | 13.2 | 12 | 4.8 | 140 | 56.0 | 250 | 3.4 |
| UNCG | 96 | 19.3 | 202 | 40.6 | 114 | 22.9 | 57 | 11.4 | 29 | 5.8 | 298 | 59.8 | 498 | 3.6 |
| UNCP | 17 | 29.3 | 29 | 50.0 | 4 | 6.9 | 6 | 10.3 | 2 | 3.4 | 46 | 79.3 | 58 | 3.9 |
| UNCW | 21 | 15.4 | 39 | 28.7 | 60 | 44.1 | 10 | 7.4 | 6 | 4.4 | 60 | 44.1 | 136 | 3.4 |
| UNCSA | 2 | 6.3 | 15 | 46.9 | 11 | 34.4 | 2 | 6.3 | 2 | 6.3 | 17 | 53.1 | 32 | 3.4 |
| WCU | 9 | 12.3 | 37 | 50.7 | 14 | 19.2 | 9 | 12.3 | 4 | 5.5 | 46 | 63.0 | 73 | 3.5 |
| WSSU | 5 | 2.8 | 46 | 25.7 | 40 | 22.3 | 36 | 20.1 | 52 | 29.1 | 51 | 28.5 | 179 | 2.5 |
| UNC total | 736 | 16.8 | 1,900 | 43.3 | 1,014 | 23.1 | 467 | 10.6 | 271 | 6.2 | 2,636 | 60.1 | 4,388 | 3.5 |

C1c. Services: Cashier/student accounts/billing office

| | Very Satisfied | | Neither Satisfied nor Dissatisfied | | | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 |
|-----------|----------------|------|------------------------------------|------|-------|------|--------------|------|-------------------|------|---------------------------------------|------|----------------------|-------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | Avg |
| ASU | 109 | 17.3 | 338 | 53.6 | 147 | 23.3 | 28 | 4.4 | 9 | 1.4 | 447 | 70.8 | 631 | 3.8 |
| ECU | 270 | 16.4 | 810 | 49.2 | 371 | 22.6 | 140 | 8.5 | 54 | 3.3 | 1,080 | 65.7 | 1,645 | 3.7 |
| ECSU | 8 | 33.3 | 13 | 54.2 | . | . | . | . | 3 | 12.5 | 21 | 87.5 | 24 | 4.0 |
| FSU | 3 | 12.5 | 14 | 58.3 | 2 | 8.3 | 2 | 8.3 | 3 | 12.5 | 17 | 70.8 | 24 | 3.5 |
| NCA&T | 36 | 15.2 | 135 | 57.0 | 37 | 15.6 | 11 | 4.6 | 18 | 7.6 | 171 | 72.2 | 237 | 3.7 |
| NCCU | 43 | 18.7 | 118 | 51.3 | 39 | 17.0 | 23 | 10.0 | 7 | 3.0 | 161 | 70.0 | 230 | 3.7 |
| NCSU | 88 | 16.5 | 272 | 51.1 | 114 | 21.4 | 44 | 8.3 | 14 | 2.6 | 360 | 67.7 | 532 | 3.7 |
| UNCA | 37 | 21.6 | 66 | 38.6 | 48 | 28.1 | 17 | 9.9 | 3 | 1.8 | 103 | 60.2 | 171 | 3.7 |
| UNC-CH | 19 | 12.7 | 86 | 57.3 | 30 | 20.0 | 13 | 8.7 | 2 | 1.3 | 105 | 70.0 | 150 | 3.7 |
| UNCC | 40 | 14.3 | 130 | 46.6 | 75 | 26.9 | 25 | 9.0 | 9 | 3.2 | 170 | 60.9 | 279 | 3.6 |
| UNCG | 120 | 22.0 | 259 | 47.4 | 119 | 21.8 | 35 | 6.4 | 13 | 2.4 | 379 | 69.4 | 546 | 3.8 |
| UNCP | 13 | 21.7 | 31 | 51.7 | 9 | 15.0 | 6 | 10.0 | 1 | 1.7 | 44 | 73.3 | 60 | 3.8 |
| UNCW | 21 | 15.4 | 62 | 45.6 | 46 | 33.8 | 5 | 3.7 | 2 | 1.5 | 83 | 61.0 | 136 | 3.7 |
| UNCSA | 5 | 13.5 | 16 | 43.2 | 13 | 35.1 | 1 | 2.7 | 2 | 5.4 | 21 | 56.8 | 37 | 3.6 |
| WCU | 14 | 17.3 | 42 | 51.9 | 18 | 22.2 | 6 | 7.4 | 1 | 1.2 | 56 | 69.1 | 81 | 3.8 |
| WSSU | 12 | 6.6 | 63 | 34.4 | 46 | 25.1 | 33 | 18.0 | 29 | 15.8 | 75 | 41.0 | 183 | 3.0 |
| UNC total | 838 | 16.9 | 2,455 | 49.4 | 1,114 | 22.4 | 389 | 7.8 | 170 | 3.4 | 3,293 | 66.3 | 4,966 | 3.7 |

C1d. Services: Registrar's office

| | Very Satisfied | | Neither Satisfied nor Dissatisfied | | | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 |
|-----------|----------------|------|------------------------------------|------|-------|------|--------------|------|-------------------|-----|---------------------------------------|------|----------------------|-------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | Avg |
| ASU | 121 | 18.3 | 373 | 56.3 | 124 | 18.7 | 33 | 5.0 | 11 | 1.7 | 494 | 74.6 | 662 | 3.8 |
| ECU | 288 | 17.5 | 884 | 53.6 | 364 | 22.1 | 86 | 5.2 | 28 | 1.7 | 1,172 | 71.0 | 1,650 | 3.8 |
| ECSU | 8 | 34.8 | 13 | 56.5 | 2 | 8.7 | . | . | . | . | 21 | 91.3 | 23 | 4.3 |
| FSU | 4 | 18.2 | 14 | 63.6 | 1 | 4.5 | 2 | 9.1 | 1 | 4.5 | 18 | 81.8 | 22 | 3.8 |
| NCA&T | 36 | 15.1 | 124 | 51.9 | 41 | 17.2 | 24 | 10.0 | 14 | 5.9 | 160 | 66.9 | 239 | 3.6 |
| NCCU | 44 | 18.8 | 130 | 55.6 | 46 | 19.7 | 9 | 3.8 | 5 | 2.1 | 174 | 74.4 | 234 | 3.9 |
| NCSU | 86 | 18.0 | 255 | 53.5 | 111 | 23.3 | 18 | 3.8 | 7 | 1.5 | 341 | 71.5 | 477 | 3.8 |
| UNCA | 39 | 22.0 | 77 | 43.5 | 42 | 23.7 | 14 | 7.9 | 5 | 2.8 | 116 | 65.5 | 177 | 3.7 |
| UNC-CH | 20 | 13.8 | 86 | 59.3 | 27 | 18.6 | 10 | 6.9 | 2 | 1.4 | 106 | 73.1 | 145 | 3.8 |
| UNCC | 47 | 16.0 | 149 | 50.7 | 72 | 24.5 | 15 | 5.1 | 11 | 3.7 | 196 | 66.7 | 294 | 3.7 |
| UNCG | 123 | 22.0 | 291 | 52.0 | 115 | 20.5 | 23 | 4.1 | 8 | 1.4 | 414 | 73.9 | 560 | 3.9 |
| UNCP | 20 | 33.3 | 29 | 48.3 | 8 | 13.3 | 3 | 5.0 | . | . | 49 | 81.7 | 60 | 4.1 |
| UNCW | 24 | 17.6 | 65 | 47.8 | 41 | 30.1 | 4 | 2.9 | 2 | 1.5 | 89 | 65.4 | 136 | 3.8 |
| UNCSA | 4 | 10.0 | 19 | 47.5 | 10 | 25.0 | 4 | 10.0 | 3 | 7.5 | 23 | 57.5 | 40 | 3.4 |
| WCU | 13 | 17.8 | 36 | 49.3 | 20 | 27.4 | 2 | 2.7 | 2 | 2.7 | 49 | 67.1 | 73 | 3.8 |
| WSSU | 14 | 7.9 | 95 | 53.7 | 45 | 25.4 | 9 | 5.1 | 14 | 7.9 | 109 | 61.6 | 177 | 3.5 |
| UNC total | 891 | 17.9 | 2,640 | 53.1 | 1,069 | 21.5 | 256 | 5.2 | 113 | 2.3 | 3,531 | 71.1 | 4,969 | 3.8 |

C1e. Services: Bookstore

| | Very Satisfied | | Neither Satisfied nor Dissatisfied | | | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 |
|-----------|----------------|------|------------------------------------|------|-----|------|--------------|------|-------------------|------|---------------------------------------|------|----------------------|-------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | Avg |
| ASU | 186 | 26.2 | 437 | 61.5 | 73 | 10.3 | 8 | 1.1 | 6 | 0.8 | 623 | 87.7 | 710 | 4.1 |
| ECU | 393 | 22.5 | 1,046 | 59.8 | 250 | 14.3 | 37 | 2.1 | 22 | 1.3 | 1,439 | 82.3 | 1,748 | 4.0 |
| ECSU | 9 | 37.5 | 12 | 50.0 | . | . | 2 | 8.3 | 1 | 4.2 | 21 | 87.5 | 24 | 4.1 |
| FSU | 6 | 27.3 | 14 | 63.6 | . | . | 1 | 4.5 | 1 | 4.5 | 20 | 90.9 | 22 | 4.0 |
| NCA&T | 28 | 14.1 | 76 | 38.2 | 43 | 21.6 | 20 | 10.1 | 32 | 16.1 | 104 | 52.3 | 199 | 3.2 |
| NCCU | 45 | 19.1 | 130 | 55.1 | 38 | 16.1 | 13 | 5.5 | 10 | 4.2 | 175 | 74.2 | 236 | 3.8 |
| NCSU | 134 | 21.8 | 375 | 61.1 | 77 | 12.5 | 18 | 2.9 | 10 | 1.6 | 509 | 82.9 | 614 | 4.0 |
| UNCA | 45 | 23.3 | 76 | 39.4 | 46 | 23.8 | 15 | 7.8 | 11 | 5.7 | 121 | 62.7 | 193 | 3.7 |
| UNC-CH | 24 | 13.6 | 114 | 64.8 | 24 | 13.6 | 12 | 6.8 | 2 | 1.1 | 138 | 78.4 | 176 | 3.8 |
| UNCC | 64 | 20.2 | 163 | 51.4 | 51 | 16.1 | 26 | 8.2 | 13 | 4.1 | 227 | 71.6 | 317 | 3.8 |
| UNCG | 130 | 21.2 | 298 | 48.5 | 103 | 16.8 | 54 | 8.8 | 29 | 4.7 | 428 | 69.7 | 614 | 3.7 |
| UNCP | 23 | 37.7 | 28 | 45.9 | 6 | 9.8 | 2 | 3.3 | 2 | 3.3 | 51 | 83.6 | 61 | 4.1 |
| UNCW | 33 | 24.3 | 77 | 56.6 | 12 | 8.8 | 9 | 6.6 | 5 | 3.7 | 110 | 80.9 | 136 | 3.9 |
| UNCSA | 6 | 15.0 | 20 | 50.0 | 8 | 20.0 | 4 | 10.0 | 2 | 5.0 | 26 | 65.0 | 40 | 3.6 |
| WCU | 21 | 24.1 | 49 | 56.3 | 13 | 14.9 | 3 | 3.4 | 1 | 1.1 | 70 | 80.5 | 87 | 4.0 |
| WSSU | 32 | 17.4 | 95 | 51.6 | 28 | 15.2 | 20 | 10.9 | 9 | 4.9 | 127 | 69.0 | 184 | 3.7 |
| UNC total | 1,179 | 22.0 | 3,010 | 56.1 | 772 | 14.4 | 244 | 4.6 | 156 | 2.9 | 4,189 | 78.1 | 5,361 | 3.9 |

C1f. Services: Health services

| | Very Satisfied | | Satisfied | | Neither Satisfied nor Dissatisfied | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 |
|-----------|----------------|------|-----------|------|------------------------------------|------|--------------|------|-------------------|------|---------------------------------------|------|----------------------|-------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | Avg |
| ASU | 170 | 25.2 | 358 | 53.1 | 99 | 14.7 | 35 | 5.2 | 12 | 1.8 | 528 | 78.3 | 674 | 3.9 |
| ECU | 332 | 20.8 | 780 | 48.9 | 286 | 17.9 | 131 | 8.2 | 67 | 4.2 | 1,112 | 69.7 | 1,596 | 3.7 |
| ECSU | 7 | 36.8 | 8 | 42.1 | 4 | 21.1 | . | . | . | . | 15 | 78.9 | 19 | 4.2 |
| FSU | 3 | 15.8 | 11 | 57.9 | . | . | 1 | 5.3 | 4 | 21.1 | 14 | 73.7 | 19 | 3.4 |
| NCA&T | 27 | 19.7 | 62 | 45.3 | 41 | 29.9 | 1 | 0.7 | 6 | 4.4 | 89 | 65.0 | 137 | 3.8 |
| NCCU | 43 | 20.1 | 118 | 55.1 | 41 | 19.2 | 7 | 3.3 | 5 | 2.3 | 161 | 75.2 | 214 | 3.9 |
| NCSU | 161 | 30.8 | 237 | 45.3 | 78 | 14.9 | 31 | 5.9 | 16 | 3.1 | 398 | 76.1 | 523 | 3.9 |
| UNCA | 48 | 26.8 | 64 | 35.8 | 40 | 22.3 | 19 | 10.6 | 8 | 4.5 | 112 | 62.6 | 179 | 3.7 |
| UNC-CH | 20 | 13.0 | 71 | 46.1 | 28 | 18.2 | 22 | 14.3 | 13 | 8.4 | 91 | 59.1 | 154 | 3.4 |
| UNCC | 69 | 24.7 | 135 | 48.4 | 43 | 15.4 | 18 | 6.5 | 14 | 5.0 | 204 | 73.1 | 279 | 3.8 |
| UNCG | 121 | 23.4 | 215 | 41.7 | 113 | 21.9 | 48 | 9.3 | 19 | 3.7 | 336 | 65.1 | 516 | 3.7 |
| UNCP | 15 | 27.3 | 26 | 47.3 | 7 | 12.7 | 5 | 9.1 | 2 | 3.6 | 41 | 74.5 | 55 | 3.9 |
| UNCW | 31 | 22.8 | 68 | 50.0 | 20 | 14.7 | 13 | 9.6 | 4 | 2.9 | 99 | 72.8 | 136 | 3.8 |
| UNCSA | 9 | 22.5 | 14 | 35.0 | 5 | 12.5 | 8 | 20.0 | 4 | 10.0 | 23 | 57.5 | 40 | 3.4 |
| WCU | 11 | 14.7 | 36 | 48.0 | 10 | 13.3 | 12 | 16.0 | 6 | 8.0 | 47 | 62.7 | 75 | 3.5 |
| WSSU | 25 | 15.1 | 76 | 45.8 | 42 | 25.3 | 11 | 6.6 | 12 | 7.2 | 101 | 60.8 | 166 | 3.5 |
| UNC total | 1,092 | 22.8 | 2,279 | 47.7 | 857 | 17.9 | 362 | 7.6 | 192 | 4.0 | 3,371 | 70.5 | 4,782 | 3.8 |

C1g. Services: Counseling (personal, interpersonal, or psychological)

| | Very Satisfied | | Neither Satisfied nor Dissatisfied | | | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 |
|-----------|----------------|------|------------------------------------|------|-----|------|--------------|------|-------------------|------|---------------------------------------|------|----------------------|-------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | Avg |
| ASU | 101 | 21.9 | 213 | 46.2 | 129 | 28.0 | 12 | 2.6 | 6 | 1.3 | 314 | 68.1 | 461 | 3.8 |
| ECU | 238 | 20.7 | 559 | 48.5 | 324 | 28.1 | 25 | 2.2 | 6 | 0.5 | 797 | 69.2 | 1,152 | 3.9 |
| ECSU | 8 | 53.3 | 6 | 40.0 | 1 | 6.7 | . | . | . | . | 14 | 93.3 | 15 | 4.5 |
| FSU | 3 | 21.4 | 7 | 50.0 | 2 | 14.3 | 1 | 7.1 | 1 | 7.1 | 10 | 71.4 | 14 | 3.7 |
| NCA&T | 31 | 15.2 | 77 | 37.7 | 44 | 21.6 | 30 | 14.7 | 22 | 10.8 | 108 | 52.9 | 204 | 3.3 |
| NCCU | 28 | 17.5 | 81 | 50.6 | 41 | 25.6 | 3 | 1.9 | 7 | 4.4 | 109 | 68.1 | 160 | 3.8 |
| NCSU | 62 | 22.4 | 135 | 48.7 | 63 | 22.7 | 11 | 4.0 | 6 | 2.2 | 197 | 71.1 | 277 | 3.9 |
| UNCA | 30 | 30.3 | 31 | 31.3 | 30 | 30.3 | 5 | 5.1 | 3 | 3.0 | 61 | 61.6 | 99 | 3.8 |
| UNC-CH | 10 | 14.5 | 34 | 49.3 | 21 | 30.4 | 1 | 1.4 | 3 | 4.3 | 44 | 63.8 | 69 | 3.7 |
| UNCC | 30 | 19.7 | 72 | 47.4 | 46 | 30.3 | 2 | 1.3 | 2 | 1.3 | 102 | 67.1 | 152 | 3.8 |
| UNCG | 74 | 25.1 | 109 | 36.9 | 105 | 35.6 | 5 | 1.7 | 2 | 0.7 | 183 | 62.0 | 295 | 3.8 |
| UNCP | 12 | 27.3 | 16 | 36.4 | 14 | 31.8 | 1 | 2.3 | 1 | 2.3 | 28 | 63.6 | 44 | 3.8 |
| UNCW | 20 | 14.7 | 47 | 34.6 | 66 | 48.5 | 1 | 0.7 | 2 | 1.5 | 67 | 49.3 | 136 | 3.6 |
| UNCSA | 7 | 22.6 | 10 | 32.3 | 12 | 38.7 | . | . | 2 | 6.5 | 17 | 54.8 | 31 | 3.6 |
| WCU | 9 | 19.6 | 23 | 50.0 | 11 | 23.9 | 2 | 4.3 | 1 | 2.2 | 32 | 69.6 | 46 | 3.8 |
| WSSU | 13 | 12.0 | 45 | 41.7 | 39 | 36.1 | 7 | 6.5 | 4 | 3.7 | 58 | 53.7 | 108 | 3.5 |
| UNC total | 676 | 20.7 | 1,465 | 44.9 | 948 | 29.1 | 106 | 3.2 | 68 | 2.1 | 2,141 | 65.6 | 3,263 | 3.8 |

C1h. Services: Housing and residence life

| | Very Satisfied | | Neither Satisfied nor Dissatisfied | | | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 |
|-----------|----------------|------|------------------------------------|------|-------|------|--------------|------|-------------------|------|---------------------------------------|------|----------------------|-------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | Avg |
| ASU | 124 | 18.9 | 339 | 51.7 | 117 | 17.8 | 59 | 9.0 | 17 | 2.6 | 463 | 70.6 | 656 | 3.8 |
| ECU | 247 | 16.0 | 813 | 52.7 | 349 | 22.6 | 94 | 6.1 | 39 | 2.5 | 1,060 | 68.7 | 1,542 | 3.7 |
| ECSU | 4 | 21.1 | 6 | 31.6 | 2 | 10.5 | 4 | 21.1 | 3 | 15.8 | 10 | 52.6 | 19 | 3.2 |
| FSU | 1 | 5.9 | 9 | 52.9 | 1 | 5.9 | 2 | 11.8 | 4 | 23.5 | 10 | 58.8 | 17 | 3.1 |
| NCA&T | 31 | 15.9 | 95 | 48.7 | 48 | 24.6 | 12 | 6.2 | 9 | 4.6 | 126 | 64.6 | 195 | 3.7 |
| NCCU | 26 | 11.7 | 82 | 36.8 | 45 | 20.2 | 35 | 15.7 | 35 | 15.7 | 108 | 48.4 | 223 | 3.1 |
| NCSU | 92 | 17.4 | 273 | 51.5 | 99 | 18.7 | 46 | 8.7 | 20 | 3.8 | 365 | 68.9 | 530 | 3.7 |
| UNCA | 32 | 18.0 | 80 | 44.9 | 37 | 20.8 | 18 | 10.1 | 11 | 6.2 | 112 | 62.9 | 178 | 3.6 |
| UNC-CH | 21 | 13.0 | 97 | 60.2 | 24 | 14.9 | 16 | 9.9 | 3 | 1.9 | 118 | 73.3 | 161 | 3.7 |
| UNCC | 29 | 11.0 | 105 | 39.9 | 64 | 24.3 | 43 | 16.3 | 22 | 8.4 | 134 | 51.0 | 263 | 3.3 |
| UNCG | 57 | 11.7 | 193 | 39.5 | 118 | 24.1 | 77 | 15.7 | 44 | 9.0 | 250 | 51.1 | 489 | 3.3 |
| UNCP | 12 | 25.0 | 19 | 39.6 | 16 | 33.3 | 1 | 2.1 | . | . | 31 | 64.6 | 48 | 3.9 |
| UNCW | 24 | 17.4 | 60 | 43.5 | 37 | 26.8 | 12 | 8.7 | 5 | 3.6 | 84 | 60.9 | 138 | 3.6 |
| UNCSA | 5 | 12.5 | 13 | 32.5 | 11 | 27.5 | 5 | 12.5 | 6 | 15.0 | 18 | 45.0 | 40 | 3.2 |
| WCU | 16 | 19.3 | 37 | 44.6 | 16 | 19.3 | 7 | 8.4 | 7 | 8.4 | 53 | 63.9 | 83 | 3.6 |
| WSSU | 15 | 9.0 | 66 | 39.5 | 45 | 26.9 | 25 | 15.0 | 16 | 9.6 | 81 | 48.5 | 167 | 3.2 |
| UNC total | 736 | 15.5 | 2,287 | 48.2 | 1,029 | 21.7 | 456 | 9.6 | 241 | 5.1 | 3,023 | 63.7 | 4,749 | 3.6 |

C1i. Services: Campus recreation

| | Very Satisfied | | Satisfied | | Neither Satisfied nor Dissatisfied | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 Avg |
|------------------|----------------|------|-----------|------|------------------------------------|------|--------------|------|-------------------|------|---------------------------------------|------|----------------------|-----------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | |
| ASU | 183 | 27.5 | 377 | 56.7 | 94 | 14.1 | 10 | 1.5 | 1 | 0.2 | 560 | 84.2 | 665 | 4.1 |
| ECU | 471 | 28.6 | 908 | 55.1 | 239 | 14.5 | 22 | 1.3 | 9 | 0.5 | 1,379 | 83.6 | 1,649 | 4.1 |
| ECSU | 5 | 29.4 | 8 | 47.1 | 1 | 5.9 | 2 | 11.8 | 1 | 5.9 | 13 | 76.5 | 17 | 3.8 |
| FSU | 2 | 11.1 | 9 | 50.0 | 3 | 16.7 | 3 | 16.7 | 1 | 5.6 | 11 | 61.1 | 18 | 3.4 |
| NCA&T | 18 | 8.1 | 85 | 38.3 | 47 | 21.2 | 44 | 19.8 | 28 | 12.6 | 103 | 46.4 | 222 | 3.1 |
| NCCU | 41 | 18.9 | 121 | 55.8 | 32 | 14.7 | 11 | 5.1 | 12 | 5.5 | 162 | 74.7 | 217 | 3.8 |
| NCSU | 140 | 26.6 | 295 | 56.1 | 76 | 14.4 | 12 | 2.3 | 3 | 0.6 | 435 | 82.7 | 526 | 4.1 |
| UNCA | 51 | 31.3 | 70 | 42.9 | 33 | 20.2 | 6 | 3.7 | 3 | 1.8 | 121 | 74.2 | 163 | 4.0 |
| UNC-CH | 40 | 25.6 | 91 | 58.3 | 21 | 13.5 | 3 | 1.9 | 1 | 0.6 | 131 | 84.0 | 156 | 4.1 |
| UNCC | 38 | 14.7 | 126 | 48.8 | 64 | 24.8 | 22 | 8.5 | 8 | 3.1 | 164 | 63.6 | 258 | 3.6 |
| UNCG | 167 | 32.3 | 257 | 49.7 | 87 | 16.8 | 5 | 1.0 | 1 | 0.2 | 424 | 82.0 | 517 | 4.1 |
| UNCP | 14 | 26.9 | 17 | 32.7 | 19 | 36.5 | 2 | 3.8 | . | . | 31 | 59.6 | 52 | 3.8 |
| UNCW | 39 | 28.7 | 71 | 52.2 | 23 | 16.9 | 3 | 2.2 | . | . | 110 | 80.9 | 136 | 4.1 |
| UNCSA | 3 | 8.6 | 9 | 25.7 | 13 | 37.1 | 5 | 14.3 | 5 | 14.3 | 12 | 34.3 | 35 | 3.0 |
| WCU | 28 | 34.1 | 38 | 46.3 | 12 | 14.6 | 1 | 1.2 | 3 | 3.7 | 66 | 80.5 | 82 | 4.1 |
| WSSU | 21 | 12.9 | 71 | 43.6 | 53 | 32.5 | 10 | 6.1 | 8 | 4.9 | 92 | 56.4 | 163 | 3.5 |
| UNC total | 1,261 | 25.9 | 2,553 | 52.4 | 817 | 16.8 | 161 | 3.3 | 84 | 1.7 | 3,814 | 78.2 | 4,876 | 4.0 |

C1j. Services: Dining services

| | Very Satisfied | | Satisfied | | Neither Satisfied nor Dissatisfied | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 Avg |
|-----------|----------------|------|-----------|------|------------------------------------|------|--------------|------|-------------------|------|---------------------------------------|------|----------------------|-----------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | |
| ASU | 152 | 21.7 | 387 | 55.4 | 92 | 13.2 | 48 | 6.9 | 20 | 2.9 | 539 | 77.1 | 699 | 3.9 |
| ECU | 274 | 16.3 | 869 | 51.7 | 347 | 20.6 | 127 | 7.6 | 64 | 3.8 | 1,143 | 68.0 | 1,681 | 3.7 |
| ECSU | 4 | 20.0 | 7 | 35.0 | 2 | 10.0 | 2 | 10.0 | 5 | 25.0 | 11 | 55.0 | 20 | 3.2 |
| FSU | 3 | 15.8 | 5 | 26.3 | 2 | 10.5 | 4 | 21.1 | 5 | 26.3 | 8 | 42.1 | 19 | 2.8 |
| NCA&T | 24 | 13.6 | 76 | 42.9 | 40 | 22.6 | 21 | 11.9 | 16 | 9.0 | 100 | 56.5 | 177 | 3.4 |
| NCCU | 36 | 15.7 | 113 | 49.3 | 47 | 20.5 | 24 | 10.5 | 9 | 3.9 | 149 | 65.1 | 229 | 3.6 |
| NCSU | 56 | 10.0 | 236 | 42.3 | 123 | 22.0 | 99 | 17.7 | 44 | 7.9 | 292 | 52.3 | 558 | 3.3 |
| UNCA | 24 | 12.8 | 56 | 29.9 | 48 | 25.7 | 43 | 23.0 | 16 | 8.6 | 80 | 42.8 | 187 | 3.2 |
| UNC-CH | 11 | 6.9 | 67 | 42.1 | 35 | 22.0 | 34 | 21.4 | 12 | 7.5 | 78 | 49.1 | 159 | 3.2 |
| UNCC | 30 | 9.9 | 121 | 40.1 | 67 | 22.2 | 64 | 21.2 | 20 | 6.6 | 151 | 50.0 | 302 | 3.3 |
| UNCG | 75 | 13.6 | 233 | 42.4 | 141 | 25.6 | 70 | 12.7 | 31 | 5.6 | 308 | 56.0 | 550 | 3.5 |
| UNCP | 7 | 14.9 | 22 | 46.8 | 9 | 19.1 | 6 | 12.8 | 3 | 6.4 | 29 | 61.7 | 47 | 3.5 |
| UNCW | 27 | 19.7 | 58 | 42.3 | 29 | 21.2 | 17 | 12.4 | 6 | 4.4 | 85 | 62.0 | 137 | 3.6 |
| UNCSA | 1 | 2.3 | 9 | 20.9 | 16 | 37.2 | 8 | 18.6 | 9 | 20.9 | 10 | 23.3 | 43 | 2.7 |
| WCU | 11 | 12.8 | 50 | 58.1 | 11 | 12.8 | 9 | 10.5 | 5 | 5.8 | 61 | 70.9 | 86 | 3.6 |
| WSSU | 13 | 7.3 | 51 | 28.5 | 47 | 26.3 | 43 | 24.0 | 25 | 14.0 | 64 | 35.8 | 179 | 2.9 |
| UNC total | 748 | 14.7 | 2,360 | 46.5 | 1,056 | 20.8 | 619 | 12.2 | 290 | 5.7 | 3,108 | 61.3 | 5,073 | 3.5 |

C1k. Services: On-campus shuttle/transportation services

| | Very Satisfied | | Satisfied | | Neither Satisfied nor Dissatisfied | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 |
|-----------|----------------|------|-----------|------|------------------------------------|------|--------------|------|-------------------|------|---------------------------------------|------|----------------------|-------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | Avg |
| ASU | 140 | 20.1 | 360 | 51.6 | 120 | 17.2 | 61 | 8.8 | 16 | 2.3 | 500 | 71.7 | 697 | 3.8 |
| ECU | 421 | 24.4 | 894 | 51.9 | 283 | 16.4 | 87 | 5.1 | 37 | 2.1 | 1,315 | 76.4 | 1,722 | 3.9 |
| ECSU | 4 | 22.2 | 7 | 38.9 | 3 | 16.7 | 3 | 16.7 | 1 | 5.6 | 11 | 61.1 | 18 | 3.6 |
| FSU | 2 | 11.8 | 4 | 23.5 | 3 | 17.6 | 1 | 5.9 | 7 | 41.2 | 6 | 35.3 | 17 | 2.6 |
| NCA&T | 28 | 15.2 | 83 | 45.1 | 45 | 24.5 | 11 | 6.0 | 17 | 9.2 | 111 | 60.3 | 184 | 3.5 |
| NCCU | 26 | 14.9 | 68 | 38.9 | 49 | 28.0 | 14 | 8.0 | 18 | 10.3 | 94 | 53.7 | 175 | 3.4 |
| NCSU | 98 | 18.6 | 276 | 52.5 | 84 | 16.0 | 49 | 9.3 | 19 | 3.6 | 374 | 71.1 | 526 | 3.7 |
| UNCA | 29 | 22.3 | 59 | 45.4 | 32 | 24.6 | 7 | 5.4 | 3 | 2.3 | 88 | 67.7 | 130 | 3.8 |
| UNC-CH | 31 | 19.0 | 103 | 63.2 | 25 | 15.3 | 4 | 2.5 | . | . | 134 | 82.2 | 163 | 4.0 |
| UNCC | 33 | 13.6 | 101 | 41.6 | 69 | 28.4 | 27 | 11.1 | 13 | 5.3 | 134 | 55.1 | 243 | 3.5 |
| UNCG | 111 | 22.0 | 236 | 46.8 | 109 | 21.6 | 37 | 7.3 | 11 | 2.2 | 347 | 68.8 | 504 | 3.8 |
| UNCP | 4 | 11.8 | 9 | 26.5 | 16 | 47.1 | 3 | 8.8 | 2 | 5.9 | 13 | 38.2 | 34 | 3.3 |
| UNCW | 23 | 16.8 | 47 | 34.3 | 51 | 37.2 | 13 | 9.5 | 3 | 2.2 | 70 | 51.1 | 137 | 3.5 |
| UNCSA | 5 | 15.2 | 6 | 18.2 | 14 | 42.4 | 3 | 9.1 | 5 | 15.2 | 11 | 33.3 | 33 | 3.1 |
| WCU | 12 | 15.6 | 41 | 53.2 | 14 | 18.2 | 8 | 10.4 | 2 | 2.6 | 53 | 68.8 | 77 | 3.7 |
| WSSU | 13 | 8.2 | 73 | 45.9 | 37 | 23.3 | 27 | 17.0 | 9 | 5.7 | 86 | 54.1 | 159 | 3.3 |
| UNC total | 980 | 20.3 | 2,367 | 49.1 | 954 | 19.8 | 355 | 7.4 | 163 | 3.4 | 3,347 | 69.5 | 4,819 | 3.8 |

C11. Services: Campus police department

| | Very Satisfied | | Neither Satisfied nor Dissatisfied | | | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 |
|------------------|----------------|------|------------------------------------|------|-------|------|--------------|------|-------------------|------|---------------------------------------|------|----------------------|-------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | Avg |
| ASU | 116 | 19.1 | 302 | 49.7 | 142 | 23.4 | 24 | 3.9 | 24 | 3.9 | 418 | 68.8 | 608 | 3.8 |
| ECU | 280 | 18.8 | 759 | 50.9 | 355 | 23.8 | 52 | 3.5 | 44 | 3.0 | 1,039 | 69.7 | 1,490 | 3.8 |
| ECSU | 5 | 29.4 | 10 | 58.8 | 2 | 11.8 | . | . | . | . | 15 | 88.2 | 17 | 4.2 |
| FSU | 3 | 14.3 | 9 | 42.9 | 5 | 23.8 | 1 | 4.8 | 3 | 14.3 | 12 | 57.1 | 21 | 3.4 |
| NCA&T | 12 | 5.7 | 46 | 22.0 | 26 | 12.4 | 48 | 23.0 | 77 | 36.8 | 58 | 27.8 | 209 | 2.4 |
| NCCU | 37 | 17.5 | 95 | 45.0 | 48 | 22.7 | 17 | 8.1 | 14 | 6.6 | 132 | 62.6 | 211 | 3.6 |
| NCSU | 78 | 18.5 | 223 | 52.8 | 90 | 21.3 | 19 | 4.5 | 12 | 2.8 | 301 | 71.3 | 422 | 3.8 |
| UNCA | 44 | 26.2 | 76 | 45.2 | 33 | 19.6 | 12 | 7.1 | 3 | 1.8 | 120 | 71.4 | 168 | 3.9 |
| UNC-CH | 12 | 10.4 | 60 | 52.2 | 37 | 32.2 | 3 | 2.6 | 3 | 2.6 | 72 | 62.6 | 115 | 3.7 |
| UNCC | 35 | 14.1 | 114 | 45.8 | 69 | 27.7 | 15 | 6.0 | 16 | 6.4 | 149 | 59.8 | 249 | 3.6 |
| UNCG | 117 | 24.6 | 211 | 44.3 | 112 | 23.5 | 19 | 4.0 | 17 | 3.6 | 328 | 68.9 | 476 | 3.8 |
| UNCP | 8 | 14.8 | 14 | 25.9 | 19 | 35.2 | 8 | 14.8 | 5 | 9.3 | 22 | 40.7 | 54 | 3.2 |
| UNCW | 31 | 22.6 | 60 | 43.8 | 41 | 29.9 | 3 | 2.2 | 2 | 1.5 | 91 | 66.4 | 137 | 3.8 |
| UNCSA | 7 | 16.3 | 16 | 37.2 | 12 | 27.9 | 5 | 11.6 | 3 | 7.0 | 23 | 53.5 | 43 | 3.4 |
| WCU | 10 | 14.5 | 34 | 49.3 | 11 | 15.9 | 6 | 8.7 | 8 | 11.6 | 44 | 63.8 | 69 | 3.5 |
| WSSU | 15 | 8.8 | 55 | 32.4 | 49 | 28.8 | 21 | 12.4 | 30 | 17.6 | 70 | 41.2 | 170 | 3.0 |
| UNC total | 810 | 18.2 | 2,084 | 46.7 | 1,051 | 23.6 | 253 | 5.7 | 261 | 5.9 | 2,894 | 64.9 | 4,459 | 3.7 |

C1m. Services: Parking

| | Very Satisfied | | Satisfied | | Neither Satisfied nor Dissatisfied | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 Avg |
|------------------|----------------|------|-----------|------|------------------------------------|------|--------------|------|-------------------|------|---------------------------------------|------|----------------------|-----------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | |
| ASU | 39 | 5.6 | 158 | 22.8 | 113 | 16.3 | 198 | 28.6 | 184 | 26.6 | 197 | 28.5 | 692 | 2.5 |
| ECU | 135 | 8.0 | 390 | 23.1 | 291 | 17.2 | 362 | 21.4 | 512 | 30.3 | 525 | 31.1 | 1,690 | 2.6 |
| ECSU | 2 | 9.1 | 2 | 9.1 | 2 | 9.1 | 7 | 31.8 | 9 | 40.9 | 4 | 18.2 | 22 | 2.1 |
| FSU | 2 | 8.7 | 9 | 39.1 | 4 | 17.4 | 2 | 8.7 | 6 | 26.1 | 11 | 47.8 | 23 | 3.0 |
| NCA&T | 27 | 11.7 | 65 | 28.1 | 51 | 22.1 | 35 | 15.2 | 53 | 22.9 | 92 | 39.8 | 231 | 2.9 |
| NCCU | 12 | 5.5 | 27 | 12.3 | 18 | 8.2 | 25 | 11.4 | 137 | 62.6 | 39 | 17.8 | 219 | 1.9 |
| NCSU | 24 | 4.4 | 123 | 22.4 | 101 | 18.4 | 161 | 29.4 | 139 | 25.4 | 147 | 26.8 | 548 | 2.5 |
| UNCA | 12 | 6.7 | 31 | 17.4 | 34 | 19.1 | 48 | 27.0 | 53 | 29.8 | 43 | 24.2 | 178 | 2.4 |
| UNC-CH | 3 | 1.9 | 7 | 4.5 | 17 | 10.9 | 45 | 28.8 | 84 | 53.8 | 10 | 6.4 | 156 | 1.7 |
| UNCC | 10 | 3.2 | 47 | 15.2 | 51 | 16.5 | 63 | 20.3 | 139 | 44.8 | 57 | 18.4 | 310 | 2.1 |
| UNCG | 33 | 5.8 | 93 | 16.3 | 79 | 13.9 | 140 | 24.6 | 224 | 39.4 | 126 | 22.1 | 569 | 2.2 |
| UNCP | 2 | 3.2 | 13 | 21.0 | 8 | 12.9 | 16 | 25.8 | 23 | 37.1 | 15 | 24.2 | 62 | 2.3 |
| UNCW | 9 | 6.5 | 29 | 21.0 | 25 | 18.1 | 41 | 29.7 | 34 | 24.6 | 38 | 27.5 | 138 | 2.6 |
| UNCSA | 5 | 11.9 | 15 | 35.7 | 6 | 14.3 | 8 | 19.0 | 8 | 19.0 | 20 | 47.6 | 42 | 3.0 |
| WCU | 4 | 4.7 | 24 | 27.9 | 13 | 15.1 | 20 | 23.3 | 25 | 29.1 | 28 | 32.6 | 86 | 2.6 |
| WSSU | 7 | 4.1 | 24 | 14.2 | 27 | 16.0 | 37 | 21.9 | 74 | 43.8 | 31 | 18.3 | 169 | 2.1 |
| UNC total | 326 | 6.3 | 1,057 | 20.6 | 840 | 16.4 | 1,208 | 23.5 | 1,704 | 33.2 | 1,383 | 26.9 | 5,135 | 2.4 |

C2a. Staff: Financial aid: application/award process

| | Excellent | | Good | | Average | | Fair | | Poor | | Excellent and Good Combined | | Total Number Answers | Average Score 5-1 Avg |
|------------------|------------|-------------|--------------|-------------|--------------|-------------|------------|------------|------------|------------|-----------------------------|-------------|----------------------|-----------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | |
| ASU | 103 | 20.7 | 235 | 47.2 | 101 | 20.3 | 26 | 5.2 | 33 | 6.6 | 338 | 67.9 | 498 | 3.7 |
| ECU | 250 | 18.4 | 563 | 41.5 | 361 | 26.6 | 91 | 6.7 | 91 | 6.7 | 813 | 60.0 | 1,356 | 3.6 |
| ECSU | 9 | 39.1 | 6 | 26.1 | 3 | 13.0 | 3 | 13.0 | 2 | 8.7 | 15 | 65.2 | 23 | 3.7 |
| FSU | 1 | 4.2 | 5 | 20.8 | 8 | 33.3 | 4 | 16.7 | 6 | 25.0 | 6 | 25.0 | 24 | 2.6 |
| NCA&T | 32 | 14.4 | 64 | 28.8 | 52 | 23.4 | 34 | 15.3 | 40 | 18.0 | 96 | 43.2 | 222 | 3.1 |
| NCCU | 49 | 21.5 | 85 | 37.3 | 60 | 26.3 | 20 | 8.8 | 14 | 6.1 | 134 | 58.8 | 228 | 3.6 |
| NCSU | 91 | 25.5 | 164 | 45.9 | 80 | 22.4 | 8 | 2.2 | 14 | 3.9 | 255 | 71.4 | 357 | 3.9 |
| UNCA | 39 | 30.2 | 45 | 34.9 | 31 | 24.0 | 7 | 5.4 | 7 | 5.4 | 84 | 65.1 | 129 | 3.8 |
| UNC-CH | 24 | 27.9 | 38 | 44.2 | 17 | 19.8 | 4 | 4.7 | 3 | 3.5 | 62 | 72.1 | 86 | 3.9 |
| UNCC | 36 | 16.0 | 98 | 43.6 | 58 | 25.8 | 19 | 8.4 | 14 | 6.2 | 134 | 59.6 | 225 | 3.5 |
| UNCG | 107 | 24.0 | 188 | 42.2 | 113 | 25.4 | 21 | 4.7 | 16 | 3.6 | 295 | 66.3 | 445 | 3.8 |
| UNCP | 5 | 10.9 | 3 | 6.5 | 4 | 8.7 | 10 | 21.7 | 24 | 52.2 | 8 | 17.4 | 46 | 2.0 |
| UNCW | 26 | 19.1 | 36 | 26.5 | 60 | 44.1 | 9 | 6.6 | 5 | 3.7 | 62 | 45.6 | 136 | 3.5 |
| UNCSA | 8 | 25.8 | 16 | 51.6 | 5 | 16.1 | 1 | 3.2 | 1 | 3.2 | 24 | 77.4 | 31 | 3.9 |
| WCU | 17 | 23.6 | 30 | 41.7 | 17 | 23.6 | 4 | 5.6 | 4 | 5.6 | 47 | 65.3 | 72 | 3.7 |
| WSSU | 5 | 2.8 | 26 | 14.5 | 51 | 28.5 | 36 | 20.1 | 61 | 34.1 | 31 | 17.3 | 179 | 2.3 |
| UNC total | 802 | 19.8 | 1,602 | 39.5 | 1,021 | 25.2 | 297 | 7.3 | 335 | 8.3 | 2,404 | 59.3 | 4,057 | 3.6 |

C2b. Staff: Financial aid: disbursement process

| | Excellent | | Good | | Average | | Fair | | Poor | | Excellent and Good Combined | | Total Number Answers | Average Score 5-1 Avg |
|------------------|-----------|------|-------|------|---------|------|------|------|------|------|-----------------------------|------|----------------------|-----------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | |
| ASU | 101 | 21.3 | 213 | 44.9 | 110 | 23.2 | 25 | 5.3 | 25 | 5.3 | 314 | 66.2 | 474 | 3.7 |
| ECU | 247 | 18.4 | 560 | 41.8 | 348 | 26.0 | 100 | 7.5 | 86 | 6.4 | 807 | 60.2 | 1,341 | 3.6 |
| ECSU | 8 | 34.8 | 8 | 34.8 | 2 | 8.7 | 4 | 17.4 | 1 | 4.3 | 16 | 69.6 | 23 | 3.8 |
| FSU | . | . | 7 | 29.2 | 6 | 25.0 | 2 | 8.3 | 9 | 37.5 | 7 | 29.2 | 24 | 2.5 |
| NCA&T | 33 | 14.9 | 81 | 36.7 | 55 | 24.9 | 28 | 12.7 | 24 | 10.9 | 114 | 51.6 | 221 | 3.3 |
| NCCU | 45 | 20.1 | 84 | 37.5 | 60 | 26.8 | 21 | 9.4 | 14 | 6.3 | 129 | 57.6 | 224 | 3.6 |
| NCSU | 87 | 25.7 | 155 | 45.9 | 77 | 22.8 | 7 | 2.1 | 12 | 3.6 | 242 | 71.6 | 338 | 3.9 |
| UNCA | 35 | 29.4 | 43 | 36.1 | 31 | 26.1 | 6 | 5.0 | 4 | 3.4 | 78 | 65.5 | 119 | 3.8 |
| UNC-CH | 19 | 24.1 | 38 | 48.1 | 16 | 20.3 | 2 | 2.5 | 4 | 5.1 | 57 | 72.2 | 79 | 3.8 |
| UNCC | 35 | 16.2 | 94 | 43.5 | 59 | 27.3 | 16 | 7.4 | 12 | 5.6 | 129 | 59.7 | 216 | 3.6 |
| UNCG | 98 | 23.2 | 173 | 40.9 | 116 | 27.4 | 22 | 5.2 | 14 | 3.3 | 271 | 64.1 | 423 | 3.8 |
| UNCP | 7 | 14.9 | 2 | 4.3 | 4 | 8.5 | 10 | 21.3 | 24 | 51.1 | 9 | 19.1 | 47 | 2.1 |
| UNCW | 22 | 16.4 | 36 | 26.9 | 65 | 48.5 | 6 | 4.5 | 5 | 3.7 | 58 | 43.3 | 134 | 3.5 |
| UNCSA | 8 | 27.6 | 14 | 48.3 | 5 | 17.2 | 1 | 3.4 | 1 | 3.4 | 22 | 75.9 | 29 | 3.9 |
| WCU | 14 | 20.6 | 30 | 44.1 | 17 | 25.0 | 4 | 5.9 | 3 | 4.4 | 44 | 64.7 | 68 | 3.7 |
| WSSU | 4 | 2.3 | 26 | 14.7 | 48 | 27.1 | 40 | 22.6 | 59 | 33.3 | 30 | 16.9 | 177 | 2.3 |
| UNC total | 763 | 19.4 | 1,564 | 39.7 | 1,019 | 25.9 | 294 | 7.5 | 297 | 7.5 | 2,327 | 59.1 | 3,937 | 3.6 |

C2c. Staff: Cashier/student accounts/billing office

| | Excellent | | Good | | Average | | Fair | | Poor | | Excellent and Good Combined | | Total Number Answers | Average Score 5-1 Avg |
|-----------|-----------|------|-------|------|---------|------|------|------|------|------|-----------------------------|------|----------------------|-----------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | |
| ASU | 120 | 20.3 | 302 | 51.2 | 126 | 21.4 | 26 | 4.4 | 16 | 2.7 | 422 | 71.5 | 590 | 3.8 |
| ECU | 287 | 18.4 | 676 | 43.4 | 411 | 26.4 | 113 | 7.3 | 70 | 4.5 | 963 | 61.8 | 1,557 | 3.6 |
| ECSU | 10 | 43.5 | 8 | 34.8 | 3 | 13.0 | 1 | 4.3 | 1 | 4.3 | 18 | 78.3 | 23 | 4.1 |
| FSU | 2 | 8.3 | 10 | 41.7 | 6 | 25.0 | 3 | 12.5 | 3 | 12.5 | 12 | 50.0 | 24 | 3.2 |
| NCA&T | 39 | 16.6 | 99 | 42.1 | 52 | 22.1 | 24 | 10.2 | 21 | 8.9 | 138 | 58.7 | 235 | 3.5 |
| NCCU | 45 | 19.7 | 98 | 43.0 | 54 | 23.7 | 14 | 6.1 | 17 | 7.5 | 143 | 62.7 | 228 | 3.6 |
| NCSU | 98 | 22.0 | 199 | 44.7 | 111 | 24.9 | 19 | 4.3 | 18 | 4.0 | 297 | 66.7 | 445 | 3.8 |
| UNCA | 39 | 24.2 | 63 | 39.1 | 43 | 26.7 | 11 | 6.8 | 5 | 3.1 | 102 | 63.4 | 161 | 3.7 |
| UNC-CH | 21 | 17.2 | 60 | 49.2 | 25 | 20.5 | 11 | 9.0 | 5 | 4.1 | 81 | 66.4 | 122 | 3.7 |
| UNCC | 44 | 17.1 | 116 | 45.1 | 71 | 27.6 | 16 | 6.2 | 10 | 3.9 | 160 | 62.3 | 257 | 3.7 |
| UNCG | 113 | 22.6 | 221 | 44.3 | 127 | 25.5 | 23 | 4.6 | 15 | 3.0 | 334 | 66.9 | 499 | 3.8 |
| UNCP | 1 | 2.1 | 2 | 4.3 | 3 | 6.4 | 13 | 27.7 | 28 | 59.6 | 3 | 6.4 | 47 | 1.6 |
| UNCW | 24 | 17.5 | 48 | 35.0 | 53 | 38.7 | 8 | 5.8 | 4 | 2.9 | 72 | 52.6 | 137 | 3.6 |
| UNCSA | 11 | 32.4 | 14 | 41.2 | 5 | 14.7 | 3 | 8.8 | 1 | 2.9 | 25 | 73.5 | 34 | 3.9 |
| WCU | 15 | 20.3 | 37 | 50.0 | 17 | 23.0 | 5 | 6.8 | . | . | 52 | 70.3 | 74 | 3.8 |
| WSSU | 12 | 6.5 | 49 | 26.5 | 55 | 29.7 | 25 | 13.5 | 44 | 23.8 | 61 | 33.0 | 185 | 2.8 |
| UNC total | 881 | 19.1 | 2,002 | 43.4 | 1,162 | 25.2 | 315 | 6.8 | 258 | 5.6 | 2,883 | 62.4 | 4,618 | 3.6 |

C2d. Staff: Registrar's office

| | Excellent | | Good | | Average | | Fair | | Poor | | Excellent and Good Combined | | Total Number Answers | Average Score 5-1 |
|------------------|------------|-------------|--------------|-------------|--------------|-------------|------------|------------|------------|------------|-----------------------------|-------------|----------------------|-------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | Avg |
| ASU | 132 | 21.0 | 328 | 52.1 | 125 | 19.8 | 28 | 4.4 | 17 | 2.7 | 460 | 73.0 | 630 | 3.8 |
| ECU | 344 | 22.0 | 742 | 47.4 | 365 | 23.3 | 70 | 4.5 | 44 | 2.8 | 1,086 | 69.4 | 1,565 | 3.8 |
| ECSU | 12 | 52.2 | 6 | 26.1 | 3 | 13.0 | 2 | 8.7 | . | . | 18 | 78.3 | 23 | 4.2 |
| FSU | 1 | 4.3 | 10 | 43.5 | 6 | 26.1 | 4 | 17.4 | 2 | 8.7 | 11 | 47.8 | 23 | 3.2 |
| NCA&T | 44 | 18.5 | 101 | 42.4 | 50 | 21.0 | 27 | 11.3 | 16 | 6.7 | 145 | 60.9 | 238 | 3.5 |
| NCCU | 56 | 24.9 | 99 | 44.0 | 45 | 20.0 | 18 | 8.0 | 7 | 3.1 | 155 | 68.9 | 225 | 3.8 |
| NCSU | 85 | 21.9 | 189 | 48.7 | 97 | 25.0 | 7 | 1.8 | 10 | 2.6 | 274 | 70.6 | 388 | 3.9 |
| UNCA | 47 | 28.1 | 65 | 38.9 | 43 | 25.7 | 10 | 6.0 | 2 | 1.2 | 112 | 67.1 | 167 | 3.9 |
| UNC-CH | 25 | 22.5 | 56 | 50.5 | 26 | 23.4 | 4 | 3.6 | . | . | 81 | 73.0 | 111 | 3.9 |
| UNCC | 52 | 19.0 | 127 | 46.4 | 66 | 24.1 | 16 | 5.8 | 13 | 4.7 | 179 | 65.3 | 274 | 3.7 |
| UNCG | 124 | 23.4 | 239 | 45.1 | 133 | 25.1 | 22 | 4.2 | 12 | 2.3 | 363 | 68.5 | 530 | 3.8 |
| UNCP | . | . | 1 | 2.2 | 2 | 4.3 | 12 | 26.1 | 31 | 67.4 | 1 | 2.2 | 46 | 1.4 |
| UNCW | 25 | 18.5 | 56 | 41.5 | 48 | 35.6 | 5 | 3.7 | 1 | 0.7 | 81 | 60.0 | 135 | 3.7 |
| UNCSA | 11 | 28.9 | 15 | 39.5 | 7 | 18.4 | 2 | 5.3 | 3 | 7.9 | 26 | 68.4 | 38 | 3.8 |
| WCU | 12 | 18.2 | 30 | 45.5 | 18 | 27.3 | 5 | 7.6 | 1 | 1.5 | 42 | 63.6 | 66 | 3.7 |
| WSSU | 13 | 7.4 | 74 | 42.0 | 54 | 30.7 | 22 | 12.5 | 13 | 7.4 | 87 | 49.4 | 176 | 3.3 |
| UNC total | 983 | 21.2 | 2,138 | 46.1 | 1,088 | 23.5 | 254 | 5.5 | 172 | 3.7 | 3,121 | 67.3 | 4,635 | 3.8 |

C2e. Staff: Bookstore

| | Excellent | | Good | | Average | | Fair | | Poor | | Excellent and Good Combined | | Total Number Answers | Average Score 5-1 Avg |
|------------------|--------------|-------------|--------------|-------------|------------|-------------|------------|------------|------------|------------|-----------------------------|-------------|----------------------|-----------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | |
| ASU | 224 | 31.9 | 371 | 52.8 | 87 | 12.4 | 15 | 2.1 | 6 | 0.9 | 595 | 84.6 | 703 | 4.1 |
| ECU | 470 | 27.1 | 869 | 50.2 | 318 | 18.4 | 60 | 3.5 | 15 | 0.9 | 1,339 | 77.3 | 1,732 | 4.0 |
| ECSU | 12 | 50.0 | 7 | 29.2 | 1 | 4.2 | 4 | 16.7 | . | . | 19 | 79.2 | 24 | 4.1 |
| FSU | 7 | 29.2 | 10 | 41.7 | 3 | 12.5 | 2 | 8.3 | 2 | 8.3 | 17 | 70.8 | 24 | 3.8 |
| NCA&T | 26 | 14.1 | 66 | 35.7 | 38 | 20.5 | 18 | 9.7 | 37 | 20.0 | 92 | 49.7 | 185 | 3.1 |
| NCCU | 65 | 28.1 | 106 | 45.9 | 41 | 17.7 | 10 | 4.3 | 9 | 3.9 | 171 | 74.0 | 231 | 3.9 |
| NCSU | 145 | 24.6 | 290 | 49.2 | 134 | 22.7 | 16 | 2.7 | 5 | 0.8 | 435 | 73.7 | 590 | 3.9 |
| UNCA | 75 | 38.7 | 72 | 37.1 | 37 | 19.1 | 6 | 3.1 | 4 | 2.1 | 147 | 75.8 | 194 | 4.1 |
| UNC-CH | 40 | 23.0 | 93 | 53.4 | 35 | 20.1 | 2 | 1.1 | 4 | 2.3 | 133 | 76.4 | 174 | 3.9 |
| UNCC | 77 | 24.4 | 145 | 46.0 | 63 | 20.0 | 22 | 7.0 | 8 | 2.5 | 222 | 70.5 | 315 | 3.8 |
| UNCG | 147 | 24.1 | 290 | 47.5 | 125 | 20.5 | 31 | 5.1 | 18 | 2.9 | 437 | 71.5 | 611 | 3.8 |
| UNCP | . | . | 1 | 2.4 | 1 | 2.4 | 11 | 26.8 | 28 | 68.3 | 1 | 2.4 | 41 | 1.4 |
| UNCW | 39 | 28.5 | 69 | 50.4 | 20 | 14.6 | 7 | 5.1 | 2 | 1.5 | 108 | 78.8 | 137 | 4.0 |
| UNCSA | 10 | 23.3 | 19 | 44.2 | 10 | 23.3 | 2 | 4.7 | 2 | 4.7 | 29 | 67.4 | 43 | 3.8 |
| WCU | 27 | 31.4 | 46 | 53.5 | 11 | 12.8 | 2 | 2.3 | . | . | 73 | 84.9 | 86 | 4.1 |
| WSSU | 45 | 24.1 | 73 | 39.0 | 52 | 27.8 | 15 | 8.0 | 2 | 1.1 | 118 | 63.1 | 187 | 3.8 |
| UNC total | 1,409 | 26.7 | 2,527 | 47.9 | 976 | 18.5 | 223 | 4.2 | 142 | 2.7 | 3,936 | 74.6 | 5,277 | 3.9 |

C2f. Staff: Health services

| | Excellent | | Good | | Average | | Fair | | Poor | | Excellent and Good Combined | | Total Number Answers | Average Score 5-1 Avg |
|------------------|-----------|------|-------|------|---------|------|------|------|------|------|-----------------------------|------|----------------------|-----------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | |
| ASU | 196 | 30.0 | 297 | 45.4 | 112 | 17.1 | 32 | 4.9 | 17 | 2.6 | 493 | 75.4 | 654 | 4.0 |
| ECU | 393 | 25.2 | 689 | 44.2 | 317 | 20.3 | 99 | 6.3 | 62 | 4.0 | 1,082 | 69.4 | 1,560 | 3.8 |
| ECSU | 8 | 40.0 | 7 | 35.0 | 2 | 10.0 | 3 | 15.0 | . | . | 15 | 75.0 | 20 | 4.0 |
| FSU | 4 | 22.2 | 6 | 33.3 | 3 | 16.7 | 2 | 11.1 | 3 | 16.7 | 10 | 55.6 | 18 | 3.3 |
| NCA&T | 29 | 24.8 | 50 | 42.7 | 23 | 19.7 | 8 | 6.8 | 7 | 6.0 | 79 | 67.5 | 117 | 3.7 |
| NCCU | 57 | 27.7 | 93 | 45.1 | 40 | 19.4 | 8 | 3.9 | 8 | 3.9 | 150 | 72.8 | 206 | 3.9 |
| NCSU | 175 | 34.7 | 221 | 43.8 | 80 | 15.9 | 20 | 4.0 | 8 | 1.6 | 396 | 78.6 | 504 | 4.1 |
| UNCA | 63 | 37.3 | 53 | 31.4 | 37 | 21.9 | 13 | 7.7 | 3 | 1.8 | 116 | 68.6 | 169 | 3.9 |
| UNC-CH | 30 | 20.4 | 53 | 36.1 | 39 | 26.5 | 14 | 9.5 | 11 | 7.5 | 83 | 56.5 | 147 | 3.5 |
| UNCC | 87 | 31.9 | 117 | 42.9 | 42 | 15.4 | 14 | 5.1 | 13 | 4.8 | 204 | 74.7 | 273 | 3.9 |
| UNCG | 131 | 26.1 | 198 | 39.5 | 118 | 23.6 | 33 | 6.6 | 21 | 4.2 | 329 | 65.7 | 501 | 3.8 |
| UNCP | 10 | 22.2 | 5 | 11.1 | 5 | 11.1 | 9 | 20.0 | 16 | 35.6 | 15 | 33.3 | 45 | 2.6 |
| UNCW | 39 | 28.7 | 55 | 40.4 | 31 | 22.8 | 9 | 6.6 | 2 | 1.5 | 94 | 69.1 | 136 | 3.9 |
| UNCSA | 15 | 37.5 | 15 | 37.5 | 3 | 7.5 | 4 | 10.0 | 3 | 7.5 | 30 | 75.0 | 40 | 3.9 |
| WCU | 17 | 23.6 | 32 | 44.4 | 8 | 11.1 | 6 | 8.3 | 9 | 12.5 | 49 | 68.1 | 72 | 3.6 |
| WSSU | 27 | 16.5 | 62 | 37.8 | 53 | 32.3 | 14 | 8.5 | 8 | 4.9 | 89 | 54.3 | 164 | 3.5 |
| UNC total | 1,281 | 27.7 | 1,953 | 42.2 | 913 | 19.7 | 288 | 6.2 | 191 | 4.1 | 3,234 | 69.9 | 4,626 | 3.8 |

C2g. Staff: Counseling (personal, interpersonal etc)

| | Excellent | | Good | | Average | | Fair | | Poor | | Excellent and Good Combined | | Total Number Answers | Average Score 5-1 Avg |
|-----------|-----------|------|-------|------|---------|------|------|------|------|------|-----------------------------|------|----------------------|-----------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | |
| ASU | 110 | 30.3 | 158 | 43.5 | 74 | 20.4 | 17 | 4.7 | 4 | 1.1 | 268 | 73.8 | 363 | 4.0 |
| ECU | 264 | 24.8 | 520 | 48.8 | 245 | 23.0 | 25 | 2.3 | 11 | 1.0 | 784 | 73.6 | 1,065 | 3.9 |
| ECSU | 7 | 50.0 | 4 | 28.6 | 2 | 14.3 | 1 | 7.1 | . | . | 11 | 78.6 | 14 | 4.2 |
| FSU | 5 | 35.7 | 2 | 14.3 | 4 | 28.6 | 1 | 7.1 | 2 | 14.3 | 7 | 50.0 | 14 | 3.5 |
| NCA&T | 24 | 12.0 | 72 | 36.0 | 42 | 21.0 | 33 | 16.5 | 29 | 14.5 | 96 | 48.0 | 200 | 3.1 |
| NCCU | 39 | 28.1 | 65 | 46.8 | 26 | 18.7 | 5 | 3.6 | 4 | 2.9 | 104 | 74.8 | 139 | 3.9 |
| NCSU | 72 | 27.0 | 118 | 44.2 | 60 | 22.5 | 15 | 5.6 | 2 | 0.7 | 190 | 71.2 | 267 | 3.9 |
| UNCA | 35 | 41.2 | 31 | 36.5 | 17 | 20.0 | . | . | 2 | 2.4 | 66 | 77.6 | 85 | 4.1 |
| UNC-CH | 13 | 21.7 | 27 | 45.0 | 18 | 30.0 | 1 | 1.7 | 1 | 1.7 | 40 | 66.7 | 60 | 3.8 |
| UNCC | 42 | 31.8 | 57 | 43.2 | 28 | 21.2 | 4 | 3.0 | 1 | 0.8 | 99 | 75.0 | 132 | 4.0 |
| UNCG | 89 | 34.1 | 97 | 37.2 | 67 | 25.7 | 5 | 1.9 | 3 | 1.1 | 186 | 71.3 | 261 | 4.0 |
| UNCP | 29 | 55.8 | 1 | 1.9 | 3 | 5.8 | 4 | 7.7 | 15 | 28.8 | 30 | 57.7 | 52 | 3.5 |
| UNCW | 25 | 18.4 | 43 | 31.6 | 63 | 46.3 | 2 | 1.5 | 3 | 2.2 | 68 | 50.0 | 136 | 3.6 |
| UNCSA | 9 | 33.3 | 11 | 40.7 | 3 | 11.1 | 2 | 7.4 | 2 | 7.4 | 20 | 74.1 | 27 | 3.9 |
| WCU | 11 | 26.8 | 17 | 41.5 | 10 | 24.4 | . | . | 3 | 7.3 | 28 | 68.3 | 41 | 3.8 |
| WSSU | 13 | 12.9 | 35 | 34.7 | 43 | 42.6 | 5 | 5.0 | 5 | 5.0 | 48 | 47.5 | 101 | 3.5 |
| UNC total | 787 | 26.6 | 1,258 | 42.5 | 705 | 23.8 | 120 | 4.1 | 87 | 2.9 | 2,045 | 69.2 | 2,957 | 3.9 |

C2h. Staff: Housing and residence life

| | Excellent | | Good | | Average | | Fair | | Poor | | Excellent and Good Combined | | Total Number Answers | Average Score 5-1 Avg |
|-----------|-----------|------|-------|------|---------|------|------|------|------|------|-----------------------------|------|----------------------|-----------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | |
| ASU | 135 | 20.8 | 312 | 48.0 | 126 | 19.4 | 53 | 8.2 | 24 | 3.7 | 447 | 68.8 | 650 | 3.7 |
| ECU | 280 | 18.6 | 720 | 47.7 | 381 | 25.2 | 74 | 4.9 | 54 | 3.6 | 1,000 | 66.3 | 1,509 | 3.7 |
| ECSU | 6 | 31.6 | 3 | 15.8 | 3 | 15.8 | 4 | 21.1 | 3 | 15.8 | 9 | 47.4 | 19 | 3.3 |
| FSU | 1 | 5.6 | 4 | 22.2 | 6 | 33.3 | 4 | 22.2 | 3 | 16.7 | 5 | 27.8 | 18 | 2.8 |
| NCA&T | 33 | 18.3 | 75 | 41.7 | 46 | 25.6 | 12 | 6.7 | 14 | 7.8 | 108 | 60.0 | 180 | 3.6 |
| NCCU | 34 | 15.8 | 82 | 38.1 | 51 | 23.7 | 24 | 11.2 | 24 | 11.2 | 116 | 54.0 | 215 | 3.4 |
| NCSU | 94 | 18.6 | 231 | 45.7 | 135 | 26.7 | 23 | 4.6 | 22 | 4.4 | 325 | 64.4 | 505 | 3.7 |
| UNCA | 45 | 26.5 | 68 | 40.0 | 37 | 21.8 | 8 | 4.7 | 12 | 7.1 | 113 | 66.5 | 170 | 3.7 |
| UNC-CH | 31 | 20.0 | 70 | 45.2 | 41 | 26.5 | 9 | 5.8 | 4 | 2.6 | 101 | 65.2 | 155 | 3.7 |
| UNCC | 49 | 18.8 | 98 | 37.5 | 67 | 25.7 | 29 | 11.1 | 18 | 6.9 | 147 | 56.3 | 261 | 3.5 |
| UNCG | 71 | 15.0 | 173 | 36.6 | 134 | 28.3 | 44 | 9.3 | 51 | 10.8 | 244 | 51.6 | 473 | 3.4 |
| UNCP | 24 | 46.2 | 1 | 1.9 | 2 | 3.8 | 8 | 15.4 | 17 | 32.7 | 25 | 48.1 | 52 | 3.1 |
| UNCW | 29 | 21.0 | 56 | 40.6 | 42 | 30.4 | 7 | 5.1 | 4 | 2.9 | 85 | 61.6 | 138 | 3.7 |
| UNCSA | 10 | 25.0 | 11 | 27.5 | 8 | 20.0 | 4 | 10.0 | 7 | 17.5 | 21 | 52.5 | 40 | 3.3 |
| WCU | 23 | 28.0 | 28 | 34.1 | 19 | 23.2 | 6 | 7.3 | 6 | 7.3 | 51 | 62.2 | 82 | 3.7 |
| WSSU | 15 | 9.0 | 63 | 38.0 | 53 | 31.9 | 17 | 10.2 | 18 | 10.8 | 78 | 47.0 | 166 | 3.2 |
| UNC total | 880 | 19.0 | 1,995 | 43.1 | 1,151 | 24.8 | 326 | 7.0 | 281 | 6.1 | 2,875 | 62.1 | 4,633 | 3.6 |

C2i. Staff: Campus recreation

| | Excellent | | Good | | Average | | Fair | | Poor | | Excellent and Good Combined | | Total Number Answers | Average Score 5-1 Avg |
|-----------|-----------|------|-------|------|---------|------|------|------|------|------|-----------------------------|------|----------------------|-----------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | |
| ASU | 192 | 30.6 | 332 | 53.0 | 88 | 14.0 | 12 | 1.9 | 3 | 0.5 | 524 | 83.6 | 627 | 4.1 |
| ECU | 440 | 27.3 | 803 | 49.8 | 315 | 19.5 | 43 | 2.7 | 13 | 0.8 | 1,243 | 77.0 | 1,614 | 4.0 |
| ECSU | 7 | 41.2 | 4 | 23.5 | 4 | 23.5 | 1 | 5.9 | 1 | 5.9 | 11 | 64.7 | 17 | 3.9 |
| FSU | 2 | 11.1 | 4 | 22.2 | 5 | 27.8 | 5 | 27.8 | 2 | 11.1 | 6 | 33.3 | 18 | 2.9 |
| NCA&T | 28 | 13.0 | 68 | 31.5 | 55 | 25.5 | 28 | 13.0 | 37 | 17.1 | 96 | 44.4 | 216 | 3.1 |
| NCCU | 49 | 23.3 | 96 | 45.7 | 48 | 22.9 | 9 | 4.3 | 8 | 3.8 | 145 | 69.0 | 210 | 3.8 |
| NCSU | 128 | 26.7 | 251 | 52.4 | 87 | 18.2 | 8 | 1.7 | 5 | 1.0 | 379 | 79.1 | 479 | 4.0 |
| UNCA | 50 | 33.3 | 63 | 42.0 | 31 | 20.7 | 1 | 0.7 | 5 | 3.3 | 113 | 75.3 | 150 | 4.0 |
| UNC-CH | 42 | 28.8 | 75 | 51.4 | 24 | 16.4 | 5 | 3.4 | . | . | 117 | 80.1 | 146 | 4.1 |
| UNCC | 42 | 18.2 | 102 | 44.2 | 61 | 26.4 | 19 | 8.2 | 7 | 3.0 | 144 | 62.3 | 231 | 3.7 |
| UNCG | 171 | 35.0 | 230 | 47.1 | 79 | 16.2 | 6 | 1.2 | 2 | 0.4 | 401 | 82.2 | 488 | 4.2 |
| UNCP | 23 | 46.0 | 1 | 2.0 | 2 | 4.0 | 7 | 14.0 | 17 | 34.0 | 24 | 48.0 | 50 | 3.1 |
| UNCW | 43 | 31.4 | 57 | 41.6 | 33 | 24.1 | 3 | 2.2 | 1 | 0.7 | 100 | 73.0 | 137 | 4.0 |
| UNCSA | 3 | 11.1 | 13 | 48.1 | 3 | 11.1 | 3 | 11.1 | 5 | 18.5 | 16 | 59.3 | 27 | 3.2 |
| WCU | 31 | 39.2 | 33 | 41.8 | 11 | 13.9 | 2 | 2.5 | 2 | 2.5 | 64 | 81.0 | 79 | 4.1 |
| WSSU | 24 | 15.4 | 59 | 37.8 | 60 | 38.5 | 6 | 3.8 | 7 | 4.5 | 83 | 53.2 | 156 | 3.6 |
| UNC total | 1,275 | 27.4 | 2,191 | 47.2 | 906 | 19.5 | 158 | 3.4 | 115 | 2.5 | 3,466 | 74.6 | 4,645 | 3.9 |

C2j. Staff: Dining services

| | Excellent | | Good | | Average | | Fair | | Poor | | Excellent and Good Combined | | Total Number Answers | Average Score 5-1 Avg |
|------------------|-----------|------|-------|------|---------|------|------|------|------|------|-----------------------------|------|----------------------|-----------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | |
| ASU | 196 | 27.8 | 320 | 45.4 | 135 | 19.1 | 31 | 4.4 | 23 | 3.3 | 516 | 73.2 | 705 | 3.9 |
| ECU | 368 | 22.1 | 728 | 43.8 | 353 | 21.2 | 126 | 7.6 | 88 | 5.3 | 1,096 | 65.9 | 1,663 | 3.7 |
| ECSU | 5 | 25.0 | 7 | 35.0 | 2 | 10.0 | 4 | 20.0 | 2 | 10.0 | 12 | 60.0 | 20 | 3.5 |
| FSU | 1 | 5.6 | 4 | 22.2 | 5 | 27.8 | 2 | 11.1 | 6 | 33.3 | 5 | 27.8 | 18 | 2.6 |
| NCA&T | 28 | 16.7 | 63 | 37.5 | 38 | 22.6 | 15 | 8.9 | 24 | 14.3 | 91 | 54.2 | 168 | 3.3 |
| NCCU | 50 | 22.0 | 86 | 37.9 | 59 | 26.0 | 17 | 7.5 | 15 | 6.6 | 136 | 59.9 | 227 | 3.6 |
| NCSU | 90 | 16.7 | 197 | 36.5 | 150 | 27.8 | 64 | 11.9 | 39 | 7.2 | 287 | 53.1 | 540 | 3.4 |
| UNCA | 48 | 26.1 | 64 | 34.8 | 51 | 27.7 | 14 | 7.6 | 7 | 3.8 | 112 | 60.9 | 184 | 3.7 |
| UNC-CH | 21 | 13.2 | 60 | 37.7 | 50 | 31.4 | 21 | 13.2 | 7 | 4.4 | 81 | 50.9 | 159 | 3.4 |
| UNCC | 54 | 18.1 | 125 | 41.8 | 70 | 23.4 | 34 | 11.4 | 16 | 5.4 | 179 | 59.9 | 299 | 3.6 |
| UNCG | 122 | 22.5 | 207 | 38.1 | 124 | 22.8 | 47 | 8.7 | 43 | 7.9 | 329 | 60.6 | 543 | 3.6 |
| UNCP | 18 | 33.3 | 5 | 9.3 | 4 | 7.4 | 5 | 9.3 | 22 | 40.7 | 23 | 42.6 | 54 | 2.9 |
| UNCW | 36 | 26.3 | 61 | 44.5 | 26 | 19.0 | 8 | 5.8 | 6 | 4.4 | 97 | 70.8 | 137 | 3.8 |
| UNCSA | 11 | 26.2 | 12 | 28.6 | 6 | 14.3 | 6 | 14.3 | 7 | 16.7 | 23 | 54.8 | 42 | 3.3 |
| WCU | 21 | 23.9 | 41 | 46.6 | 16 | 18.2 | 5 | 5.7 | 5 | 5.7 | 62 | 70.5 | 88 | 3.8 |
| WSSU | 16 | 8.8 | 52 | 28.6 | 56 | 30.8 | 34 | 18.7 | 24 | 13.2 | 68 | 37.4 | 182 | 3.0 |
| UNC total | 1,085 | 21.6 | 2,032 | 40.4 | 1,145 | 22.8 | 433 | 8.6 | 334 | 6.6 | 3,117 | 62.0 | 5,029 | 3.6 |

C2k. Staff: On-campus shuttle/transportation services

| | Excellent | | Good | | Average | | Fair | | Poor | | Excellent and Good Combined | | Total Number Answers | Average Score 5-1 Avg |
|------------------|--------------|-------------|--------------|-------------|--------------|-------------|------------|------------|------------|------------|-----------------------------|-------------|----------------------|-----------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | |
| ASU | 143 | 20.9 | 327 | 47.8 | 124 | 18.1 | 57 | 8.3 | 33 | 4.8 | 470 | 68.7 | 684 | 3.7 |
| ECU | 351 | 20.8 | 823 | 48.7 | 394 | 23.3 | 90 | 5.3 | 32 | 1.9 | 1,174 | 69.5 | 1,690 | 3.8 |
| ECSU | 4 | 25.0 | 2 | 12.5 | 6 | 37.5 | 3 | 18.8 | 1 | 6.3 | 6 | 37.5 | 16 | 3.3 |
| FSU | 2 | 11.1 | 2 | 11.1 | 3 | 16.7 | 3 | 16.7 | 8 | 44.4 | 4 | 22.2 | 18 | 2.3 |
| NCA&T | 27 | 16.2 | 67 | 40.1 | 42 | 25.1 | 12 | 7.2 | 19 | 11.4 | 94 | 56.3 | 167 | 3.4 |
| NCCU | 35 | 21.7 | 59 | 36.6 | 44 | 27.3 | 11 | 6.8 | 12 | 7.5 | 94 | 58.4 | 161 | 3.6 |
| NCSU | 123 | 24.7 | 218 | 43.8 | 108 | 21.7 | 30 | 6.0 | 19 | 3.8 | 341 | 68.5 | 498 | 3.8 |
| UNCA | 34 | 29.8 | 41 | 36.0 | 31 | 27.2 | 4 | 3.5 | 4 | 3.5 | 75 | 65.8 | 114 | 3.9 |
| UNC-CH | 17 | 11.2 | 82 | 53.9 | 42 | 27.6 | 8 | 5.3 | 3 | 2.0 | 99 | 65.1 | 152 | 3.7 |
| UNCC | 32 | 14.1 | 104 | 45.8 | 61 | 26.9 | 21 | 9.3 | 9 | 4.0 | 136 | 59.9 | 227 | 3.6 |
| UNCG | 136 | 28.0 | 224 | 46.1 | 98 | 20.2 | 20 | 4.1 | 8 | 1.6 | 360 | 74.1 | 486 | 3.9 |
| UNCP | 38 | 70.4 | 3 | 5.6 | 2 | 3.7 | 4 | 7.4 | 7 | 13.0 | 41 | 75.9 | 54 | 4.1 |
| UNCW | 33 | 24.1 | 49 | 35.8 | 50 | 36.5 | 3 | 2.2 | 2 | 1.5 | 82 | 59.9 | 137 | 3.8 |
| UNCSA | 6 | 23.1 | 10 | 38.5 | 7 | 26.9 | . | . | 3 | 11.5 | 16 | 61.5 | 26 | 3.6 |
| WCU | 23 | 29.9 | 37 | 48.1 | 13 | 16.9 | 3 | 3.9 | 1 | 1.3 | 60 | 77.9 | 77 | 4.0 |
| WSSU | 18 | 11.3 | 68 | 42.8 | 55 | 34.6 | 10 | 6.3 | 8 | 5.0 | 86 | 54.1 | 159 | 3.5 |
| UNC total | 1,022 | 21.9 | 2,116 | 45.3 | 1,080 | 23.1 | 279 | 6.0 | 169 | 3.6 | 3,138 | 67.3 | 4,666 | 3.8 |

C2I. Staff: Campus police department

| | Excellent | | Good | | Average | | Fair | | Poor | | Excellent and Good Combined | | Total Number Answers | Average Score 5-1 Avg |
|------------------|-----------|------|-------|------|---------|------|------|------|------|------|-----------------------------|------|----------------------|-----------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | |
| ASU | 113 | 21.6 | 252 | 48.1 | 97 | 18.5 | 35 | 6.7 | 27 | 5.2 | 365 | 69.7 | 524 | 3.7 |
| ECU | 284 | 20.7 | 632 | 46.0 | 333 | 24.2 | 65 | 4.7 | 60 | 4.4 | 916 | 66.7 | 1,374 | 3.7 |
| ECSU | 8 | 47.1 | 5 | 29.4 | 3 | 17.6 | 1 | 5.9 | . | . | 13 | 76.5 | 17 | 4.2 |
| FSU | 1 | 5.0 | 7 | 35.0 | 5 | 25.0 | 6 | 30.0 | 1 | 5.0 | 8 | 40.0 | 20 | 3.1 |
| NCA&T | 18 | 8.9 | 40 | 19.7 | 32 | 15.8 | 23 | 11.3 | 90 | 44.3 | 58 | 28.6 | 203 | 2.4 |
| NCCU | 43 | 20.8 | 81 | 39.1 | 49 | 23.7 | 19 | 9.2 | 15 | 7.2 | 124 | 59.9 | 207 | 3.6 |
| NCSU | 88 | 23.2 | 183 | 48.3 | 78 | 20.6 | 13 | 3.4 | 17 | 4.5 | 271 | 71.5 | 379 | 3.8 |
| UNCA | 50 | 30.7 | 64 | 39.3 | 30 | 18.4 | 11 | 6.7 | 8 | 4.9 | 114 | 69.9 | 163 | 3.8 |
| UNC-CH | 12 | 15.4 | 35 | 44.9 | 26 | 33.3 | 3 | 3.8 | 2 | 2.6 | 47 | 60.3 | 78 | 3.7 |
| UNCC | 40 | 17.9 | 85 | 37.9 | 57 | 25.4 | 26 | 11.6 | 16 | 7.1 | 125 | 55.8 | 224 | 3.5 |
| UNCG | 123 | 28.9 | 161 | 37.8 | 89 | 20.9 | 23 | 5.4 | 30 | 7.0 | 284 | 66.7 | 426 | 3.8 |
| UNCP | 15 | 27.8 | 8 | 14.8 | 6 | 11.1 | 11 | 20.4 | 14 | 25.9 | 23 | 42.6 | 54 | 3.0 |
| UNCW | 31 | 22.6 | 54 | 39.4 | 43 | 31.4 | 5 | 3.6 | 4 | 2.9 | 85 | 62.0 | 137 | 3.8 |
| UNCSA | 10 | 23.8 | 16 | 38.1 | 6 | 14.3 | 6 | 14.3 | 4 | 9.5 | 26 | 61.9 | 42 | 3.5 |
| WCU | 12 | 18.5 | 27 | 41.5 | 14 | 21.5 | 5 | 7.7 | 7 | 10.8 | 39 | 60.0 | 65 | 3.5 |
| WSSU | 18 | 10.7 | 46 | 27.2 | 55 | 32.5 | 17 | 10.1 | 33 | 19.5 | 64 | 37.9 | 169 | 3.0 |
| UNC total | 866 | 21.2 | 1,696 | 41.5 | 923 | 22.6 | 269 | 6.6 | 328 | 8.0 | 2,562 | 62.8 | 4,082 | 3.6 |

C2m. Staff: Parking

| | Excellent | | Good | | Average | | Fair | | Poor | | Excellent and Good Combined | | Total Number Answers | Average Score 5-1 Avg |
|------------------|-----------|------|-------|------|---------|------|------|------|-------|------|-----------------------------|------|----------------------|-----------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | |
| ASU | 50 | 7.8 | 137 | 21.4 | 122 | 19.0 | 114 | 17.8 | 218 | 34.0 | 187 | 29.2 | 641 | 2.5 |
| ECU | 181 | 12.0 | 445 | 29.5 | 336 | 22.3 | 212 | 14.0 | 335 | 22.2 | 626 | 41.5 | 1,509 | 3.0 |
| ECSU | 3 | 15.8 | 2 | 10.5 | 3 | 15.8 | 4 | 21.1 | 7 | 36.8 | 5 | 26.3 | 19 | 2.5 |
| FSU | 1 | 4.3 | 6 | 26.1 | 6 | 26.1 | 2 | 8.7 | 8 | 34.8 | 7 | 30.4 | 23 | 2.6 |
| NCA&T | 22 | 9.2 | 89 | 37.1 | 67 | 27.9 | 30 | 12.5 | 32 | 13.3 | 111 | 46.3 | 240 | 3.2 |
| NCCU | 12 | 6.1 | 28 | 14.3 | 30 | 15.3 | 15 | 7.7 | 111 | 56.6 | 40 | 20.4 | 196 | 2.1 |
| NCSU | 45 | 11.7 | 121 | 31.5 | 101 | 26.3 | 50 | 13.0 | 67 | 17.4 | 166 | 43.2 | 384 | 3.1 |
| UNCA | 15 | 11.5 | 29 | 22.3 | 37 | 28.5 | 17 | 13.1 | 32 | 24.6 | 44 | 33.8 | 130 | 2.8 |
| UNC-CH | 7 | 7.0 | 18 | 18.0 | 39 | 39.0 | 19 | 19.0 | 17 | 17.0 | 25 | 25.0 | 100 | 2.8 |
| UNCC | 20 | 7.5 | 56 | 21.0 | 67 | 25.1 | 44 | 16.5 | 80 | 30.0 | 76 | 28.5 | 267 | 2.6 |
| UNCG | 62 | 12.7 | 112 | 23.0 | 128 | 26.2 | 64 | 13.1 | 122 | 25.0 | 174 | 35.7 | 488 | 2.9 |
| UNCP | 11 | 19.0 | 29 | 50.0 | 4 | 6.9 | 6 | 10.3 | 8 | 13.8 | 40 | 69.0 | 58 | 3.5 |
| UNCW | 14 | 10.1 | 33 | 23.9 | 41 | 29.7 | 26 | 18.8 | 24 | 17.4 | 47 | 34.1 | 138 | 2.9 |
| UNCSA | 7 | 20.0 | 13 | 37.1 | 5 | 14.3 | 2 | 5.7 | 8 | 22.9 | 20 | 57.1 | 35 | 3.3 |
| WCU | 5 | 7.4 | 12 | 17.6 | 21 | 30.9 | 11 | 16.2 | 19 | 27.9 | 17 | 25.0 | 68 | 2.6 |
| WSSU | 4 | 2.4 | 34 | 20.7 | 33 | 20.1 | 25 | 15.2 | 68 | 41.5 | 38 | 23.2 | 164 | 2.3 |
| UNC total | 459 | 10.3 | 1,164 | 26.1 | 1,040 | 23.3 | 641 | 14.4 | 1,156 | 25.9 | 1,623 | 36.4 | 4,460 | 2.8 |

C3a. How satisfied are you with the ease with which you can navigate the online billing system?

| | Very Satisfied | | Neither Satisfied nor Dissatisfied | | | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 |
|------------------|----------------|-------------|------------------------------------|-------------|------------|-------------|--------------|------------|-------------------|------------|---------------------------------------|-------------|----------------------|-------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | Avg |
| ASU | 243 | 34.3 | 373 | 52.7 | 60 | 8.5 | 25 | 3.5 | 7 | 1.0 | 616 | 87.0 | 708 | 4.2 |
| ECU | 426 | 25.4 | 861 | 51.3 | 289 | 17.2 | 74 | 4.4 | 28 | 1.7 | 1,287 | 76.7 | 1,678 | 3.9 |
| ECSU | 9 | 40.9 | 9 | 40.9 | 2 | 9.1 | 2 | 9.1 | . | . | 18 | 81.8 | 22 | 4.1 |
| FSU | 4 | 17.4 | 2 | 8.7 | 3 | 13.0 | 12 | 52.2 | 2 | 8.7 | 6 | 26.1 | 23 | 2.7 |
| NCA&T | 19 | 7.9 | 89 | 37.2 | 44 | 18.4 | 50 | 20.9 | 37 | 15.5 | 108 | 45.2 | 239 | 3.0 |
| NCCU | 32 | 14.8 | 117 | 54.2 | 53 | 24.5 | 12 | 5.6 | 2 | 0.9 | 149 | 69.0 | 216 | 3.8 |
| NCSU | 96 | 17.5 | 277 | 50.4 | 99 | 18.0 | 58 | 10.5 | 20 | 3.6 | 373 | 67.8 | 550 | 3.7 |
| UNCA | 29 | 17.3 | 66 | 39.3 | 52 | 31.0 | 15 | 8.9 | 6 | 3.6 | 95 | 56.5 | 168 | 3.6 |
| UNC-CH | 27 | 19.0 | 69 | 48.6 | 35 | 24.6 | 11 | 7.7 | . | . | 96 | 67.6 | 142 | 3.8 |
| UNCC | 59 | 19.3 | 162 | 52.9 | 57 | 18.6 | 21 | 6.9 | 7 | 2.3 | 221 | 72.2 | 306 | 3.8 |
| UNCG | 112 | 20.2 | 264 | 47.7 | 107 | 19.3 | 53 | 9.6 | 18 | 3.2 | 376 | 67.9 | 554 | 3.7 |
| UNCP | 16 | 27.1 | 32 | 54.2 | 9 | 15.3 | 1 | 1.7 | 1 | 1.7 | 48 | 81.4 | 59 | 4.0 |
| UNCW | 35 | 25.5 | 64 | 46.7 | 25 | 18.2 | 9 | 6.6 | 4 | 2.9 | 99 | 72.3 | 137 | 3.9 |
| WCU | 17 | 19.8 | 48 | 55.8 | 13 | 15.1 | 7 | 8.1 | 1 | 1.2 | 65 | 75.6 | 86 | 3.8 |
| WSSU | 29 | 16.3 | 77 | 43.3 | 43 | 24.2 | 18 | 10.1 | 11 | 6.2 | 106 | 59.6 | 178 | 3.5 |
| UNC total | 1,153 | 22.8 | 2,510 | 49.5 | 891 | 17.6 | 368 | 7.3 | 144 | 2.8 | 3,663 | 72.3 | 5,066 | 3.8 |

C3b. How satisfied are you with the ease with which you can navigate the online financial aid?

| | Very Satisfied | | Neither Satisfied nor Dissatisfied | | | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 4-1 Avg |
|-----------|----------------|------|------------------------------------|------|-----|------|--------------|------|-------------------|------|---------------------------------------|------|----------------------|-----------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | |
| ASU | 159 | 28.0 | 276 | 48.7 | 88 | 15.5 | 33 | 5.8 | 11 | 1.9 | 435 | 76.7 | 567 | 4.0 |
| ECU | 368 | 24.5 | 742 | 49.5 | 265 | 17.7 | 84 | 5.6 | 41 | 2.7 | 1,110 | 74.0 | 1,500 | 3.9 |
| ECSU | 9 | 37.5 | 12 | 50.0 | 1 | 4.2 | 1 | 4.2 | 1 | 4.2 | 21 | 87.5 | 24 | 4.1 |
| FSU | 2 | 8.7 | 3 | 13.0 | 2 | 8.7 | 13 | 56.5 | 3 | 13.0 | 5 | 21.7 | 23 | 2.5 |
| NCA&T | 32 | 13.4 | 116 | 48.5 | 52 | 21.8 | 26 | 10.9 | 13 | 5.4 | 148 | 61.9 | 239 | 3.5 |
| NCCU | 40 | 17.6 | 119 | 52.4 | 40 | 17.6 | 22 | 9.7 | 6 | 2.6 | 159 | 70.0 | 227 | 3.7 |
| NCSU | 82 | 18.4 | 217 | 48.8 | 90 | 20.2 | 40 | 9.0 | 16 | 3.6 | 299 | 67.2 | 445 | 3.7 |
| UNCA | 31 | 20.5 | 47 | 31.1 | 45 | 29.8 | 19 | 12.6 | 9 | 6.0 | 78 | 51.7 | 151 | 3.5 |
| UNC-CH | 20 | 18.0 | 48 | 43.2 | 23 | 20.7 | 16 | 14.4 | 4 | 3.6 | 68 | 61.3 | 111 | 3.6 |
| UNCC | 43 | 15.9 | 139 | 51.3 | 53 | 19.6 | 26 | 9.6 | 10 | 3.7 | 182 | 67.2 | 271 | 3.7 |
| UNCG | 105 | 20.6 | 233 | 45.8 | 91 | 17.9 | 59 | 11.6 | 21 | 4.1 | 338 | 66.4 | 509 | 3.7 |
| UNCP | 18 | 32.1 | 24 | 42.9 | 7 | 12.5 | 5 | 8.9 | 2 | 3.6 | 42 | 75.0 | 56 | 3.9 |
| UNCW | 28 | 20.4 | 57 | 41.6 | 37 | 27.0 | 9 | 6.6 | 6 | 4.4 | 85 | 62.0 | 137 | 3.7 |
| WCU | 13 | 16.0 | 38 | 46.9 | 13 | 16.0 | 13 | 16.0 | 4 | 4.9 | 51 | 63.0 | 81 | 3.5 |
| WSSU | 19 | 10.9 | 71 | 40.6 | 39 | 22.3 | 30 | 17.1 | 16 | 9.1 | 90 | 51.4 | 175 | 3.3 |
| UNC total | 969 | 21.5 | 2,142 | 47.4 | 846 | 18.7 | 396 | 8.8 | 163 | 3.6 | 3,111 | 68.9 | 4,516 | 3.7 |

C3c. How satisfied are you with the ease with which you can navigate the online course registration system?

| | Very Satisfied | | Neither Satisfied nor Dissatisfied | | | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 Avg |
|------------------|----------------|-------------|------------------------------------|-------------|------------|-------------|--------------|------------|-------------------|------------|---------------------------------------|-------------|----------------------|-----------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | |
| ASU | 184 | 26.7 | 336 | 48.8 | 98 | 14.2 | 55 | 8.0 | 16 | 2.3 | 520 | 75.5 | 689 | 3.9 |
| ECU | 460 | 26.5 | 927 | 53.5 | 251 | 14.5 | 70 | 4.0 | 26 | 1.5 | 1,387 | 80.0 | 1,734 | 4.0 |
| ECSU | 11 | 47.8 | 10 | 43.5 | 2 | 8.7 | . | . | . | . | 21 | 91.3 | 23 | 4.4 |
| FSU | 1 | 4.2 | 4 | 16.7 | 1 | 4.2 | 15 | 62.5 | 3 | 12.5 | 5 | 20.8 | 24 | 2.4 |
| NCA&T | . | . | 99 | 41.4 | 124 | 51.9 | 15 | 6.3 | 1 | 0.4 | 99 | 41.4 | 239 | 3.3 |
| NCCU | 38 | 16.6 | 131 | 57.2 | 36 | 15.7 | 16 | 7.0 | 8 | 3.5 | 169 | 73.8 | 229 | 3.8 |
| NCSU | 116 | 19.0 | 298 | 48.9 | 95 | 15.6 | 77 | 12.6 | 23 | 3.8 | 414 | 68.0 | 609 | 3.7 |
| UNCA | 40 | 20.4 | 74 | 37.8 | 41 | 20.9 | 34 | 17.3 | 7 | 3.6 | 114 | 58.2 | 196 | 3.5 |
| UNC-CH | 23 | 13.1 | 74 | 42.0 | 43 | 24.4 | 28 | 15.9 | 8 | 4.5 | 97 | 55.1 | 176 | 3.4 |
| UNCC | 82 | 25.0 | 160 | 48.8 | 49 | 14.9 | 27 | 8.2 | 10 | 3.0 | 242 | 73.8 | 328 | 3.8 |
| UNCG | 130 | 21.0 | 303 | 48.9 | 94 | 15.2 | 67 | 10.8 | 25 | 4.0 | 433 | 70.0 | 619 | 3.7 |
| UNCP | 19 | 31.7 | 35 | 58.3 | 3 | 5.0 | 1 | 1.7 | 2 | 3.3 | 54 | 90.0 | 60 | 4.1 |
| UNCW | 33 | 24.3 | 76 | 55.9 | 13 | 9.6 | 10 | 7.4 | 4 | 2.9 | 109 | 80.1 | 136 | 3.9 |
| WCU | 17 | 19.3 | 52 | 59.1 | 11 | 12.5 | 4 | 4.5 | 4 | 4.5 | 69 | 78.4 | 88 | 3.8 |
| WSSU | 28 | 15.5 | 93 | 51.4 | 34 | 18.8 | 18 | 9.9 | 8 | 4.4 | 121 | 66.9 | 181 | 3.6 |
| UNC total | 1,182 | 22.2 | 2,672 | 50.1 | 895 | 16.8 | 437 | 8.2 | 145 | 2.7 | 3,854 | 72.3 | 5,331 | 3.8 |

D1a.

In general how safe do you feel in campus residence halls during the day/early evening?

| | Very Safe | | Pretty Safe | | Not Very Safe | | Not at all Safe | | Very Safe and Pretty Safe Combined | | Total Number Answers | Average Score 4-1 |
|-----------|-----------|------|-------------|------|---------------|-----|-----------------|-----|------------------------------------|-------|----------------------|-------------------|
| | # | % | # | % | # | % | # | % | # | % | # | Avg |
| ASU | 484 | 76.3 | 147 | 23.2 | 3 | 0.5 | . | . | 631 | 99.5 | 634 | 3.8 |
| ECU | 734 | 50.0 | 701 | 47.8 | 28 | 1.9 | 5 | 0.3 | 1,435 | 97.8 | 1,468 | 3.5 |
| ECSU | 8 | 40.0 | 12 | 60.0 | . | . | . | . | 20 | 100.0 | 20 | 3.4 |
| FSU | 6 | 33.3 | 11 | 61.1 | 1 | 5.6 | . | . | 17 | 94.4 | 18 | 3.3 |
| NCA&T | 86 | 36.0 | 131 | 54.8 | 17 | 7.1 | 5 | 2.1 | 217 | 90.8 | 239 | 3.2 |
| NCCU | 56 | 27.2 | 139 | 67.5 | 8 | 3.9 | 3 | 1.5 | 195 | 94.7 | 206 | 3.2 |
| NCSU | 347 | 67.5 | 160 | 31.1 | 6 | 1.2 | 1 | 0.2 | 507 | 98.6 | 514 | 3.7 |
| UNCA | 140 | 79.1 | 37 | 20.9 | . | . | . | . | 177 | 100.0 | 177 | 3.8 |
| UNC-CH | 138 | 82.1 | 30 | 17.9 | . | . | . | . | 168 | 100.0 | 168 | 3.8 |
| UNCC | 137 | 53.9 | 108 | 42.5 | 8 | 3.1 | 1 | 0.4 | 245 | 96.5 | 254 | 3.5 |
| UNCG | 267 | 53.9 | 219 | 44.2 | 8 | 1.6 | 1 | 0.2 | 486 | 98.2 | 495 | 3.5 |
| UNCP | 18 | 41.9 | 23 | 53.5 | 1 | 2.3 | 1 | 2.3 | 41 | 95.3 | 43 | 3.3 |
| UNCW | 87 | 70.2 | 35 | 28.2 | 2 | 1.6 | . | . | 122 | 98.4 | 124 | 3.7 |
| UNCSA | 29 | 69.0 | 11 | 26.2 | 2 | 4.8 | . | . | 40 | 95.2 | 42 | 3.6 |
| WCU | 56 | 69.1 | 25 | 30.9 | . | . | . | . | 81 | 100.0 | 81 | 3.7 |
| WSSU | 35 | 21.3 | 116 | 70.7 | 8 | 4.9 | 5 | 3.0 | 151 | 92.1 | 164 | 3.1 |
| UNC total | 2,628 | 56.6 | 1,905 | 41.0 | 92 | 2.0 | 22 | 0.5 | 4,533 | 97.5 | 4,647 | 3.5 |

D1b. In general how safe do you feel in campus residence halls at night?

| | Very Safe | | Pretty Safe | | Not Very Safe | | Not at all Safe | | Very Safe and Pretty Safe Combined | | Total Number Answers | Average Score 4-1 |
|-----------|-----------|------|-------------|------|---------------|------|-----------------|-----|------------------------------------|------|----------------------|-------------------|
| | # | % | # | % | # | % | # | % | # | % | # | Avg |
| ASU | 379 | 60.5 | 233 | 37.2 | 12 | 1.9 | 2 | 0.3 | 612 | 97.8 | 626 | 3.6 |
| ECU | 443 | 31.4 | 831 | 58.9 | 116 | 8.2 | 21 | 1.5 | 1,274 | 90.3 | 1,411 | 3.2 |
| ECSU | 5 | 26.3 | 13 | 68.4 | 1 | 5.3 | . | . | 18 | 94.7 | 19 | 3.2 |
| FSU | 5 | 29.4 | 7 | 41.2 | 4 | 23.5 | 1 | 5.9 | 12 | 70.6 | 17 | 2.9 |
| NCA&T | 72 | 29.9 | 149 | 61.8 | 15 | 6.2 | 5 | 2.1 | 221 | 91.7 | 241 | 3.2 |
| NCCU | 44 | 21.6 | 132 | 64.7 | 24 | 11.8 | 4 | 2.0 | 176 | 86.3 | 204 | 3.1 |
| NCSU | 237 | 46.7 | 244 | 48.0 | 22 | 4.3 | 5 | 1.0 | 481 | 94.7 | 508 | 3.4 |
| UNCA | 119 | 68.4 | 54 | 31.0 | 1 | 0.6 | . | . | 173 | 99.4 | 174 | 3.7 |
| UNC-CH | 106 | 63.1 | 60 | 35.7 | 2 | 1.2 | . | . | 166 | 98.8 | 168 | 3.6 |
| UNCC | 71 | 29.1 | 138 | 56.6 | 26 | 10.7 | 9 | 3.7 | 209 | 85.7 | 244 | 3.1 |
| UNCG | 180 | 38.2 | 262 | 55.6 | 25 | 5.3 | 4 | 0.8 | 442 | 93.8 | 471 | 3.3 |
| UNCP | 13 | 34.2 | 20 | 52.6 | 4 | 10.5 | 1 | 2.6 | 33 | 86.8 | 38 | 3.2 |
| UNCW | 65 | 53.3 | 52 | 42.6 | 5 | 4.1 | . | . | 117 | 95.9 | 122 | 3.5 |
| UNCSA | 22 | 53.7 | 17 | 41.5 | 2 | 4.9 | . | . | 39 | 95.1 | 41 | 3.5 |
| WCU | 46 | 56.1 | 31 | 37.8 | 4 | 4.9 | 1 | 1.2 | 77 | 93.9 | 82 | 3.5 |
| WSSU | 22 | 14.0 | 98 | 62.4 | 23 | 14.6 | 14 | 8.9 | 120 | 76.4 | 157 | 2.8 |
| UNC total | 1,829 | 40.4 | 2,341 | 51.8 | 286 | 6.3 | 67 | 1.5 | 4,170 | 92.2 | 4,523 | 3.3 |

**D1c. In general how safe do you feel using the parking lots,
 garages and/or decks on campus during the day/early evening?**

| | Very Safe | | Pretty Safe | | Not Very Safe | | Not at all Safe | | Very Safe and Pretty Safe Combined | | Total Number Answers | Average Score 4-1 |
|------------------|-----------|------|-------------|------|---------------|------|-----------------|-----|------------------------------------|------|----------------------|-------------------|
| | # | % | # | % | # | % | # | % | # | % | # | Avg |
| ASU | 412 | 58.9 | 277 | 39.6 | 11 | 1.6 | . | . | 689 | 98.4 | 700 | 3.6 |
| ECU | 570 | 34.7 | 961 | 58.5 | 97 | 5.9 | 15 | 0.9 | 1,531 | 93.2 | 1,643 | 3.3 |
| ECSU | 6 | 27.3 | 14 | 63.6 | 2 | 9.1 | . | . | 20 | 90.9 | 22 | 3.2 |
| FSU | 5 | 22.7 | 16 | 72.7 | 1 | 4.5 | . | . | 21 | 95.5 | 22 | 3.2 |
| NCA&T | 74 | 31.1 | 108 | 45.4 | 43 | 18.1 | 13 | 5.5 | 182 | 76.5 | 238 | 3.0 |
| NCCU | 35 | 17.3 | 136 | 67.3 | 21 | 10.4 | 10 | 5.0 | 171 | 84.7 | 202 | 3.0 |
| NCSU | 272 | 47.2 | 282 | 49.0 | 16 | 2.8 | 6 | 1.0 | 554 | 96.2 | 576 | 3.4 |
| UNCA | 138 | 71.9 | 52 | 27.1 | 2 | 1.0 | . | . | 190 | 99.0 | 192 | 3.7 |
| UNC-CH | 92 | 55.1 | 73 | 43.7 | 2 | 1.2 | . | . | 165 | 98.8 | 167 | 3.5 |
| UNCC | 112 | 35.9 | 177 | 56.7 | 19 | 6.1 | 4 | 1.3 | 289 | 92.6 | 312 | 3.3 |
| UNCG | 232 | 40.7 | 316 | 55.4 | 19 | 3.3 | 3 | 0.5 | 548 | 96.1 | 570 | 3.4 |
| UNCP | 23 | 39.0 | 31 | 52.5 | 3 | 5.1 | 2 | 3.4 | 54 | 91.5 | 59 | 3.3 |
| UNCW | 69 | 53.9 | 54 | 42.2 | 4 | 3.1 | 1 | 0.8 | 123 | 96.1 | 128 | 3.5 |
| UNCSA | 24 | 57.1 | 17 | 40.5 | 1 | 2.4 | . | . | 41 | 97.6 | 42 | 3.5 |
| WCU | 58 | 65.9 | 29 | 33.0 | 1 | 1.1 | . | . | 87 | 98.9 | 88 | 3.6 |
| WSSU | 19 | 11.4 | 107 | 64.1 | 26 | 15.6 | 15 | 9.0 | 126 | 75.4 | 167 | 2.8 |
| UNC total | 2,141 | 41.8 | 2,650 | 51.7 | 268 | 5.2 | 69 | 1.3 | 4,791 | 93.4 | 5,128 | 3.3 |

D1d. In general how safe do you feel using the parking lots, garages and/or decks on campus at night?

| | Very Safe | | Pretty Safe | | Not Very Safe | | Not at all Safe | | Very Safe and Pretty Combined | | Total Number Answers | Average Score 4-1 |
|------------------|-----------|------|-------------|------|---------------|------|-----------------|------|-------------------------------|------|----------------------|-------------------|
| | # | % | # | % | # | % | # | % | # | % | # | Avg |
| ASU | 178 | 25.4 | 397 | 56.6 | 103 | 14.7 | 23 | 3.3 | 575 | 82.0 | 701 | 3.0 |
| ECU | 249 | 15.4 | 749 | 46.2 | 494 | 30.5 | 128 | 7.9 | 998 | 61.6 | 1,620 | 2.7 |
| ECSU | 2 | 10.5 | 10 | 52.6 | 6 | 31.6 | 1 | 5.3 | 12 | 63.2 | 19 | 2.7 |
| FSU | 3 | 14.3 | 8 | 38.1 | 6 | 28.6 | 4 | 19.0 | 11 | 52.4 | 21 | 2.5 |
| NCA&T | 72 | 30.1 | 152 | 63.6 | 14 | 5.9 | 1 | 0.4 | 224 | 93.7 | 239 | 3.2 |
| NCCU | 19 | 9.2 | 88 | 42.7 | 64 | 31.1 | 35 | 17.0 | 107 | 51.9 | 206 | 2.4 |
| NCSU | 76 | 13.5 | 292 | 51.7 | 164 | 29.0 | 33 | 5.8 | 368 | 65.1 | 565 | 2.7 |
| UNCA | 74 | 39.2 | 93 | 49.2 | 21 | 11.1 | 1 | 0.5 | 167 | 88.4 | 189 | 3.3 |
| UNC-CH | 29 | 17.9 | 94 | 58.0 | 37 | 22.8 | 2 | 1.2 | 123 | 75.9 | 162 | 2.9 |
| UNCC | 21 | 7.0 | 104 | 34.4 | 116 | 38.4 | 61 | 20.2 | 125 | 41.4 | 302 | 2.3 |
| UNCG | 95 | 17.2 | 287 | 52.0 | 137 | 24.8 | 33 | 6.0 | 382 | 69.2 | 552 | 2.8 |
| UNCP | 9 | 16.7 | 25 | 46.3 | 12 | 22.2 | 8 | 14.8 | 34 | 63.0 | 54 | 2.6 |
| UNCW | 32 | 25.6 | 70 | 56.0 | 20 | 16.0 | 3 | 2.4 | 102 | 81.6 | 125 | 3.0 |
| UNCSA | 11 | 25.0 | 25 | 56.8 | 7 | 15.9 | 1 | 2.3 | 36 | 81.8 | 44 | 3.0 |
| WCU | 24 | 27.3 | 43 | 48.9 | 18 | 20.5 | 3 | 3.4 | 67 | 76.1 | 88 | 3.0 |
| WSSU | 9 | 5.4 | 58 | 34.7 | 62 | 37.1 | 38 | 22.8 | 67 | 40.1 | 167 | 2.2 |
| UNC total | 903 | 17.9 | 2,495 | 49.4 | 1,281 | 25.3 | 375 | 7.4 | 3,398 | 67.2 | 5,054 | 2.8 |

D1e.

In general how safe do you feel in non-residence buildings on campus during the day/early evening (e.g., classrooms, libraries etc)?

| | Very Safe | | Pretty Safe | | Not Very Safe | | Not at all Safe | | Very Safe and Pretty Safe Combined | | Total Number Answers | Average Score 4-1 |
|-----------|-----------|------|-------------|------|---------------|------|-----------------|-----|------------------------------------|-------|----------------------|-------------------|
| | # | % | # | % | # | % | # | % | # | % | # | Avg |
| ASU | 497 | 68.7 | 219 | 30.3 | 6 | 0.8 | 1 | 0.1 | 716 | 99.0 | 723 | 3.7 |
| ECU | 702 | 41.2 | 923 | 54.2 | 66 | 3.9 | 12 | 0.7 | 1,625 | 95.4 | 1,703 | 3.4 |
| ECSU | 9 | 40.9 | 13 | 59.1 | . | . | . | . | 22 | 100.0 | 22 | 3.4 |
| FSU | 6 | 26.1 | 15 | 65.2 | 2 | 8.7 | . | . | 21 | 91.3 | 23 | 3.2 |
| NCA&T | 65 | 27.2 | 130 | 54.4 | 38 | 15.9 | 6 | 2.5 | 195 | 81.6 | 239 | 3.1 |
| NCCU | 60 | 26.5 | 150 | 66.4 | 11 | 4.9 | 5 | 2.2 | 210 | 92.9 | 226 | 3.2 |
| NCSU | 355 | 59.0 | 232 | 38.5 | 9 | 1.5 | 6 | 1.0 | 587 | 97.5 | 602 | 3.6 |
| UNCA | 156 | 79.6 | 40 | 20.4 | . | . | . | . | 196 | 100.0 | 196 | 3.8 |
| UNC-CH | 132 | 73.3 | 47 | 26.1 | 1 | 0.6 | . | . | 179 | 99.4 | 180 | 3.7 |
| UNCC | 155 | 49.2 | 145 | 46.0 | 13 | 4.1 | 2 | 0.6 | 300 | 95.2 | 315 | 3.4 |
| UNCG | 318 | 52.1 | 277 | 45.4 | 14 | 2.3 | 1 | 0.2 | 595 | 97.5 | 610 | 3.5 |
| UNCP | 24 | 44.4 | 27 | 50.0 | 1 | 1.9 | 2 | 3.7 | 51 | 94.4 | 54 | 3.4 |
| UNCW | 84 | 62.7 | 48 | 35.8 | 2 | 1.5 | . | . | 132 | 98.5 | 134 | 3.6 |
| UNCSA | 29 | 64.4 | 15 | 33.3 | 1 | 2.2 | . | . | 44 | 97.8 | 45 | 3.6 |
| WCU | 56 | 62.9 | 33 | 37.1 | . | . | . | . | 89 | 100.0 | 89 | 3.6 |
| WSSU | 35 | 19.9 | 117 | 66.5 | 19 | 10.8 | 5 | 2.8 | 152 | 86.4 | 176 | 3.0 |
| UNC total | 2,683 | 50.3 | 2,431 | 45.5 | 183 | 3.4 | 40 | 0.7 | 5,114 | 95.8 | 5,337 | 3.5 |

D1f. In general how safe do you feel in non-residence buildings on campus at night
(e.g., classrooms, libraries etc)?

| | Very Safe | | Pretty Safe | | Not Very Safe | | Not at all Safe | | Very Safe and Pretty Safe Combined | | Total Number Answers | Average Score 4-1 |
|-----------|-----------|------|-------------|------|---------------|------|-----------------|------|------------------------------------|------|----------------------|-------------------|
| | # | % | # | % | # | % | # | % | # | % | # | Avg |
| ASU | 308 | 43.4 | 344 | 48.5 | 51 | 7.2 | 7 | 1.0 | 652 | 91.8 | 710 | 3.3 |
| ECU | 323 | 19.2 | 983 | 58.4 | 302 | 18.0 | 74 | 4.4 | 1,306 | 77.6 | 1,682 | 2.9 |
| ECSU | 5 | 25.0 | 12 | 60.0 | 2 | 10.0 | 1 | 5.0 | 17 | 85.0 | 20 | 3.1 |
| FSU | 4 | 19.0 | 8 | 38.1 | 6 | 28.6 | 3 | 14.3 | 12 | 57.1 | 21 | 2.6 |
| NCA&T | 56 | 23.4 | 163 | 68.2 | 17 | 7.1 | 3 | 1.3 | 219 | 91.6 | 239 | 3.1 |
| NCCU | 39 | 17.6 | 127 | 57.5 | 42 | 19.0 | 13 | 5.9 | 166 | 75.1 | 221 | 2.9 |
| NCSU | 186 | 31.6 | 332 | 56.4 | 55 | 9.3 | 16 | 2.7 | 518 | 87.9 | 589 | 3.2 |
| UNCA | 98 | 52.1 | 77 | 41.0 | 12 | 6.4 | 1 | 0.5 | 175 | 93.1 | 188 | 3.4 |
| UNC-CH | 68 | 38.0 | 100 | 55.9 | 10 | 5.6 | 1 | 0.6 | 168 | 93.9 | 179 | 3.3 |
| UNCC | 45 | 14.7 | 174 | 56.7 | 73 | 23.8 | 15 | 4.9 | 219 | 71.3 | 307 | 2.8 |
| UNCG | 163 | 28.4 | 342 | 59.7 | 59 | 10.3 | 9 | 1.6 | 505 | 88.1 | 573 | 3.2 |
| UNCP | 7 | 13.0 | 34 | 63.0 | 7 | 13.0 | 6 | 11.1 | 41 | 75.9 | 54 | 2.8 |
| UNCW | 43 | 32.6 | 71 | 53.8 | 17 | 12.9 | 1 | 0.8 | 114 | 86.4 | 132 | 3.2 |
| UNCSA | 18 | 39.1 | 25 | 54.3 | 3 | 6.5 | . | . | 43 | 93.5 | 46 | 3.3 |
| WCU | 27 | 30.7 | 51 | 58.0 | 8 | 9.1 | 2 | 2.3 | 78 | 88.6 | 88 | 3.2 |
| WSSU | 22 | 12.6 | 104 | 59.8 | 28 | 16.1 | 20 | 11.5 | 126 | 72.4 | 174 | 2.7 |
| UNC total | 1,412 | 27.0 | 2,947 | 56.4 | 692 | 13.2 | 172 | 3.3 | 4,359 | 83.5 | 5,223 | 3.1 |

D1g.

In general how safe do you feel outside on the grounds of the campus during the day
 /early evening?

| | Very Safe | | Pretty Safe | | Not Very Safe | | Not at all Safe | | Very Safe and Pretty Safe Combined | | Total Number Answers | Average Score 4-1 |
|-----------|-----------|------|-------------|------|---------------|------|-----------------|-----|------------------------------------|-------|----------------------|-------------------|
| | # | % | # | % | # | % | # | % | # | % | # | Avg |
| ASU | 473 | 65.9 | 231 | 32.2 | 12 | 1.7 | 2 | 0.3 | 704 | 98.1 | 718 | 3.6 |
| ECU | 646 | 37.3 | 973 | 56.2 | 95 | 5.5 | 16 | 0.9 | 1,619 | 93.6 | 1,730 | 3.3 |
| ECSU | 7 | 33.3 | 12 | 57.1 | 2 | 9.5 | . | . | 19 | 90.5 | 21 | 3.2 |
| FSU | 4 | 17.4 | 18 | 78.3 | 1 | 4.3 | . | . | 22 | 95.7 | 23 | 3.1 |
| NCA&T | 46 | 19.2 | 114 | 47.5 | 57 | 23.8 | 23 | 9.6 | 160 | 66.7 | 240 | 2.8 |
| NCCU | 47 | 20.6 | 155 | 68.0 | 20 | 8.8 | 6 | 2.6 | 202 | 88.6 | 228 | 3.1 |
| NCSU | 300 | 49.3 | 288 | 47.4 | 12 | 2.0 | 8 | 1.3 | 588 | 96.7 | 608 | 3.4 |
| UNCA | 140 | 72.9 | 50 | 26.0 | 2 | 1.0 | . | . | 190 | 99.0 | 192 | 3.7 |
| UNC-CH | 119 | 65.7 | 59 | 32.6 | 3 | 1.7 | . | . | 178 | 98.3 | 181 | 3.6 |
| UNCC | 130 | 40.8 | 161 | 50.5 | 21 | 6.6 | 7 | 2.2 | 291 | 91.2 | 319 | 3.3 |
| UNCG | 273 | 44.6 | 308 | 50.3 | 26 | 4.2 | 5 | 0.8 | 581 | 94.9 | 612 | 3.4 |
| UNCP | 24 | 39.3 | 32 | 52.5 | 2 | 3.3 | 3 | 4.9 | 56 | 91.8 | 61 | 3.3 |
| UNCW | 76 | 56.3 | 56 | 41.5 | 2 | 1.5 | 1 | 0.7 | 132 | 97.8 | 135 | 3.5 |
| UNCSA | 24 | 53.3 | 19 | 42.2 | 1 | 2.2 | 1 | 2.2 | 43 | 95.6 | 45 | 3.5 |
| WCU | 56 | 62.9 | 33 | 37.1 | . | . | . | . | 89 | 100.0 | 89 | 3.6 |
| WSSU | 30 | 16.7 | 119 | 66.1 | 24 | 13.3 | 7 | 3.9 | 149 | 82.8 | 180 | 3.0 |
| UNC total | 2,395 | 44.5 | 2,628 | 48.8 | 280 | 5.2 | 79 | 1.5 | 5,023 | 93.3 | 5,382 | 3.4 |

D1h. In general how safe do you feel outside on the grounds of the campus at night?

| | Very Safe | | Pretty Safe | | Not Very Safe | | Not at all Safe | | Very Safe and Pretty Safe Combined | | Total Number Answers | Average Score 4-1 |
|-----------|-----------|------|-------------|------|---------------|------|-----------------|------|------------------------------------|------|----------------------|-------------------|
| | # | % | # | % | # | % | # | % | # | % | # | Avg |
| ASU | 175 | 24.4 | 402 | 56.1 | 117 | 16.3 | 22 | 3.1 | 577 | 80.6 | 716 | 3.0 |
| ECU | 220 | 12.9 | 739 | 43.3 | 530 | 31.1 | 217 | 12.7 | 959 | 56.2 | 1,706 | 2.6 |
| ECSU | 1 | 5.6 | 10 | 55.6 | 7 | 38.9 | . | . | 11 | 61.1 | 18 | 2.7 |
| FSU | 3 | 14.3 | 7 | 33.3 | 7 | 33.3 | 4 | 19.0 | 10 | 47.6 | 21 | 2.4 |
| NCA&T | 95 | 45.5 | 79 | 37.8 | 27 | 12.9 | 8 | 3.8 | 174 | 83.3 | 209 | 3.2 |
| NCCU | 17 | 7.7 | 98 | 44.5 | 78 | 35.5 | 27 | 12.3 | 115 | 52.3 | 220 | 2.5 |
| NCSU | 68 | 11.3 | 299 | 49.5 | 176 | 29.1 | 61 | 10.1 | 367 | 60.8 | 604 | 2.6 |
| UNCA | 70 | 37.6 | 90 | 48.4 | 24 | 12.9 | 2 | 1.1 | 160 | 86.0 | 186 | 3.2 |
| UNC-CH | 22 | 12.1 | 107 | 58.8 | 47 | 25.8 | 6 | 3.3 | 129 | 70.9 | 182 | 2.8 |
| UNCC | 20 | 6.5 | 94 | 30.5 | 119 | 38.6 | 75 | 24.4 | 114 | 37.0 | 308 | 2.2 |
| UNCG | 89 | 15.1 | 283 | 48.0 | 167 | 28.3 | 51 | 8.6 | 372 | 63.1 | 590 | 2.7 |
| UNCP | 6 | 11.1 | 27 | 50.0 | 13 | 24.1 | 8 | 14.8 | 33 | 61.1 | 54 | 2.6 |
| UNCW | 23 | 17.6 | 71 | 54.2 | 32 | 24.4 | 5 | 3.8 | 94 | 71.8 | 131 | 2.9 |
| UNCSA | 12 | 26.7 | 22 | 48.9 | 10 | 22.2 | 1 | 2.2 | 34 | 75.6 | 45 | 3.0 |
| WCU | 19 | 21.6 | 44 | 50.0 | 21 | 23.9 | 4 | 4.5 | 63 | 71.6 | 88 | 2.9 |
| WSSU | 10 | 5.8 | 61 | 35.3 | 66 | 38.2 | 36 | 20.8 | 71 | 41.0 | 173 | 2.3 |
| UNC total | 850 | 16.2 | 2,433 | 46.3 | 1,441 | 27.4 | 527 | 10.0 | 3,283 | 62.5 | 5,251 | 2.7 |

D2a. How satisfied are you with the availability of public information about crimes on campus?

| | Very Satisfied | | Neither Satisfied nor Dissatisfied | | | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 |
|-----------|----------------|------|------------------------------------|------|-----|------|--------------|------|-------------------|------|---------------------------------------|------|----------------------|-------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | Avg |
| ASU | 306 | 43.3 | 313 | 44.3 | 71 | 10.0 | 12 | 1.7 | 5 | 0.7 | 619 | 87.6 | 707 | 4.3 |
| ECU | 566 | 31.9 | 998 | 56.3 | 132 | 7.4 | 20 | 1.1 | 58 | 3.3 | 1,564 | 88.2 | 1,774 | 4.1 |
| ECSU | 5 | 21.7 | 8 | 34.8 | 6 | 26.1 | 1 | 4.3 | 3 | 13.0 | 13 | 56.5 | 23 | 3.5 |
| FSU | 5 | 23.8 | 9 | 42.9 | 2 | 9.5 | 4 | 19.0 | 1 | 4.8 | 14 | 66.7 | 21 | 3.6 |
| NCA&T | 28 | 11.9 | 102 | 43.2 | 73 | 30.9 | 27 | 11.4 | 6 | 2.5 | 130 | 55.1 | 236 | 3.5 |
| NCCU | 43 | 18.0 | 119 | 49.8 | 53 | 22.2 | 20 | 8.4 | 4 | 1.7 | 162 | 67.8 | 239 | 3.7 |
| NCSU | 206 | 32.6 | 308 | 48.8 | 94 | 14.9 | 18 | 2.9 | 5 | 0.8 | 514 | 81.5 | 631 | 4.1 |
| UNCA | 45 | 23.1 | 54 | 27.7 | 69 | 35.4 | 23 | 11.8 | 4 | 2.1 | 99 | 50.8 | 195 | 3.6 |
| UNC-CH | 20 | 11.0 | 85 | 46.7 | 64 | 35.2 | 12 | 6.6 | 1 | 0.5 | 105 | 57.7 | 182 | 3.6 |
| UNCC | 111 | 33.8 | 170 | 51.8 | 36 | 11.0 | 7 | 2.1 | 4 | 1.2 | 281 | 85.7 | 328 | 4.1 |
| UNCG | 210 | 33.5 | 290 | 46.3 | 92 | 14.7 | 31 | 4.9 | 4 | 0.6 | 500 | 79.7 | 627 | 4.1 |
| UNCP | 12 | 19.7 | 24 | 39.3 | 15 | 24.6 | 8 | 13.1 | 2 | 3.3 | 36 | 59.0 | 61 | 3.6 |
| UNCW | 42 | 30.9 | 62 | 45.6 | 23 | 16.9 | 8 | 5.9 | 1 | 0.7 | 104 | 76.5 | 136 | 4.0 |
| UNCSA | 18 | 40.9 | 20 | 45.5 | 6 | 13.6 | . | . | . | . | 38 | 86.4 | 44 | 4.3 |
| WCU | 8 | 9.1 | 29 | 33.0 | 31 | 35.2 | 11 | 12.5 | 9 | 10.2 | 37 | 42.0 | 88 | 3.2 |
| WSSU | 23 | 12.5 | 77 | 41.8 | 48 | 26.1 | 26 | 14.1 | 10 | 5.4 | 100 | 54.3 | 184 | 3.4 |
| UNC total | 1,648 | 30.1 | 2,668 | 48.7 | 815 | 14.9 | 228 | 4.2 | 117 | 2.1 | 4,316 | 78.8 | 5,476 | 4.0 |

D2b. How satisfied are you with the availability of information about crime prevention and safety on campus?

| | Very Satisfied | | Satisfied | | Neither Satisfied nor Dissatisfied | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 Avg |
|-----------|----------------|------|-----------|------|------------------------------------|------|--------------|------|-------------------|------|---------------------------------------|------|----------------------|-----------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | |
| ASU | 263 | 37.0 | 323 | 45.4 | 109 | 15.3 | 13 | 1.8 | 3 | 0.4 | 586 | 82.4 | 711 | 4.2 |
| ECU | 518 | 29.4 | 1,021 | 58.0 | 135 | 7.7 | 16 | 0.9 | 69 | 3.9 | 1,539 | 87.5 | 1,759 | 4.1 |
| ECSU | 6 | 26.1 | 11 | 47.8 | 4 | 17.4 | 1 | 4.3 | 1 | 4.3 | 17 | 73.9 | 23 | 3.9 |
| FSU | 5 | 22.7 | 7 | 31.8 | 4 | 18.2 | 6 | 27.3 | . | . | 12 | 54.5 | 22 | 3.5 |
| NCA&T | . | . | . | . | 1 | 0.4 | 158 | 65.8 | 81 | 33.8 | 0 | 0.0 | 240 | 1.7 |
| NCCU | 42 | 17.6 | 130 | 54.4 | 47 | 19.7 | 15 | 6.3 | 5 | 2.1 | 172 | 72.0 | 239 | 3.8 |
| NCSU | 169 | 26.9 | 316 | 50.2 | 123 | 19.6 | 18 | 2.9 | 3 | 0.5 | 485 | 77.1 | 629 | 4.0 |
| UNCA | 51 | 26.2 | 50 | 25.6 | 74 | 37.9 | 19 | 9.7 | 1 | 0.5 | 101 | 51.8 | 195 | 3.7 |
| UNC-CH | 24 | 13.3 | 91 | 50.3 | 57 | 31.5 | 7 | 3.9 | 2 | 1.1 | 115 | 63.5 | 181 | 3.7 |
| UNCC | 90 | 27.4 | 157 | 47.9 | 60 | 18.3 | 16 | 4.9 | 5 | 1.5 | 247 | 75.3 | 328 | 3.9 |
| UNCG | 177 | 28.4 | 283 | 45.4 | 137 | 22.0 | 20 | 3.2 | 6 | 1.0 | 460 | 73.8 | 623 | 4.0 |
| UNCP | 11 | 18.6 | 28 | 47.5 | 11 | 18.6 | 8 | 13.6 | 1 | 1.7 | 39 | 66.1 | 59 | 3.7 |
| UNCW | 42 | 31.3 | 63 | 47.0 | 23 | 17.2 | 5 | 3.7 | 1 | 0.7 | 105 | 78.4 | 134 | 4.0 |
| UNCSA | 17 | 40.5 | 18 | 42.9 | 4 | 9.5 | 3 | 7.1 | . | . | 35 | 83.3 | 42 | 4.2 |
| WCU | 9 | 10.2 | 33 | 37.5 | 32 | 36.4 | 9 | 10.2 | 5 | 5.7 | 42 | 47.7 | 88 | 3.4 |
| WSSU | 20 | 10.9 | 76 | 41.3 | 54 | 29.3 | 21 | 11.4 | 13 | 7.1 | 96 | 52.2 | 184 | 3.4 |
| UNC total | 1,444 | 26.5 | 2,607 | 47.8 | 875 | 16.0 | 335 | 6.1 | 196 | 3.6 | 4,051 | 74.2 | 5,457 | 3.9 |

D3.

If you observed someone on campus behaving suspiciously or in a threatening manner, would you know how to report it?

| | Yes | | No | | Total | |
|------------------|--------------|-------------|--------------|-------------|--------------|--------------|
| | # | % | # | % | Number | Answers |
| ASU | 498 | 68.5 | 229 | 31.5 | 498 | 727 |
| ECU | 1,199 | 70.7 | 498 | 29.3 | 1,199 | 1,697 |
| ECSU | 18 | 75.0 | 6 | 25.0 | 18 | 24 |
| FSU | 17 | 77.3 | 5 | 22.7 | 17 | 22 |
| NCA&T | 34 | 77.3 | 10 | 22.7 | 34 | 44 |
| NCCU | 187 | 80.3 | 46 | 19.7 | 187 | 233 |
| NCSU | 394 | 62.5 | 236 | 37.5 | 394 | 630 |
| UNCA | 163 | 83.2 | 33 | 16.8 | 163 | 196 |
| UNC-CH | 71 | 39.4 | 109 | 60.6 | 71 | 180 |
| UNCC | 99 | 30.2 | 229 | 69.8 | 99 | 328 |
| UNCG | 468 | 74.8 | 158 | 25.2 | 468 | 626 |
| UNCP | 49 | 83.1 | 10 | 16.9 | 49 | 59 |
| UNCW | 106 | 77.4 | 31 | 22.6 | 106 | 137 |
| UNCSA | 41 | 89.1 | 5 | 10.9 | 41 | 46 |
| WCU | 56 | 62.2 | 34 | 37.8 | 56 | 90 |
| WSSU | 132 | 72.1 | 51 | 27.9 | 132 | 183 |
| UNC total | 3,532 | 67.6 | 1,690 | 32.4 | 3,532 | 5,222 |

D4.

If you observed someone on campus behaving suspiciously or in a threatening manner,
how Likely would you be to report it to a campus authority?

| | Very Likely | | Somewhat Likely | | Somewhat Unlikely | | Very Unlikely | | Very Likely and Somewhat Likely Combined | | Total Number Answers | Average Score 4-1 Avg |
|-----------|-------------|------|-----------------|------|-------------------|------|---------------|------|--|------|----------------------|-----------------------|
| | # | % | # | % | # | % | # | % | # | % | # | |
| ASU | 229 | 31.5 | 399 | 54.9 | 84 | 11.6 | 15 | 2.1 | 628 | 86.4 | 727 | 3.2 |
| ECU | 729 | 42.9 | 738 | 43.4 | 202 | 11.9 | 32 | 1.9 | 1,467 | 86.2 | 1,701 | 3.3 |
| ECSU | 12 | 50.0 | 5 | 20.8 | 5 | 20.8 | 2 | 8.3 | 17 | 70.8 | 24 | 3.1 |
| FSU | 12 | 54.5 | 7 | 31.8 | 2 | 9.1 | 1 | 4.5 | 19 | 86.4 | 22 | 3.4 |
| NCA&T | 58 | 31.0 | 30 | 16.0 | 53 | 28.3 | 46 | 24.6 | 88 | 47.1 | 187 | 2.5 |
| NCCU | 101 | 43.2 | 98 | 41.9 | 24 | 10.3 | 11 | 4.7 | 199 | 85.0 | 234 | 3.2 |
| NCSU | 204 | 32.5 | 326 | 51.9 | 85 | 13.5 | 13 | 2.1 | 530 | 84.4 | 628 | 3.1 |
| UNCA | 88 | 44.7 | 88 | 44.7 | 17 | 8.6 | 4 | 2.0 | 176 | 89.3 | 197 | 3.3 |
| UNC-CH | 40 | 21.9 | 97 | 53.0 | 40 | 21.9 | 6 | 3.3 | 137 | 74.9 | 183 | 2.9 |
| UNCC | 131 | 39.9 | 153 | 46.6 | 35 | 10.7 | 9 | 2.7 | 284 | 86.6 | 328 | 3.2 |
| UNCG | 280 | 44.7 | 274 | 43.8 | 60 | 9.6 | 12 | 1.9 | 554 | 88.5 | 626 | 3.3 |
| UNCP | 2 | 3.2 | 5 | 8.1 | 23 | 37.1 | 32 | 51.6 | 7 | 11.3 | 62 | 1.6 |
| UNCW | 54 | 39.1 | 71 | 51.4 | 10 | 7.2 | 3 | 2.2 | 125 | 90.6 | 138 | 3.3 |
| UNCSA | 20 | 44.4 | 21 | 46.7 | 2 | 4.4 | 2 | 4.4 | 41 | 91.1 | 45 | 3.3 |
| WCU | 34 | 37.8 | 42 | 46.7 | 10 | 11.1 | 4 | 4.4 | 76 | 84.4 | 90 | 3.2 |
| WSSU | 70 | 38.3 | 79 | 43.2 | 26 | 14.2 | 8 | 4.4 | 149 | 81.4 | 183 | 3.2 |
| UNC total | 2,064 | 38.4 | 2,433 | 45.3 | 678 | 12.6 | 200 | 3.7 | 4,497 | 83.7 | 5,375 | 3.2 |

E1a. About how often during the typical year do you attend or participate in workshops, seminars, speakers etc. outside of class?

| | One or more times weekly | | Two to three times a month | | Once a month | | Two to three times a semester | | One to two times a year | | Never | | One or More...and Two to Three... Combined | Total Number | |
|------------------|--------------------------|------------|----------------------------|-------------|--------------|-------------|-------------------------------|-------------|-------------------------|-------------|--------------|-------------|--|--------------|--------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | % | |
| ASU | 24 | 3.3 | 70 | 9.6 | 137 | 18.9 | 175 | 24.1 | 214 | 29.5 | 106 | 14.6 | 94 | 15.2 | 620 |
| ECU | 177 | 9.9 | 254 | 14.3 | 269 | 15.1 | 297 | 16.7 | 424 | 23.8 | 358 | 20.1 | 431 | 30.3 | 1,421 |
| ECSU | 3 | 12.5 | 5 | 20.8 | 4 | 16.7 | 4 | 16.7 | 4 | 16.7 | 4 | 16.7 | 8 | 40.0 | 20 |
| FSU | . | . | 10 | 45.5 | . | . | 2 | 9.1 | 5 | 22.7 | 5 | 22.7 | 10 | 58.8 | 17 |
| NCA&T | 25 | 10.4 | 58 | 24.2 | 30 | 12.5 | 53 | 22.1 | 46 | 19.2 | 28 | 11.7 | 83 | 39.2 | 212 |
| NCCU | 14 | 5.9 | 54 | 22.9 | 58 | 24.6 | 56 | 23.7 | 27 | 11.4 | 27 | 11.4 | 68 | 32.5 | 209 |
| NCSU | 24 | 3.9 | 64 | 10.3 | 80 | 12.9 | 97 | 15.6 | 177 | 28.5 | 178 | 28.7 | 88 | 19.9 | 442 |
| UNCA | 7 | 3.6 | 43 | 21.8 | 50 | 25.4 | 43 | 21.8 | 36 | 18.3 | 18 | 9.1 | 50 | 27.9 | 179 |
| UNC-CH | 7 | 3.8 | 25 | 13.7 | 34 | 18.6 | 46 | 25.1 | 50 | 27.3 | 21 | 11.5 | 32 | 19.8 | 162 |
| UNCC | 6 | 1.9 | 26 | 8.0 | 52 | 16.0 | 60 | 18.5 | 95 | 29.3 | 85 | 26.2 | 32 | 13.4 | 239 |
| UNCG | 23 | 3.7 | 71 | 11.4 | 93 | 14.9 | 103 | 16.5 | 187 | 29.9 | 148 | 23.7 | 94 | 19.7 | 477 |
| UNCP | 1 | 1.6 | 9 | 14.5 | 7 | 11.3 | 9 | 14.5 | 18 | 29.0 | 18 | 29.0 | 10 | 22.7 | 44 |
| UNCW | 4 | 3.0 | 18 | 13.4 | 32 | 23.9 | 32 | 23.9 | 34 | 25.4 | 14 | 10.4 | 22 | 18.3 | 120 |
| UNCSA | . | . | 9 | 22.0 | 11 | 26.8 | 11 | 26.8 | 7 | 17.1 | 3 | 7.3 | 9 | 23.7 | 38 |
| WCU | 1 | 1.1 | 10 | 11.5 | 19 | 21.8 | 19 | 21.8 | 26 | 29.9 | 12 | 13.8 | 11 | 14.7 | 75 |
| WSSU | 15 | 8.2 | 59 | 32.1 | 40 | 21.7 | 28 | 15.2 | 30 | 16.3 | 12 | 6.5 | 74 | 43.0 | 172 |
| UNC total | 331 | 6.0 | 785 | 14.3 | 916 | 16.7 | 1,035 | 18.9 | 1,380 | 25.2 | 1,037 | 18.9 | 1,116 | 25.1 | 4,447 |

E1b.

About how often during the typical year do you attend or participate in university sponsored art events
 (e.g., plays etc)?

One or
 More...and Two
 to Total
 Three... Number
 Combined Answers

| | One or more times weekly | | Two to three times a month | | Once a month | | Two to three times a semester | | One to two times a year | | Never | | One or More...and Two to Total Three... Number Combined Answers | | |
|-----------|--------------------------|------|----------------------------|------|--------------|------|-------------------------------|------|-------------------------|------|-------|------|---|------|-------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | % | # |
| ASU | 39 | 5.4 | 82 | 11.3 | 114 | 15.7 | 187 | 25.8 | 226 | 31.2 | 76 | 10.5 | 121 | 18.7 | 648 |
| ECU | 178 | 10.0 | 232 | 13.0 | 239 | 13.4 | 315 | 17.7 | 467 | 26.2 | 350 | 19.7 | 410 | 28.7 | 1,431 |
| ECSU | 3 | 12.5 | 3 | 12.5 | 4 | 16.7 | 5 | 20.8 | 3 | 12.5 | 6 | 25.0 | 6 | 33.3 | 18 |
| FSU | 1 | 4.5 | 4 | 18.2 | 3 | 13.6 | 3 | 13.6 | 4 | 18.2 | 7 | 31.8 | 5 | 33.3 | 15 |
| NCA&T | 25 | 10.4 | 58 | 24.2 | 30 | 12.5 | 53 | 22.1 | 46 | 19.2 | 28 | 11.7 | 83 | 39.2 | 212 |
| NCCU | 15 | 6.4 | 41 | 17.4 | 60 | 25.4 | 57 | 24.2 | 44 | 18.6 | 19 | 8.1 | 56 | 25.8 | 217 |
| NCSU | 13 | 2.1 | 37 | 5.9 | 66 | 10.6 | 112 | 18.0 | 182 | 29.2 | 213 | 34.2 | 50 | 12.2 | 410 |
| UNCA | 9 | 4.6 | 34 | 17.3 | 40 | 20.3 | 46 | 23.4 | 44 | 22.3 | 24 | 12.2 | 43 | 24.9 | 173 |
| UNC-CH | 1 | 0.5 | 21 | 11.5 | 28 | 15.4 | 62 | 34.1 | 51 | 28.0 | 19 | 10.4 | 22 | 13.5 | 163 |
| UNCC | 8 | 2.5 | 22 | 6.8 | 39 | 12.0 | 52 | 16.0 | 106 | 32.7 | 97 | 29.9 | 30 | 13.2 | 227 |
| UNCG | 38 | 6.1 | 68 | 10.8 | 82 | 13.1 | 137 | 21.9 | 180 | 28.7 | 122 | 19.5 | 106 | 21.0 | 505 |
| UNCP | 2 | 3.2 | 8 | 12.9 | 6 | 9.7 | 13 | 21.0 | 21 | 33.9 | 12 | 19.4 | 10 | 20.0 | 50 |
| UNCW | 5 | 3.8 | 10 | 7.5 | 25 | 18.8 | 29 | 21.8 | 40 | 30.1 | 24 | 18.0 | 15 | 13.8 | 109 |
| UNCSA | 6 | 14.3 | 16 | 38.1 | 7 | 16.7 | 6 | 14.3 | 6 | 14.3 | 1 | 2.4 | 22 | 53.7 | 41 |
| WCU | 5 | 5.7 | 8 | 9.1 | 20 | 22.7 | 18 | 20.5 | 30 | 34.1 | 7 | 8.0 | 13 | 16.0 | 81 |
| WSSU | 11 | 6.0 | 38 | 20.7 | 44 | 23.9 | 32 | 17.4 | 40 | 21.7 | 19 | 10.3 | 49 | 29.7 | 165 |
| UNC total | 359 | 6.5 | 682 | 12.4 | 807 | 14.7 | 1,127 | 20.5 | 1,490 | 27.1 | 1,024 | 18.7 | 1,041 | 23.3 | 4,465 |

E1c.
 About how often during the typical year do you attend or participate in multicultural/diversity events/programs?

| | One or more times weekly | | Two to three times a month | | Once a month | | Two to three times a semester | | One to two times a year | | Never | | One or More...and Two to Three... Combined | Total Number | |
|-----------|--------------------------|------|----------------------------|------|--------------|------|-------------------------------|------|-------------------------|------|-------|------|--|--------------|-------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | % | |
| ASU | 23 | 3.2 | 42 | 5.8 | 79 | 11.0 | 137 | 19.0 | 210 | 29.2 | 229 | 31.8 | 65 | 13.2 | 491 |
| ECU | 155 | 8.8 | 180 | 10.2 | 207 | 11.7 | 206 | 11.7 | 374 | 21.2 | 646 | 36.5 | 335 | 29.9 | 1,122 |
| ECSU | 3 | 12.5 | 4 | 16.7 | 2 | 8.3 | 4 | 16.7 | 4 | 16.7 | 7 | 29.2 | 7 | 41.2 | 17 |
| FSU | 1 | 4.8 | 5 | 23.8 | 2 | 9.5 | 4 | 19.0 | 4 | 19.0 | 5 | 23.8 | 6 | 37.5 | 16 |
| NCA&T | 20 | 8.5 | 48 | 20.3 | 24 | 10.2 | 52 | 22.0 | 47 | 19.9 | 45 | 19.1 | 68 | 35.6 | 191 |
| NCCU | 12 | 5.2 | 35 | 15.0 | 55 | 23.6 | 44 | 18.9 | 51 | 21.9 | 36 | 15.5 | 47 | 23.9 | 197 |
| NCSU | 14 | 2.3 | 19 | 3.1 | 50 | 8.0 | 74 | 11.9 | 125 | 20.1 | 340 | 54.7 | 33 | 11.7 | 282 |
| UNCA | 7 | 3.6 | 20 | 10.2 | 36 | 18.3 | 58 | 29.4 | 39 | 19.8 | 37 | 18.8 | 27 | 16.9 | 160 |
| UNC-CH | 5 | 2.7 | 17 | 9.3 | 15 | 8.2 | 35 | 19.2 | 54 | 29.7 | 56 | 30.8 | 22 | 17.5 | 126 |
| UNCC | 14 | 4.3 | 19 | 5.9 | 34 | 10.5 | 47 | 14.5 | 76 | 23.5 | 134 | 41.4 | 33 | 17.4 | 190 |
| UNCG | 16 | 2.6 | 44 | 7.1 | 55 | 8.8 | 77 | 12.4 | 144 | 23.1 | 287 | 46.1 | 60 | 17.9 | 336 |
| UNCP | 2 | 3.2 | 6 | 9.7 | 3 | 4.8 | 7 | 11.3 | 15 | 24.2 | 29 | 46.8 | 8 | 24.2 | 33 |
| UNCW | 3 | 2.2 | 7 | 5.2 | 17 | 12.7 | 20 | 14.9 | 38 | 28.4 | 49 | 36.6 | 10 | 11.8 | 85 |
| UNCSA | 1 | 2.3 | 3 | 7.0 | 8 | 18.6 | 4 | 9.3 | 11 | 25.6 | 16 | 37.2 | 4 | 14.8 | 27 |
| WCU | 2 | 2.3 | 4 | 4.5 | 17 | 19.3 | 12 | 13.6 | 23 | 26.1 | 30 | 34.1 | 6 | 10.3 | 58 |
| WSSU | 10 | 5.4 | 31 | 16.8 | 46 | 25.0 | 30 | 16.3 | 33 | 17.9 | 34 | 18.5 | 41 | 27.3 | 150 |
| UNC total | 288 | 5.3 | 484 | 8.9 | 650 | 11.9 | 811 | 14.9 | 1,248 | 22.9 | 1,980 | 36.3 | 772 | 22.2 | 3,481 |

E1d.

About how often during the typical year do you attend or participate in community service/volunteer work?

| | One or more times weekly | | Two to three times a month | | Once a month | | Two to three times a semester | | One to two times a year | | Never | | One or More...and Two to Three... Combined | Total Number | |
|-----------|--------------------------|------|----------------------------|------|--------------|------|-------------------------------|------|-------------------------|------|-------|------|--|--------------|-------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | % | |
| ASU | 44 | 6.2 | 89 | 12.5 | 83 | 11.6 | 147 | 20.6 | 189 | 26.5 | 162 | 22.7 | 133 | 24.1 | 552 |
| ECU | 290 | 16.5 | 279 | 15.9 | 208 | 11.8 | 265 | 15.1 | 340 | 19.3 | 377 | 21.4 | 569 | 41.2 | 1,382 |
| ECSU | 6 | 25.0 | 3 | 12.5 | 2 | 8.3 | 2 | 8.3 | 4 | 16.7 | 7 | 29.2 | 9 | 52.9 | 17 |
| FSU | 2 | 9.1 | 6 | 27.3 | 3 | 13.6 | 1 | 4.5 | 3 | 13.6 | 7 | 31.8 | 8 | 53.3 | 15 |
| NCA&T | 20 | 8.4 | 42 | 17.6 | 28 | 11.8 | 32 | 13.4 | 57 | 23.9 | 59 | 24.8 | 62 | 34.6 | 179 |
| NCCU | 35 | 14.8 | 48 | 20.3 | 52 | 21.9 | 63 | 26.6 | 28 | 11.8 | 11 | 4.6 | 83 | 36.7 | 226 |
| NCSU | 25 | 4.0 | 53 | 8.5 | 81 | 13.0 | 106 | 17.0 | 139 | 22.3 | 219 | 35.2 | 78 | 19.3 | 404 |
| UNCA | 10 | 5.2 | 19 | 9.9 | 23 | 12.0 | 36 | 18.8 | 50 | 26.0 | 54 | 28.1 | 29 | 21.0 | 138 |
| UNC-CH | 36 | 20.0 | 32 | 17.8 | 15 | 8.3 | 31 | 17.2 | 36 | 20.0 | 30 | 16.7 | 68 | 45.3 | 150 |
| UNCC | 18 | 5.6 | 31 | 9.6 | 44 | 13.6 | 50 | 15.4 | 71 | 21.9 | 110 | 34.0 | 49 | 22.9 | 214 |
| UNCG | 31 | 5.0 | 53 | 8.5 | 65 | 10.4 | 84 | 13.4 | 153 | 24.4 | 240 | 38.3 | 84 | 21.8 | 386 |
| UNCP | 3 | 4.8 | 2 | 3.2 | 5 | 8.1 | 7 | 11.3 | 12 | 19.4 | 33 | 53.2 | 5 | 17.2 | 29 |
| UNCW | 13 | 9.7 | 16 | 11.9 | 17 | 12.7 | 28 | 20.9 | 34 | 25.4 | 26 | 19.4 | 29 | 26.9 | 108 |
| UNCSA | . | . | 2 | 4.8 | 3 | 7.1 | 5 | 11.9 | 13 | 31.0 | 19 | 45.2 | 2 | 8.7 | 23 |
| WCU | 3 | 3.4 | 9 | 10.3 | 17 | 19.5 | 20 | 23.0 | 20 | 23.0 | 18 | 20.7 | 12 | 17.4 | 69 |
| WSSU | 25 | 13.7 | 44 | 24.2 | 33 | 18.1 | 24 | 13.2 | 39 | 21.4 | 17 | 9.3 | 69 | 41.8 | 165 |
| UNC total | 561 | 10.3 | 728 | 13.4 | 679 | 12.5 | 901 | 16.5 | 1,188 | 21.8 | 1,389 | 25.5 | 1,289 | 31.8 | 4,057 |

E1e. About how often during the typical year do you attend or participate in intramural activities
 (including club etc.)?

| | One or more times weekly | | Two to three times a month | | Once a month | | Two to three times a semester | | One to two times a year | | Never | | One or More...and Two to Three... Combined | | Total Number |
|-----------|--------------------------|------|----------------------------|------|--------------|------|-------------------------------|------|-------------------------|------|-------|------|--|------|--------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | % | # |
| ASU | 126 | 17.5 | 96 | 13.3 | 58 | 8.0 | 72 | 10.0 | 94 | 13.0 | 275 | 38.1 | 222 | 49.8 | 446 |
| ECU | 385 | 21.9 | 277 | 15.7 | 162 | 9.2 | 172 | 9.8 | 196 | 11.1 | 567 | 32.2 | 662 | 55.5 | 1,192 |
| ECSU | 8 | 33.3 | 2 | 8.3 | 3 | 12.5 | 2 | 8.3 | 1 | 4.2 | 8 | 33.3 | 10 | 62.5 | 16 |
| FSU | 3 | 13.6 | 5 | 22.7 | 1 | 4.5 | 2 | 9.1 | 2 | 9.1 | 9 | 40.9 | 8 | 61.5 | 13 |
| NCA&T | 38 | 15.8 | 48 | 20.0 | 33 | 13.8 | 38 | 15.8 | 46 | 19.2 | 37 | 15.4 | 86 | 42.4 | 203 |
| NCCU | 29 | 12.3 | 39 | 16.6 | 36 | 15.3 | 26 | 11.1 | 33 | 14.0 | 72 | 30.6 | 68 | 41.7 | 163 |
| NCSU | 76 | 12.3 | 79 | 12.8 | 37 | 6.0 | 72 | 11.7 | 102 | 16.5 | 252 | 40.8 | 155 | 42.3 | 366 |
| UNCA | 17 | 8.7 | 16 | 8.2 | 13 | 6.6 | 21 | 10.7 | 30 | 15.3 | 99 | 50.5 | 33 | 34.0 | 97 |
| UNC-CH | 21 | 11.5 | 14 | 7.7 | 10 | 5.5 | 19 | 10.4 | 27 | 14.8 | 91 | 50.0 | 35 | 38.5 | 91 |
| UNCC | 51 | 15.7 | 39 | 12.0 | 20 | 6.2 | 28 | 8.6 | 56 | 17.3 | 130 | 40.1 | 90 | 46.4 | 194 |
| UNCG | 56 | 9.0 | 53 | 8.5 | 47 | 7.6 | 57 | 9.2 | 79 | 12.7 | 330 | 53.1 | 109 | 37.3 | 292 |
| UNCP | 8 | 13.1 | 3 | 4.9 | 3 | 4.9 | 6 | 9.8 | 9 | 14.8 | 32 | 52.5 | 11 | 37.9 | 29 |
| UNCW | 17 | 12.8 | 18 | 13.5 | 15 | 11.3 | 16 | 12.0 | 18 | 13.5 | 49 | 36.8 | 35 | 41.7 | 84 |
| UNCSA | 1 | 2.4 | 4 | 9.5 | 4 | 9.5 | 3 | 7.1 | 5 | 11.9 | 25 | 59.5 | 5 | 29.4 | 17 |
| WCU | 16 | 18.6 | 15 | 17.4 | 9 | 10.5 | 6 | 7.0 | 10 | 11.6 | 30 | 34.9 | 31 | 55.4 | 56 |
| WSSU | 18 | 9.8 | 37 | 20.1 | 26 | 14.1 | 26 | 14.1 | 20 | 10.9 | 57 | 31.0 | 55 | 43.3 | 127 |
| UNC total | 870 | 16.0 | 745 | 13.7 | 477 | 8.8 | 566 | 10.4 | 728 | 13.4 | 2,063 | 37.9 | 1,615 | 47.7 | 3,386 |

**E1f. About how often during the typical year do you attend or participate in co-curricular activities
 (e.g. university-sponsored student organization, student government etc.)?**

| | One or more times weekly | | Two to three times a month | | Once a month | | Two to three times a semester | | One to two times a year | | Never | | One or More...and Two to Three... Combined | | Total Number |
|------------------|--------------------------|------|----------------------------|------|--------------|------|-------------------------------|------|-------------------------|------|-------|------|--|------|--------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | % | # |
| ASU | 151 | 20.9 | 66 | 9.1 | 42 | 5.8 | 53 | 7.3 | 91 | 12.6 | 321 | 44.3 | 217 | 53.8 | 403 |
| ECU | 405 | 22.9 | 211 | 11.9 | 171 | 9.7 | 122 | 6.9 | 168 | 9.5 | 691 | 39.1 | 616 | 57.2 | 1,077 |
| ECSU | 6 | 25.0 | 2 | 8.3 | 4 | 16.7 | 4 | 16.7 | 3 | 12.5 | 5 | 20.8 | 8 | 42.1 | 19 |
| FSU | 4 | 18.2 | 3 | 13.6 | 1 | 4.5 | 2 | 9.1 | 2 | 9.1 | 10 | 45.5 | 7 | 58.3 | 12 |
| NCA&T | 49 | 20.5 | 45 | 18.8 | 21 | 8.8 | 31 | 13.0 | 25 | 10.5 | 68 | 28.5 | 94 | 55.0 | 171 |
| NCCU | 39 | 16.6 | 41 | 17.4 | 47 | 20.0 | 31 | 13.2 | 30 | 12.8 | 47 | 20.0 | 80 | 42.6 | 188 |
| NCSU | 87 | 14.1 | 44 | 7.1 | 49 | 7.9 | 40 | 6.5 | 64 | 10.3 | 335 | 54.1 | 131 | 46.1 | 284 |
| UNCA | 33 | 16.8 | 23 | 11.7 | 14 | 7.1 | 11 | 5.6 | 15 | 7.6 | 101 | 51.3 | 56 | 58.3 | 96 |
| UNC-CH | 76 | 41.8 | 14 | 7.7 | 21 | 11.5 | 8 | 4.4 | 17 | 9.3 | 46 | 25.3 | 90 | 66.2 | 136 |
| UNCC | 55 | 17.0 | 23 | 7.1 | 28 | 8.6 | 17 | 5.2 | 38 | 11.7 | 163 | 50.3 | 78 | 48.4 | 161 |
| UNCG | 88 | 14.1 | 58 | 9.3 | 43 | 6.9 | 38 | 6.1 | 62 | 9.9 | 337 | 53.8 | 146 | 50.5 | 289 |
| UNCP | 7 | 11.3 | 5 | 8.1 | 3 | 4.8 | 1 | 1.6 | 5 | 8.1 | 41 | 66.1 | 12 | 57.1 | 21 |
| UNCW | 34 | 25.6 | 8 | 6.0 | 14 | 10.5 | 14 | 10.5 | 13 | 9.8 | 50 | 37.6 | 42 | 50.6 | 83 |
| UNCSA | 1 | 2.3 | 4 | 9.1 | 7 | 15.9 | 4 | 9.1 | 5 | 11.4 | 23 | 52.3 | 5 | 23.8 | 21 |
| WCU | 30 | 34.1 | 3 | 3.4 | 6 | 6.8 | 5 | 5.7 | 12 | 13.6 | 32 | 36.4 | 33 | 58.9 | 56 |
| WSSU | 27 | 14.8 | 39 | 21.3 | 29 | 15.8 | 28 | 15.3 | 14 | 7.7 | 46 | 25.1 | 66 | 48.2 | 137 |
| UNC total | 1,092 | 20.0 | 589 | 10.8 | 500 | 9.1 | 409 | 7.5 | 564 | 10.3 | 2,316 | 42.3 | 1,681 | 53.3 | 3,154 |

E1g. About how often during the typical year do you attend or participate in intercollegiate athletic events? **One or More...and Two to Three... Total**

| | One or more times weekly | | Two to three times a month | | Once a month | | Two to three times a semester | | One to two times a year | | Never | | Three... Combined | | Total Number |
|------------------|--------------------------|-------------|----------------------------|-------------|--------------|-------------|-------------------------------|-------------|-------------------------|------------|--------------|-------------|-------------------|-------------|--------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | % | # |
| ASU | 72 | 9.9 | 175 | 24.1 | 105 | 14.5 | 101 | 13.9 | 63 | 8.7 | 209 | 28.8 | 247 | 47.9 | 516 |
| ECU | 316 | 17.9 | 426 | 24.1 | 215 | 12.2 | 201 | 11.4 | 134 | 7.6 | 476 | 26.9 | 742 | 57.4 | 1,292 |
| ECSU | 6 | 26.1 | 2 | 8.7 | 3 | 13.0 | 1 | 4.3 | 3 | 13.0 | 8 | 34.8 | 8 | 53.3 | 15 |
| FSU | 3 | 13.6 | 3 | 13.6 | 2 | 9.1 | 2 | 9.1 | 4 | 18.2 | 8 | 36.4 | 6 | 42.9 | 14 |
| NCA&T | 21 | 8.8 | 53 | 22.2 | 90 | 37.7 | 53 | 22.2 | 22 | 9.2 | . | . | 74 | 31.0 | 239 |
| NCCU | 37 | 15.7 | 50 | 21.2 | 42 | 17.8 | 28 | 11.9 | 29 | 12.3 | 50 | 21.2 | 87 | 46.8 | 186 |
| NCSU | 78 | 12.5 | 125 | 20.1 | 67 | 10.8 | 85 | 13.6 | 54 | 8.7 | 214 | 34.3 | 203 | 49.6 | 409 |
| UNCA | 29 | 14.9 | 16 | 8.2 | 12 | 6.2 | 13 | 6.7 | 19 | 9.7 | 106 | 54.4 | 45 | 50.6 | 89 |
| UNC-CH | 16 | 8.7 | 46 | 25.1 | 28 | 15.3 | 24 | 13.1 | 14 | 7.7 | 55 | 30.1 | 62 | 48.4 | 128 |
| UNCC | 26 | 8.0 | 43 | 13.3 | 40 | 12.3 | 40 | 12.3 | 46 | 14.2 | 129 | 39.8 | 69 | 35.4 | 195 |
| UNCG | 42 | 6.7 | 48 | 7.7 | 57 | 9.1 | 85 | 13.6 | 93 | 14.9 | 300 | 48.0 | 90 | 27.7 | 325 |
| UNCP | 6 | 9.7 | 4 | 6.5 | 5 | 8.1 | 4 | 6.5 | 3 | 4.8 | 40 | 64.5 | 10 | 45.5 | 22 |
| UNCW | 15 | 11.2 | 15 | 11.2 | 21 | 15.7 | 26 | 19.4 | 23 | 17.2 | 34 | 25.4 | 30 | 30.0 | 100 |
| UNCSA | . | . | . | . | 2 | 4.4 | 2 | 4.4 | 1 | 2.2 | 40 | 88.9 | 0 | 0.0 | 5 |
| WCU | 13 | 14.9 | 19 | 21.8 | 18 | 20.7 | 8 | 9.2 | 7 | 8.0 | 22 | 25.3 | 32 | 49.2 | 65 |
| WSSU | 24 | 13.3 | 45 | 25.0 | 27 | 15.0 | 23 | 12.8 | 17 | 9.4 | 44 | 24.4 | 69 | 50.7 | 136 |
| UNC total | 704 | 12.9 | 1,070 | 19.6 | 734 | 13.4 | 696 | 12.7 | 532 | 9.7 | 1,735 | 31.7 | 1,774 | 47.5 | 3,736 |

E2a. Overall satisfaction with weekend activities on campus for students

| | Very Satisfied | | Neither Satisfied nor Dissatisfied | | | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 |
|-----------|----------------|------|------------------------------------|------|-------|------|--------------|------|-------------------|------|---------------------------------------|------|----------------------|-------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | Avg |
| ASU | 82 | 11.3 | 265 | 36.5 | 268 | 36.9 | 96 | 13.2 | 16 | 2.2 | 347 | 47.7 | 727 | 3.4 |
| ECU | 303 | 17.0 | 718 | 40.3 | 609 | 34.2 | 118 | 6.6 | 33 | 1.9 | 1,021 | 57.3 | 1,781 | 3.6 |
| ECSU | 3 | 12.5 | 5 | 20.8 | 9 | 37.5 | 4 | 16.7 | 3 | 12.5 | 8 | 33.3 | 24 | 3.0 |
| FSU | 1 | 4.5 | 4 | 18.2 | 8 | 36.4 | 3 | 13.6 | 6 | 27.3 | 5 | 22.7 | 22 | 2.6 |
| NCA&T | 26 | 10.9 | 82 | 34.3 | 86 | 36.0 | 33 | 13.8 | 12 | 5.0 | 108 | 45.2 | 239 | 3.3 |
| NCCU | 18 | 7.6 | 52 | 21.9 | 63 | 26.6 | 50 | 21.1 | 54 | 22.8 | 70 | 29.5 | 237 | 2.7 |
| NCSU | 42 | 6.7 | 200 | 32.1 | 262 | 42.1 | 102 | 16.4 | 17 | 2.7 | 242 | 38.8 | 623 | 3.2 |
| UNCA | 17 | 8.6 | 51 | 25.9 | 90 | 45.7 | 23 | 11.7 | 16 | 8.1 | 68 | 34.5 | 197 | 3.2 |
| UNC-CH | 26 | 14.5 | 73 | 40.8 | 52 | 29.1 | 23 | 12.8 | 5 | 2.8 | 99 | 55.3 | 179 | 3.5 |
| UNCC | 11 | 3.4 | 76 | 23.5 | 144 | 44.4 | 56 | 17.3 | 37 | 11.4 | 87 | 26.9 | 324 | 2.9 |
| UNCG | 28 | 4.5 | 125 | 20.0 | 299 | 47.8 | 113 | 18.1 | 61 | 9.7 | 153 | 24.4 | 626 | 2.9 |
| UNCP | 4 | 6.5 | 14 | 22.6 | 32 | 51.6 | 8 | 12.9 | 4 | 6.5 | 18 | 29.0 | 62 | 3.1 |
| UNCW | 22 | 16.4 | 51 | 38.1 | 43 | 32.1 | 13 | 9.7 | 5 | 3.7 | 73 | 54.5 | 134 | 3.5 |
| UNCSA | 3 | 9.1 | 10 | 30.3 | 10 | 30.3 | 7 | 21.2 | 3 | 9.1 | 13 | 39.4 | 33 | 3.1 |
| WCU | 4 | 4.5 | 32 | 36.4 | 25 | 28.4 | 19 | 21.6 | 8 | 9.1 | 36 | 40.9 | 88 | 3.1 |
| WSSU | 6 | 3.3 | 41 | 22.3 | 54 | 29.3 | 45 | 24.5 | 38 | 20.7 | 47 | 25.5 | 184 | 2.6 |
| UNC total | 596 | 10.9 | 1,799 | 32.8 | 2,054 | 37.5 | 713 | 13.0 | 318 | 5.8 | 2,395 | 43.7 | 5,480 | 3.3 |

E2b. Overall satisfaction with the ease with which I can get involved in campus organizations

| | Very Satisfied | | Neither Satisfied nor Dissatisfied | | | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 |
|-----------|----------------|------|------------------------------------|------|-------|------|--------------|------|-------------------|------|---------------------------------------|------|----------------------|-------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | Avg |
| ASU | 137 | 18.9 | 345 | 47.6 | 187 | 25.8 | 50 | 6.9 | 6 | 0.8 | 482 | 66.5 | 725 | 3.8 |
| ECU | 344 | 19.3 | 835 | 46.9 | 479 | 26.9 | 94 | 5.3 | 28 | 1.6 | 1,179 | 66.2 | 1,780 | 3.8 |
| ECSU | 3 | 12.5 | 11 | 45.8 | 5 | 20.8 | 2 | 8.3 | 3 | 12.5 | 14 | 58.3 | 24 | 3.4 |
| FSU | 2 | 9.1 | 9 | 40.9 | 5 | 22.7 | 2 | 9.1 | 4 | 18.2 | 11 | 50.0 | 22 | 3.1 |
| NCA&T | 26 | 10.9 | 80 | 33.6 | 83 | 34.9 | 39 | 16.4 | 10 | 4.2 | 106 | 44.5 | 238 | 3.3 |
| NCCU | 31 | 13.1 | 106 | 44.7 | 71 | 30.0 | 16 | 6.8 | 13 | 5.5 | 137 | 57.8 | 237 | 3.5 |
| NCSU | 78 | 12.6 | 273 | 44.0 | 199 | 32.1 | 61 | 9.8 | 9 | 1.5 | 351 | 56.6 | 620 | 3.6 |
| UNCA | 40 | 20.3 | 69 | 35.0 | 63 | 32.0 | 14 | 7.1 | 11 | 5.6 | 109 | 55.3 | 197 | 3.6 |
| UNC-CH | 35 | 19.4 | 88 | 48.9 | 39 | 21.7 | 16 | 8.9 | 2 | 1.1 | 123 | 68.3 | 180 | 3.8 |
| UNCC | 31 | 9.6 | 135 | 41.7 | 108 | 33.3 | 38 | 11.7 | 12 | 3.7 | 166 | 51.2 | 324 | 3.4 |
| UNCG | 62 | 9.9 | 232 | 37.1 | 254 | 40.6 | 59 | 9.4 | 18 | 2.9 | 294 | 47.0 | 625 | 3.4 |
| UNCP | 5 | 8.3 | 30 | 50.0 | 17 | 28.3 | 6 | 10.0 | 2 | 3.3 | 35 | 58.3 | 60 | 3.5 |
| UNCW | 30 | 22.4 | 66 | 49.3 | 25 | 18.7 | 10 | 7.5 | 3 | 2.2 | 96 | 71.6 | 134 | 3.8 |
| UNCSA | 4 | 12.5 | 8 | 25.0 | 10 | 31.3 | 9 | 28.1 | 1 | 3.1 | 12 | 37.5 | 32 | 3.2 |
| WCU | 14 | 15.9 | 38 | 43.2 | 26 | 29.5 | 9 | 10.2 | 1 | 1.1 | 52 | 59.1 | 88 | 3.6 |
| WSSU | 13 | 7.1 | 66 | 35.9 | 82 | 44.6 | 12 | 6.5 | 11 | 6.0 | 79 | 42.9 | 184 | 3.3 |
| UNC total | 855 | 15.6 | 2,391 | 43.7 | 1,653 | 30.2 | 437 | 8.0 | 134 | 2.4 | 3,246 | 59.3 | 5,470 | 3.6 |

E2c.

Overall satisfaction with opportunities on campus to interact with or learn from people from a range of racial/ethnic or cultural backgrounds

| | Very Satisfied | | Satisfied | | Neither Satisfied nor Dissatisfied | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 |
|-----------|----------------|------|-----------|------|------------------------------------|------|--------------|------|-------------------|-----|---------------------------------------|------|----------------------|-------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | Avg |
| ASU | 122 | 16.8 | 353 | 48.7 | 205 | 28.3 | 37 | 5.1 | 8 | 1.1 | 475 | 65.5 | 725 | 3.8 |
| ECU | 341 | 19.1 | 846 | 47.5 | 504 | 28.3 | 67 | 3.8 | 23 | 1.3 | 1,187 | 66.6 | 1,781 | 3.8 |
| ECSU | 7 | 29.2 | 7 | 29.2 | 7 | 29.2 | 2 | 8.3 | 1 | 4.2 | 14 | 58.3 | 24 | 3.7 |
| FSU | 3 | 13.6 | 9 | 40.9 | 8 | 36.4 | . | . | 2 | 9.1 | 12 | 54.5 | 22 | 3.5 |
| NCA&T | 36 | 15.1 | 94 | 39.5 | 84 | 35.3 | 20 | 8.4 | 4 | 1.7 | 130 | 54.6 | 238 | 3.6 |
| NCCU | 27 | 11.4 | 109 | 46.2 | 67 | 28.4 | 22 | 9.3 | 11 | 4.7 | 136 | 57.6 | 236 | 3.5 |
| NCSU | 90 | 14.5 | 271 | 43.6 | 228 | 36.7 | 26 | 4.2 | 6 | 1.0 | 361 | 58.1 | 621 | 3.7 |
| UNCA | 28 | 14.3 | 61 | 31.1 | 61 | 31.1 | 34 | 17.3 | 12 | 6.1 | 89 | 45.4 | 196 | 3.3 |
| UNC-CH | 43 | 23.8 | 93 | 51.4 | 35 | 19.3 | 7 | 3.9 | 3 | 1.7 | 136 | 75.1 | 181 | 3.9 |
| UNCC | 34 | 10.5 | 128 | 39.5 | 126 | 38.9 | 26 | 8.0 | 10 | 3.1 | 162 | 50.0 | 324 | 3.5 |
| UNCG | 90 | 14.4 | 252 | 40.4 | 240 | 38.5 | 28 | 4.5 | 14 | 2.2 | 342 | 54.8 | 624 | 3.6 |
| UNCP | 13 | 21.0 | 29 | 46.8 | 15 | 24.2 | 3 | 4.8 | 2 | 3.2 | 42 | 67.7 | 62 | 3.8 |
| UNCW | 23 | 17.2 | 63 | 47.0 | 35 | 26.1 | 11 | 8.2 | 2 | 1.5 | 86 | 64.2 | 134 | 3.7 |
| UNCSA | 5 | 14.3 | 8 | 22.9 | 15 | 42.9 | 6 | 17.1 | 1 | 2.9 | 13 | 37.1 | 35 | 3.3 |
| WCU | 8 | 9.1 | 40 | 45.5 | 29 | 33.0 | 8 | 9.1 | 3 | 3.4 | 48 | 54.5 | 88 | 3.5 |
| WSSU | 10 | 5.5 | 65 | 35.5 | 74 | 40.4 | 21 | 11.5 | 13 | 7.1 | 75 | 41.0 | 183 | 3.2 |
| UNC total | 880 | 16.1 | 2,428 | 44.4 | 1,733 | 31.7 | 318 | 5.8 | 115 | 2.1 | 3,308 | 60.4 | 5,474 | 3.7 |

E2d. Overall satisfaction with opportunities on campus to develop leadership skills

| | Very Satisfied | | Neither Satisfied nor Dissatisfied | | | | Dissatisfied | | Very Dissatisfied | | Very Satisfied and Satisfied Combined | | Total Number Answers | Average Score 5-1 |
|-----------|----------------|------|------------------------------------|------|-------|------|--------------|------|-------------------|-----|---------------------------------------|------|----------------------|-------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | Avg |
| ASU | 133 | 18.3 | 333 | 45.9 | 227 | 31.3 | 30 | 4.1 | 2 | 0.3 | 466 | 64.3 | 725 | 3.8 |
| ECU | 358 | 20.2 | 841 | 47.5 | 504 | 28.5 | 50 | 2.8 | 17 | 1.0 | 1,199 | 67.7 | 1,770 | 3.8 |
| ECSU | 7 | 29.2 | 10 | 41.7 | 4 | 16.7 | 2 | 8.3 | 1 | 4.2 | 17 | 70.8 | 24 | 3.8 |
| FSU | 3 | 13.6 | 10 | 45.5 | 5 | 22.7 | 2 | 9.1 | 2 | 9.1 | 13 | 59.1 | 22 | 3.5 |
| NCA&T | 70 | 29.4 | 103 | 43.3 | 41 | 17.2 | 20 | 8.4 | 4 | 1.7 | 173 | 72.7 | 238 | 3.9 |
| NCCU | 39 | 16.7 | 114 | 48.7 | 66 | 28.2 | 8 | 3.4 | 7 | 3.0 | 153 | 65.4 | 234 | 3.7 |
| NCSU | 85 | 13.7 | 269 | 43.2 | 230 | 37.0 | 35 | 5.6 | 3 | 0.5 | 354 | 56.9 | 622 | 3.6 |
| UNCA | 42 | 21.3 | 60 | 30.5 | 71 | 36.0 | 16 | 8.1 | 8 | 4.1 | 102 | 51.8 | 197 | 3.6 |
| UNC-CH | 33 | 18.2 | 94 | 51.9 | 44 | 24.3 | 8 | 4.4 | 2 | 1.1 | 127 | 70.2 | 181 | 3.8 |
| UNCC | 38 | 11.7 | 131 | 40.4 | 111 | 34.3 | 34 | 10.5 | 10 | 3.1 | 169 | 52.2 | 324 | 3.5 |
| UNCG | 84 | 13.4 | 229 | 36.6 | 268 | 42.8 | 30 | 4.8 | 15 | 2.4 | 313 | 50.0 | 626 | 3.5 |
| UNCP | 11 | 17.7 | 30 | 48.4 | 20 | 32.3 | . | . | 1 | 1.6 | 41 | 66.1 | 62 | 3.8 |
| UNCW | 30 | 22.6 | 57 | 42.9 | 37 | 27.8 | 8 | 6.0 | 1 | 0.8 | 87 | 65.4 | 133 | 3.8 |
| UNCSA | 11 | 26.8 | 8 | 19.5 | 13 | 31.7 | 5 | 12.2 | 4 | 9.8 | 19 | 46.3 | 41 | 3.4 |
| WCU | 12 | 13.6 | 35 | 39.8 | 30 | 34.1 | 8 | 9.1 | 3 | 3.4 | 47 | 53.4 | 88 | 3.5 |
| WSSU | 13 | 7.1 | 78 | 42.4 | 70 | 38.0 | 12 | 6.5 | 11 | 6.0 | 91 | 49.5 | 184 | 3.4 |
| UNC total | 969 | 17.7 | 2,402 | 43.9 | 1,741 | 31.8 | 268 | 4.9 | 91 | 1.7 | 3,371 | 61.6 | 5,471 | 3.7 |

F1a. I am confident that I made the right decision to attend this university

| | Strongly Agree | | Agree | | Neither Agree nor Disagree | | Disagree | | Strongly Disagree | | Strongly Agree and Agree Combined | | Total Number Answers | Average Score 5-1 |
|------------------|----------------|------|-------|------|----------------------------|------|----------|------|-------------------|-----|-----------------------------------|------|----------------------|-------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | Avg |
| ASU | 436 | 60.0 | 203 | 27.9 | 64 | 8.8 | 20 | 2.8 | 4 | 0.6 | 639 | 87.9 | 727 | 4.4 |
| ECU | 901 | 50.2 | 637 | 35.5 | 181 | 10.1 | 52 | 2.9 | 23 | 1.3 | 1,538 | 85.7 | 1,794 | 4.3 |
| ECSU | 9 | 37.5 | 9 | 37.5 | 6 | 25.0 | . | . | . | . | 18 | 75.0 | 24 | 4.1 |
| FSU | 3 | 13.6 | 13 | 59.1 | 5 | 22.7 | . | . | 1 | 4.5 | 16 | 72.7 | 22 | 3.8 |
| NCA&T | 89 | 37.2 | 102 | 42.7 | 37 | 15.5 | 10 | 4.2 | 1 | 0.4 | 191 | 79.9 | 239 | 4.1 |
| NCCU | 76 | 31.8 | 96 | 40.2 | 46 | 19.2 | 14 | 5.9 | 7 | 2.9 | 172 | 72.0 | 239 | 3.9 |
| NCSU | 377 | 60.4 | 192 | 30.8 | 36 | 5.8 | 16 | 2.6 | 3 | 0.5 | 569 | 91.2 | 624 | 4.5 |
| UNCA | 103 | 52.3 | 60 | 30.5 | 22 | 11.2 | 5 | 2.5 | 7 | 3.6 | 163 | 82.7 | 197 | 4.3 |
| UNC-CH | 105 | 57.7 | 58 | 31.9 | 10 | 5.5 | 7 | 3.8 | 2 | 1.1 | 163 | 89.6 | 182 | 4.4 |
| UNCC | 135 | 41.8 | 125 | 38.7 | 41 | 12.7 | 17 | 5.3 | 5 | 1.5 | 260 | 80.5 | 323 | 4.1 |
| UNCG | 236 | 37.6 | 262 | 41.8 | 84 | 13.4 | 38 | 6.1 | 7 | 1.1 | 498 | 79.4 | 627 | 4.1 |
| UNCP | 27 | 43.5 | 26 | 41.9 | 7 | 11.3 | 1 | 1.6 | 1 | 1.6 | 53 | 85.5 | 62 | 4.2 |
| UNCW | 80 | 59.3 | 40 | 29.6 | 6 | 4.4 | 7 | 5.2 | 2 | 1.5 | 120 | 88.9 | 135 | 4.4 |
| UNCSA | 20 | 48.8 | 13 | 31.7 | 5 | 12.2 | 3 | 7.3 | . | . | 33 | 80.5 | 41 | 4.2 |
| WCU | 41 | 46.1 | 31 | 34.8 | 6 | 6.7 | 7 | 7.9 | 4 | 4.5 | 72 | 80.9 | 89 | 4.1 |
| WSSU | 32 | 17.4 | 82 | 44.6 | 41 | 22.3 | 20 | 10.9 | 9 | 4.9 | 114 | 62.0 | 184 | 3.6 |
| UNC Total | 2,670 | 48.5 | 1,949 | 35.4 | 597 | 10.8 | 217 | 3.9 | 76 | 1.4 | 4,619 | 83.8 | 5,509 | 4.3 |

F1b. I believe I was academically prepared to attend this university

| | Strongly Agree | | Agree | | Neither Agree nor Disagree | | Disagree | | Strongly Disagree | | Strongly Agree and Agree Combined | | Total Number Answers | Average Score 5-1 |
|------------------|----------------|-------------|--------------|-------------|----------------------------|------------|------------|------------|-------------------|------------|-----------------------------------|-------------|----------------------|-------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | Avg |
| ASU | 475 | 65.4 | 213 | 29.3 | 21 | 2.9 | 16 | 2.2 | 1 | 0.1 | 688 | 94.8 | 726 | 4.6 |
| ECU | 934 | 52.1 | 642 | 35.8 | 135 | 7.5 | 64 | 3.6 | 18 | 1.0 | 1,576 | 87.9 | 1,793 | 4.3 |
| ECSU | 13 | 54.2 | 10 | 41.7 | . | . | 1 | 4.2 | . | . | 23 | 95.8 | 24 | 4.5 |
| FSU | 7 | 31.8 | 11 | 50.0 | 2 | 9.1 | 1 | 4.5 | 1 | 4.5 | 18 | 81.8 | 22 | 4.0 |
| NCA&T | 80 | 33.2 | 94 | 39.0 | 52 | 21.6 | 9 | 3.7 | 6 | 2.5 | 174 | 72.2 | 241 | 4.0 |
| NCCU | 94 | 39.3 | 117 | 49.0 | 20 | 8.4 | 6 | 2.5 | 2 | 0.8 | 211 | 88.3 | 239 | 4.2 |
| NCSU | 309 | 49.5 | 201 | 32.2 | 48 | 7.7 | 50 | 8.0 | 16 | 2.6 | 510 | 81.7 | 624 | 4.2 |
| UNCA | 127 | 64.5 | 55 | 27.9 | 13 | 6.6 | 1 | 0.5 | 1 | 0.5 | 182 | 92.4 | 197 | 4.6 |
| UNC-CH | 49 | 26.9 | 63 | 34.6 | 30 | 16.5 | 29 | 15.9 | 11 | 6.0 | 112 | 61.5 | 182 | 3.6 |
| UNCC | 155 | 48.0 | 121 | 37.5 | 22 | 6.8 | 23 | 7.1 | 2 | 0.6 | 276 | 85.4 | 323 | 4.3 |
| UNCG | 292 | 46.6 | 241 | 38.4 | 63 | 10.0 | 27 | 4.3 | 4 | 0.6 | 533 | 85.0 | 627 | 4.3 |
| UNCP | 28 | 45.9 | 28 | 45.9 | 2 | 3.3 | 2 | 3.3 | 1 | 1.6 | 56 | 91.8 | 61 | 4.3 |
| UNCW | 82 | 61.2 | 44 | 32.8 | 5 | 3.7 | 1 | 0.7 | 2 | 1.5 | 126 | 94.0 | 134 | 4.5 |
| UNCSA | 30 | 73.2 | 10 | 24.4 | 1 | 2.4 | . | . | . | . | 40 | 97.6 | 41 | 4.7 |
| WCU | 47 | 52.8 | 33 | 37.1 | 5 | 5.6 | 4 | 4.5 | . | . | 80 | 89.9 | 89 | 4.4 |
| WSSU | 62 | 33.5 | 96 | 51.9 | 22 | 11.9 | 5 | 2.7 | . | . | 158 | 85.4 | 185 | 4.2 |
| UNC Total | 2,784 | 50.5 | 1,979 | 35.9 | 441 | 8.0 | 239 | 4.3 | 65 | 1.2 | 4,763 | 86.5 | 5,508 | 4.3 |

F1c. I feel I belong at this institution

| | Strongly Agree | | Agree | | Neither Agree nor Disagree | | Disagree | | Strongly Disagree | | Strongly Agree and Agree Combined | | Total Number Answers | Average Score 5-1 Avg |
|------------------|----------------|-------------|--------------|-------------|----------------------------|-------------|------------|------------|-------------------|------------|-----------------------------------|-------------|----------------------|-----------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | |
| ASU | 431 | 59.5 | 185 | 25.6 | 76 | 10.5 | 29 | 4.0 | 3 | 0.4 | 616 | 85.1 | 724 | 4.4 |
| ECU | 858 | 48.0 | 635 | 35.5 | 210 | 11.7 | 61 | 3.4 | 24 | 1.3 | 1,493 | 83.5 | 1,788 | 4.3 |
| ECSU | 7 | 31.8 | 5 | 22.7 | 8 | 36.4 | 2 | 9.1 | . | . | 12 | 54.5 | 22 | 3.8 |
| FSU | 2 | 9.1 | 13 | 59.1 | 6 | 27.3 | 1 | 4.5 | . | . | 15 | 68.2 | 22 | 3.7 |
| NCA&T | 38 | 15.8 | 88 | 36.7 | 61 | 25.4 | 33 | 13.8 | 20 | 8.3 | 126 | 52.5 | 240 | 3.4 |
| NCCU | 78 | 32.9 | 98 | 41.4 | 43 | 18.1 | 12 | 5.1 | 6 | 2.5 | 176 | 74.3 | 237 | 4.0 |
| NCSU | 301 | 48.3 | 214 | 34.3 | 79 | 12.7 | 21 | 3.4 | 8 | 1.3 | 515 | 82.7 | 623 | 4.3 |
| UNCA | 89 | 45.4 | 62 | 31.6 | 31 | 15.8 | 5 | 2.6 | 9 | 4.6 | 151 | 77.0 | 196 | 4.1 |
| UNC-CH | 76 | 41.8 | 67 | 36.8 | 25 | 13.7 | 10 | 5.5 | 4 | 2.2 | 143 | 78.6 | 182 | 4.1 |
| UNCC | 121 | 37.5 | 123 | 38.1 | 52 | 16.1 | 21 | 6.5 | 6 | 1.9 | 244 | 75.5 | 323 | 4.0 |
| UNCG | 212 | 34.0 | 237 | 38.0 | 123 | 19.7 | 44 | 7.1 | 8 | 1.3 | 449 | 72.0 | 624 | 4.0 |
| UNCP | 20 | 32.3 | 32 | 51.6 | 6 | 9.7 | 3 | 4.8 | 1 | 1.6 | 52 | 83.9 | 62 | 4.1 |
| UNCW | 75 | 56.4 | 43 | 32.3 | 7 | 5.3 | 6 | 4.5 | 2 | 1.5 | 118 | 88.7 | 133 | 4.4 |
| UNCSA | 22 | 51.2 | 14 | 32.6 | 5 | 11.6 | 2 | 4.7 | . | . | 36 | 83.7 | 43 | 4.3 |
| WCU | 42 | 47.2 | 27 | 30.3 | 9 | 10.1 | 7 | 7.9 | 4 | 4.5 | 69 | 77.5 | 89 | 4.1 |
| WSSU | 33 | 18.0 | 82 | 44.8 | 49 | 26.8 | 12 | 6.6 | 7 | 3.8 | 115 | 62.8 | 183 | 3.7 |
| UNC total | 2,405 | 43.8 | 1,925 | 35.1 | 790 | 14.4 | 269 | 4.9 | 102 | 1.9 | 4,330 | 78.9 | 5,491 | 4.1 |

F1d. I will have the financial resources I need to finish college

| | Strongly Agree | | Agree | | Neither Agree nor Disagree | | Disagree | | Strongly Disagree | | Strongly Agree and Agree Combined | | Total Number Answers | Average Score 5-1 Avg |
|-----------|----------------|------|-------|------|----------------------------|------|----------|------|-------------------|------|-----------------------------------|------|----------------------|-----------------------|
| | # | % | # | % | # | % | # | % | # | % | # | % | # | |
| ASU | 261 | 36.0 | 278 | 38.3 | 115 | 15.9 | 58 | 8.0 | 13 | 1.8 | 539 | 74.3 | 725 | 4.0 |
| ECU | 617 | 34.5 | 667 | 37.3 | 345 | 19.3 | 118 | 6.6 | 40 | 2.2 | 1,284 | 71.9 | 1,787 | 4.0 |
| ECSU | 9 | 37.5 | 6 | 25.0 | 7 | 29.2 | 1 | 4.2 | 1 | 4.2 | 15 | 62.5 | 24 | 3.9 |
| FSU | 3 | 14.3 | 11 | 52.4 | 2 | 9.5 | 4 | 19.0 | 1 | 4.8 | 14 | 66.7 | 21 | 3.5 |
| NCA&T | 17 | 7.2 | 9 | 3.8 | 21 | 8.9 | 13 | 5.5 | 177 | 74.7 | 26 | 11.0 | 237 | 1.6 |
| NCCU | 57 | 24.2 | 104 | 44.1 | 44 | 18.6 | 21 | 8.9 | 10 | 4.2 | 161 | 68.2 | 236 | 3.8 |
| NCSU | 214 | 34.4 | 220 | 35.4 | 127 | 20.4 | 43 | 6.9 | 18 | 2.9 | 434 | 69.8 | 622 | 3.9 |
| UNCA | 69 | 35.0 | 67 | 34.0 | 34 | 17.3 | 22 | 11.2 | 5 | 2.5 | 136 | 69.0 | 197 | 3.9 |
| UNC-CH | 55 | 30.2 | 65 | 35.7 | 35 | 19.2 | 22 | 12.1 | 5 | 2.7 | 120 | 65.9 | 182 | 3.8 |
| UNCC | 84 | 26.0 | 115 | 35.6 | 68 | 21.1 | 45 | 13.9 | 11 | 3.4 | 199 | 61.6 | 323 | 3.7 |
| UNCG | 160 | 25.6 | 243 | 38.9 | 125 | 20.0 | 68 | 10.9 | 28 | 4.5 | 403 | 64.6 | 624 | 3.7 |
| UNCP | 20 | 32.8 | 36 | 59.0 | 4 | 6.6 | . | . | 1 | 1.6 | 56 | 91.8 | 61 | 4.2 |
| UNCW | 44 | 32.8 | 45 | 33.6 | 26 | 19.4 | 10 | 7.5 | 9 | 6.7 | 89 | 66.4 | 134 | 3.8 |
| UNCSA | 9 | 20.9 | 13 | 30.2 | 14 | 32.6 | 7 | 16.3 | . | . | 22 | 51.2 | 43 | 3.6 |
| WCU | 18 | 20.2 | 47 | 52.8 | 15 | 16.9 | 6 | 6.7 | 3 | 3.4 | 65 | 73.0 | 89 | 3.8 |
| WSSU | 31 | 16.7 | 71 | 38.2 | 53 | 28.5 | 20 | 10.8 | 11 | 5.9 | 102 | 54.8 | 186 | 3.5 |
| UNC total | 1,668 | 30.4 | 1,997 | 36.4 | 1,035 | 18.8 | 458 | 8.3 | 333 | 6.1 | 3,665 | 66.7 | 5,491 | 3.8 |

F2. While school has been in session this academic year, about how many hours per week have you spent working for pay on campus?

| | More than 30 | | 26-30 | | 21-25 | | 16-20 | | 11-15 | | 6-10 | |
|------------------|--------------|------------|-----------|------------|-----------|------------|------------|------------|------------|------------|------------|------------|
| | # | % | # | % | # | % | # | % | # | % | # | % |
| ASU | 6 | 0.8 | 6 | 0.8 | 13 | 1.8 | 28 | 3.9 | 46 | 6.3 | 57 | 7.9 |
| ECU | 42 | 2.3 | 20 | 1.1 | 32 | 1.8 | 99 | 5.5 | 76 | 4.3 | 58 | 3.2 |
| ECSU | 2 | 8.3 | . | . | . | . | 1 | 4.2 | 2 | 8.3 | 2 | 8.3 |
| FSU | . | . | 1 | 4.5 | 2 | 9.1 | 1 | 4.5 | 2 | 9.1 | . | . |
| NCA&T | 8 | 3.2 | 11 | 4.4 | 13 | 5.2 | 9 | 3.6 | 16 | 6.4 | 19 | 7.6 |
| NCCU | 11 | 4.7 | 2 | 0.9 | 3 | 1.3 | 8 | 3.4 | 9 | 3.8 | 25 | 10.6 |
| NCSU | 10 | 1.6 | 5 | 0.8 | 5 | 0.8 | 26 | 4.2 | 33 | 5.3 | 38 | 6.2 |
| UNCA | 5 | 2.6 | 2 | 1.0 | 4 | 2.0 | 9 | 4.6 | 15 | 7.7 | 18 | 9.2 |
| UNC-CH | 2 | 1.1 | . | . | . | . | 4 | 2.2 | 7 | 3.8 | 27 | 14.8 |
| UNCC | 1 | 0.3 | 5 | 1.5 | . | . | 10 | 3.1 | 15 | 4.6 | 39 | 12.1 |
| UNCG | 17 | 2.7 | 3 | 0.5 | 5 | 0.8 | 10 | 1.6 | 27 | 4.3 | 43 | 6.9 |
| UNCP | 1 | 1.6 | . | . | 1 | 1.6 | 3 | 4.9 | 2 | 3.3 | 6 | 9.8 |
| UNCW | . | . | 1 | 0.7 | 2 | 1.5 | 4 | 3.0 | 7 | 5.2 | 6 | 4.5 |
| UNCSA | 3 | 6.7 | . | . | 2 | 4.4 | . | . | 1 | 2.2 | 4 | 8.9 |
| WCU | 4 | 4.5 | . | . | 2 | 2.2 | 4 | 4.5 | 6 | 6.7 | 8 | 9.0 |
| WSSU | 3 | 1.7 | 2 | 1.1 | . | . | 3 | 1.7 | 8 | 4.4 | 17 | 9.4 |
| UNC Total | 115 | 2.1 | 58 | 1.1 | 84 | 1.5 | 219 | 4.0 | 272 | 4.9 | 367 | 6.7 |

F2.

While school has been in session this
 academic year,
 about how many hours per week have you
 spent working for pay on campus?

| | 1-5 | | 6 | | 11-15 and 16-20 Per Week Combined | | Total Number Answers |
|------------------|------------|------------|--------------|-------------|--------------------------------------|-------------|----------------------------|
| | # | % | # | % | # | % | # |
| ASU | 25 | 3.4 | 545 | 75.1 | 103 | 56.9 | 181 |
| ECU | 38 | 2.1 | 1,423 | 79.6 | 134 | 36.7 | 365 |
| ECSU | . | . | 17 | 70.8 | 4 | 57.1 | 7 |
| FSU | 16 | 72.7 | . | . | 2 | 9.1 | 22 |
| NCA&T | 158 | 63.5 | 15 | 6.0 | 35 | 15.0 | 234 |
| NCCU | 26 | 11.1 | 151 | 64.3 | 34 | 40.5 | 84 |
| NCSU | 26 | 4.2 | 474 | 76.8 | 71 | 49.7 | 143 |
| UNCA | 11 | 5.6 | 132 | 67.3 | 33 | 51.6 | 64 |
| UNC-CH | 6 | 3.3 | 136 | 74.7 | 34 | 73.9 | 46 |
| UNCC | 14 | 4.3 | 239 | 74.0 | 54 | 64.3 | 84 |
| UNCG | 27 | 4.3 | 492 | 78.8 | 70 | 53.0 | 132 |
| UNCP | . | . | 48 | 78.7 | 8 | 61.5 | 13 |
| UNCW | 5 | 3.7 | 109 | 81.3 | 13 | 52.0 | 25 |
| UNCSA | 4 | 8.9 | 31 | 68.9 | 5 | 35.7 | 14 |
| WCU | 2 | 2.2 | 63 | 70.8 | 14 | 53.8 | 26 |
| WSSU | 3 | 1.7 | 145 | 80.1 | 25 | 69.4 | 36 |
| UNC Total | 361 | 6.6 | 4,020 | 73.1 | 639 | 43.3 | 1,476 |

F3. While school has been in session this academic year, how many hours per week have you spent working for pay off campus?

| | More than 30 | | 26-30 | | 21-25 | | 16-20 | | 11-15 | | 6-10 | |
|------------------|--------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|
| | # | % | # | % | # | % | # | % | # | % | # | % |
| ASU | 14 | 1.9 | 16 | 2.2 | 28 | 3.9 | 33 | 4.5 | 34 | 4.7 | 31 | 4.3 |
| ECU | 77 | 4.3 | 50 | 2.8 | 99 | 5.5 | 148 | 8.3 | 130 | 7.3 | 100 | 5.6 |
| ECSU | 1 | 4.2 | 1 | 4.2 | 2 | 8.3 | . | . | . | . | . | . |
| FSU | 4 | 18.2 | 3 | 13.6 | 1 | 4.5 | 2 | 9.1 | 1 | 4.5 | . | . |
| NCA&T | . | . | . | . | . | . | 121 | 50.2 | 58 | 24.1 | 41 | 17.0 |
| NCCU | 15 | 6.3 | 1 | 0.4 | 17 | 7.2 | 11 | 4.6 | 13 | 5.5 | 18 | 7.6 |
| NCSU | 20 | 3.3 | 8 | 1.3 | 15 | 2.5 | 27 | 4.5 | 47 | 7.8 | 49 | 8.1 |
| UNCA | 8 | 4.1 | 5 | 2.6 | 7 | 3.6 | 11 | 5.6 | 9 | 4.6 | 9 | 4.6 |
| UNC-CH | 4 | 2.2 | 2 | 1.1 | 2 | 1.1 | 3 | 1.6 | 11 | 6.0 | 12 | 6.6 |
| UNCC | 13 | 4.0 | 14 | 4.3 | 27 | 8.4 | 29 | 9.0 | 27 | 8.4 | 29 | 9.0 |
| UNCG | 47 | 7.5 | 26 | 4.2 | 44 | 7.0 | 51 | 8.2 | 53 | 8.5 | 38 | 6.1 |
| UNCP | 11 | 18.0 | 2 | 3.3 | 4 | 6.6 | 5 | 8.2 | 3 | 4.9 | 4 | 6.6 |
| UNCSA | 1 | 2.2 | . | . | . | . | . | . | 2 | 4.4 | 4 | 8.9 |
| WCU | 3 | 3.4 | 2 | 2.2 | 2 | 2.2 | 3 | 3.4 | 6 | 6.7 | 7 | 7.9 |
| WSSU | 19 | 10.4 | 5 | 2.7 | 8 | 4.4 | 13 | 7.1 | 13 | 7.1 | 8 | 4.4 |
| UNC Total | 237 | 4.4 | 135 | 2.5 | 256 | 4.8 | 457 | 8.5 | 407 | 7.6 | 350 | 6.5 |

F3.

While school has been in session this
 academic year,
 how many hours per week have you spent
 working for pay off campus?

| | 1-5 | | 0 | | 16-20 and 21-25 Per Week Combined | | Total Number Answers |
|------------------|------------|------------|--------------|-------------|--------------------------------------|-------------|----------------------------|
| | # | % | # | % | # | % | # |
| ASU | 44 | 6.1 | 527 | 72.5 | 61 | 30.5 | 200 |
| ECU | 95 | 5.3 | 1,090 | 60.9 | 247 | 35.3 | 699 |
| ECSU | 3 | 12.5 | 17 | 70.8 | 2 | 28.6 | 7 |
| FSU | . | . | 11 | 50.0 | 3 | 27.3 | 11 |
| NCA&T | 21 | 8.7 | . | . | 121 | 50.2 | 241 |
| NCCU | 11 | 4.6 | 151 | 63.7 | 28 | 32.6 | 86 |
| NCSU | 48 | 8.0 | 388 | 64.5 | 42 | 19.6 | 214 |
| UNCA | 15 | 7.7 | 132 | 67.3 | 18 | 28.1 | 64 |
| UNC-CH | 21 | 11.5 | 127 | 69.8 | 5 | 9.1 | 55 |
| UNCC | 25 | 7.7 | 159 | 49.2 | 56 | 34.1 | 164 |
| UNCG | 49 | 7.8 | 317 | 50.7 | 95 | 30.8 | 308 |
| UNCP | 4 | 6.6 | 28 | 45.9 | 9 | 27.3 | 33 |
| UNCSA | 4 | 8.9 | 34 | 75.6 | 0 | 0.0 | 11 |
| WCU | 3 | 3.4 | 63 | 70.8 | 5 | 19.2 | 26 |
| WSSU | 9 | 4.9 | 108 | 59.0 | 21 | 28.0 | 75 |
| UNC Total | 352 | 6.6 | 3,152 | 59.0 | 713 | 32.5 | 2,194 |

F4. How does your job affect your school work?

| | I do not have a job | | My job does not interfere with my school work | | My job takes some time away from my school work | | My job takes a lot of time from my school work | | I Do Not Have..and My Job Does Not... Combined | | Total Number Answers |
|------------------|---------------------|------|---|------|---|------|--|------|--|------|----------------------|
| | # | % | # | % | # | % | # | % | # | % | # |
| ASU | 387 | 53.3 | 173 | 23.8 | 138 | 19.0 | 28 | 3.9 | 560 | 77.1 | 726 |
| ECU | 1,021 | 57.0 | 308 | 17.2 | 391 | 21.8 | 71 | 4.0 | 1,329 | 74.2 | 1,791 |
| ECSU | 11 | 45.8 | 6 | 25.0 | 4 | 16.7 | 3 | 12.5 | 17 | 70.8 | 24 |
| FSU | 7 | 31.8 | 3 | 13.6 | 7 | 31.8 | 5 | 22.7 | 10 | 45.5 | 22 |
| NCA&T | 4 | 21.1 | 6 | 31.6 | . | . | 9 | 47.4 | 10 | 52.6 | 19 |
| NCCU | 117 | 49.4 | 73 | 30.8 | 45 | 19.0 | 2 | 0.8 | 190 | 80.2 | 237 |
| NCSU | 303 | 48.3 | 149 | 23.8 | 153 | 24.4 | 22 | 3.5 | 452 | 72.1 | 627 |
| UNCA | 85 | 43.4 | 49 | 25.0 | 51 | 26.0 | 11 | 5.6 | 134 | 68.4 | 196 |
| UNC-CH | 96 | 52.7 | 34 | 18.7 | 45 | 24.7 | 7 | 3.8 | 130 | 71.4 | 182 |
| UNCC | 103 | 31.9 | 100 | 31.0 | 98 | 30.3 | 22 | 6.8 | 203 | 62.8 | 323 |
| UNCG | 253 | 40.4 | 147 | 23.5 | 180 | 28.8 | 46 | 7.3 | 400 | 63.9 | 626 |
| UNCP | 24 | 38.7 | 18 | 29.0 | 16 | 25.8 | 4 | 6.5 | 42 | 67.7 | 62 |
| UNCSA | 26 | 57.8 | 10 | 22.2 | 7 | 15.6 | 2 | 4.4 | 36 | 80.0 | 45 |
| WCU | 44 | 48.9 | 22 | 24.4 | 18 | 20.0 | 6 | 6.7 | 66 | 73.3 | 90 |
| WSSU | 94 | 51.4 | 47 | 25.7 | 31 | 16.9 | 11 | 6.0 | 141 | 77.0 | 183 |
| UNC total | 2,575 | 50.0 | 1,145 | 22.2 | 1,184 | 23.0 | 249 | 4.8 | 3,720 | 72.2 | 5,153 |

| | F5. Which of the following best describes your current educational plans? | | | | | | | | | | | | I Expect to Graduate From...and I Expect to be Continuously... Combined | | Total Number Answers |
|-----------|---|-------|--|-----|--|------|---|-----|--|-----|--|------|---|-------|----------------------|
| | I expect to be continuously enrolled at this | | I expect to graduate from this university, | | I expect to transfer to another college or university in | | I expect to transfer to another college or university for | | I do not expect to complete a degree at this university or | | I am not sure about my educational plans at this point | | # | % | |
| | # | % | # | % | # | % | # | % | # | % | # | % | # | % | # |
| ASU | 661 | 91.3 | 8 | 1.1 | 20 | 2.8 | 16 | 2.2 | . | . | 19 | 2.6 | 669 | 92.4 | 724 |
| ECU | 1,592 | 89.0 | 52 | 2.9 | 57 | 3.2 | 34 | 1.9 | 8 | 0.4 | 45 | 2.5 | 1,644 | 91.9 | 1,788 |
| ECSU | 17 | 70.8 | . | . | 4 | 16.7 | 2 | 8.3 | . | . | 1 | 4.2 | 17 | 70.8 | 24 |
| FSU | 17 | 77.3 | 1 | 4.5 | 1 | 4.5 | . | . | . | . | 3 | 13.6 | 18 | 81.8 | 22 |
| NCA&T | 1 | 100.0 | . | . | . | . | . | . | . | . | . | . | 1 | 100.0 | 1 |
| NCCU | 213 | 89.9 | 6 | 2.5 | 3 | 1.3 | 8 | 3.4 | 1 | 0.4 | 6 | 2.5 | 219 | 92.4 | 237 |
| NCSU | 586 | 93.9 | 9 | 1.4 | 13 | 2.1 | 3 | 0.5 | 1 | 0.2 | 12 | 1.9 | 595 | 95.4 | 624 |
| UNCA | 178 | 90.8 | 1 | 0.5 | 6 | 3.1 | 5 | 2.6 | . | . | 6 | 3.1 | 179 | 91.3 | 196 |
| UNC-CH | 168 | 92.3 | 4 | 2.2 | 2 | 1.1 | 1 | 0.5 | 1 | 0.5 | 6 | 3.3 | 172 | 94.5 | 182 |
| UNCC | 278 | 86.1 | 6 | 1.9 | 13 | 4.0 | 11 | 3.4 | 1 | 0.3 | 14 | 4.3 | 284 | 87.9 | 323 |
| UNCG | 557 | 89.3 | 4 | 0.6 | 29 | 4.6 | 13 | 2.1 | . | . | 21 | 3.4 | 561 | 89.9 | 624 |
| UNCP | 55 | 90.2 | 2 | 3.3 | 3 | 4.9 | 1 | 1.6 | . | . | . | . | 57 | 93.4 | 61 |
| UNCSA | 40 | 90.9 | . | . | 1 | 2.3 | 1 | 2.3 | . | . | 2 | 4.5 | 40 | 90.9 | 44 |
| WCU | 82 | 92.1 | 1 | 1.1 | 1 | 1.1 | 3 | 3.4 | . | . | 2 | 2.2 | 83 | 93.3 | 89 |
| WSSU | 168 | 91.3 | 6 | 3.3 | 3 | 1.6 | 4 | 2.2 | . | . | 3 | 1.6 | 174 | 94.6 | 184 |
| UNC total | 4,613 | 90.0 | 100 | 2.0 | 156 | 3.0 | 102 | 2.0 | 12 | 0.2 | 140 | 2.7 | 4,713 | 92.0 | 5,123 |

2010 Spring Sophomore Survey Response Rate

| | Sophomore Population | Survey Matched | Response Rate % |
|------------------|---------------------------------|---------------------------|----------------------------|
| ASU | 1,537 | 734 | 48 |
| ECU | 1,981 | 1,814 | 92 |
| ECSU | 318 | 24 | 8 |
| FSU | 291 | 26 | 9 |
| NCA&T | 837 | 249 | 30 |
| NCCU | 655 | 242 | 37 |
| NCSU | 1,682 | 637 | 38 |
| UNCA | 352 | 198 | 56 |
| UNC-CH | 1,634 | 184 | 11 |
| UNCC | 1,444 | 375 | 26 |
| UNCG | 1,148 | 654 | 57 |
| UNCP | 412 | 64 | 16 |
| UNCW | 887 | 150 | 17 |
| UNCSA | 117 | 46 | 39 |
| WCU | 638 | 92 | 14 |
| WSSU | 404 | 194 | 48 |
| UNC Total | 14,337 | 5,683 | 40 |